

FINANCIAL TIMES

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Rescheduling: the new way with debt, Page 14

Algeria	Sch. 15	Indonesia	Rp 1600	Portugal	Pes. 20
Argentina	Arg. 1000	Italy	L. 1100	Spain	Pes. 166
Australia	A\$ 1.00	Japan	Yen 150	S. Arabia	Ris 1.00
Canada	Cdn. 1.00	South Korea	Won 100	Singapore	S\$ 1.00
Denmark	Dkr 1.00	Taiwan	N.T. 100	Sri Lanka	Rs 100
France	FFr 100	Thailand	Bat 100	Switzerland	Sfr 1.00
Germany	DM 1.00	West Germany	DM 1.00	Turkey	Lira 1.00
Greece	Dr 100	Yugoslavia	Din 100	U.S.A.	Doll 1.00
India	Rs 100				

NEWS SUMMARY

GENERAL

Kohl will press Bush for summit

Chancellor Helmut Kohl plans to impress Vice-President George Bush, who starts a tour of Western Europe today in Bonn, West Germany's urgent interest in a Soviet-U.S. summit meeting to give impetus to talks on nuclear disarmament in Europe.

Mr Bush will be visiting the five countries which could be called upon to take the new intermediate-range U.S. missiles. Page 16.

Turkish Foreign Minister Turgut Ersoy flies into West Germany today for talks about his country's troubled relations with the EEC, and the problems of Turkish workers in Germany.

Belmont battles
Artillery and rocket battles erupted round Beirut in the heaviest fighting since the Israeli invasion. Page 16.

Iranians killed
Six Iranian revolutionary guard commanders were killed by Iraqi fire while visiting the Gulf war front.

Gandhi reshuffle
Indian Premier Indira Gandhi carried out her eighth Government reshuffle since returning to power in 1980. Only one Cabinet Minister, Kedar Pandey (Irrigation) and seven junior ministers were replaced.

Belgian crisis talks
Belgium's Cabinet held emergency talks, with coalition parties divided over the blocking of the appointment of a Francophone (French-speaking) minister as mayor of an officially bilingual commune.

Polish amnesty call
Poland's Roman Catholic leaders called for an amnesty for those convicted under martial law to create a favourable climate for Pope John Paul's visit this summer.

Clark to resign
Former Premier Joe Clark will resign as leader of Canada's Progressive Conservatives, but says he will stand again at a party convention. Page 2.

Journalists dead
Nine journalists have been found dead in Peru's Army-controlled guerrilla zone. Officials said peasants had mistaken them for guerrillas.

Nuclear pylon blast
An electricity pylon near Basel, carrying power from a Swiss nuclear energy plant to France and West Germany, was blown up.

Singapore rescue
Helicopters rescued 13 people stranded in cable cars over the sea for more than 10 hours. Singapore officials said at least seven were killed. Page 2.

Nigerian exodus
Exodus of West Africans expelled from Nigeria increased. Ghana opened its border for the first time since September, so that 100,000 waiting at Nigeria's border with Benin could return. Page 16.

Briefly...
Mexico City-Nogales bus crashed into a truck travelling in the wrong lane, killing 18.

Bomb destroyed a Basque bank's offices in Logroño.

Barcelona police arrested seven suspected anarchists wanted for robberies and bombings.

Anglo-Indian film Gandhi won five Hollywood Golden Globe awards.

BUSINESS

Warning on U.S. trade deficit

U.S. TRADE deficit of between \$60bn and \$70bn is likely this year, compared with 1982's \$44bn, said U.S. Commerce Secretary Malcolm Baldrige. Page 4.

STERLING's sharp falls in the past two months have helped arrest declining confidence in UK manufacturing industry about prospects - but there has been no immediate improvement in orders. These are believed to be the main conclusions in the Confederation of British Industry's quarterly industrial trends survey to be published tomorrow. Page 16.

WEST GERMANY'S March 6 general election prompted more currency speculation last week, although pressure eased on weaker members of the European Monetary System.

The Belgian franc remained the weakest currency, and continued to diverge from the mark from time to time. However, it remained within its divergence limit and the more relaxed conditions were reflected in a narrowing of the gap between the Belgian convertible and financial franc.

Member-currencies also received a boost from sterling's recent weakness, for although not part of the EMS, the pound forms part of the weighting in the calculation.

The Italian lira remained the strongest currency by virtue of its wider divergence allowance, while the Dutch guilder remained in second place.

The chart shows the two constraints on the monetary system. The upper grid, based on the weakest currency in the system, defines the cross rates from which the divergence allowance (the line) may move more than 2 1/2 per cent. The lower chart gives each currency's divergence from its "central rate" against the European Currency Unit (ECU), itself a basket of European currencies.

BRITAIN'S water workers' strike enters its second week. Water authorities are expected to meet Advisory Conciliation and Arbitration Service officials today to consider whether the pay dispute can go to arbitration. Page 9.

BL, the UK state-owned vehicles group, has made one-year deals with Daimler-Benz to supply all steel wheels for the Austin-Rover group, and with Triplex for 90 per cent of its glass. Page 8.

SPAIN: Employers and unions agreed on 1983 pay increases between 9.5 and 12.5 per cent, affecting nearly 6.5m workers. Page 16.

SAUDI ARABIA'S \$1.6bn 1200 km (750-mile) pipeline from the oil-producing areas to the new Red Sea city Yanbu was opened by King Fahd.

KUWAIT: Finance Minister Abdul Latif al-Hamad ruled out any comprehensive formula to resolve the country's \$94bn post-dated cheque crisis. Page 17.

NAPHTHA contract price reporting system in Europe has collapsed, highlighting the weakened state of the market. Page 18.

WORLD Stock Market performance is featured in today's Statistical Analysis feature. Page 3.

LEGISLATORS SEEK ALTERNATIVE WAYS TO CUT BUDGET DEFICIT

Reagan's standby tax faces tough fight in Congress

BY ANATOLE KALETSKY IN WASHINGTON

The U.S. Congress is almost certain to reject the "standby" tax increases of nearly \$150bn proposed by President Ronald Reagan in the budget for fiscal 1984 which he will formally submit to Congress later today. The warning came from leaders of both parties over the weekend - but both expressed strong support for the President's general objective of reducing the budget deficit to \$117bn by 1985.

They predicted that instead of the standby taxes, Congress would raise revenues by repealing the indexation of income tax brackets from January 1985 onwards.

The future of U.S. fiscal policy would then depend on whether the President used his veto to make good the promise he made in last week's State of the Union message, that he would "oppose any efforts to undo" the indexation provision.

Congressional leaders, who were given an outline of the budget on Friday, have voiced few objections to the fact that deficits will remain well above \$100bn for the next five years even if all of President Reagan's tax and spending plans are enacted.

While it may be picked apart in detail, this is a very responsible budget, Senator Pete Domenici, chairman of the Senate Budget Committee, said yesterday in a comment that was typical of many other leading politicians.

For the year beginning October 1983, the President proposes to spend \$640bn and raise \$600bn in revenues, leaving a deficit of \$140bn.

He anticipates real economic growth of 3.1 per cent between the



Mr Ronald Reagan

fourth quarters of 1982 and 1983, followed by 4 per cent growth in the next four years. On these assumptions, and with a total of \$158bn to spending cuts and tax increases, the deficit would decline from 8.5 per cent of gross national product in 1983 to 2.4 per cent in 1988.

Mr Donald Regan, the U.S. Treasury Secretary, conceded yesterday

that "there will certainly be a fight" over taxes and over the determination in Congress to cut defence spending plans by more than the \$35bn which the budget proposes over the next five years.

He said he hoped Congress would pass the standby tax proposal, which would increase taxes by \$45bn a year from 1985 onwards if the deficit remained above 2.5 per cent of GNP and the economy was growing.

Failure to pass these tax increases would "worry the people in the money markets that they would keep interest rates up," he said.

But Senator Domenici said repealing indexation would raise about the same amount of revenue in coming years. Congress would raise taxes because "interest rates must come down by 2 more per cent for us to get a real recovery," he said.

Representative Dan Rostenkowski, the chairman of the House Ways and Means Committee, which initiates all tax legislation, also said that the Congress is "very serious" about repealing indexation and said

Continued on Page 16

Trade deficit may top \$80bn, Page 4

Iraq asks for \$7bn loan as oil exports decline

BY PATRICK COCKBURN IN KUWAIT

IRAQ has asked for a loan of \$7bn from Saudi Arabia, Kuwait, Qatar and the United Arab Emirates (UAE), according to diplomats in Kuwait.

The request was made by Iraqi president Saddam Hussein on a visit to the Saudi capital of Riyadh earlier this month. It is in addition to loans of more than \$25bn made by the four countries to Iraq since the start of its war with Iran in 1980.

Iraq needs the money because of a drastic fall in its oil exports from 3.2m barrels a day in 1980 to less than 650,000 b/d currently. It can now export crude only by using a pipeline across Turkey.

Saudi Arabia is sympathetic to the Iraqi request, diplomats say, but Kuwait, Qatar and the UAE are reluctant to give more money while none expects the money already committed to be repaid and all have seen their oil revenues decline over

the past year. Kuwait would also like to see a settlement of its long-running border dispute with Iraq.

Because of the diminished oil revenues, Iraq is being compelled to rely increasingly on loans and credit. It has recently arranged for a \$500m syndicated Eurodollar loan, a credit for military and other supplies from France and a \$200m three-year credit for grain purchases from the U.S.

A \$100m supplier credit, agreed by Japan in the mid-1970s but little used by Iraq, is also being drawn upon.

Estimates of the loans already made to Iraq by the four Gulf states since 1980 range up to \$35bn, a portion of which was in the form of goods and services such as oil products.

Iraq is cutting back its ambitious development programme in order to give priority to its defence needs, but will still need money from the

Arab oil states to continue to resist Iraq.

Saudi Arabia may be more sympathetic to Iraq since the failure of the Saudi attempt earlier this month to mediate between Baghdad and Syria. The Saudis wanted to see Iraq's oil pipeline across Syria re-opened.

Its closure last April after Iran had agreed to give Syria cheap oil cost Iraq \$5bn a year. The Saudis are believed by diplomats to be angry at the Syrian refusal to compromise with Iraq and the subsequent agreement between Syria, Iraq and Libya.

The renewed Iranian offensive against Iraq, expected in February, might also persuade some of the smaller Gulf states to renew their subsidies to Baghdad.

Rescheduling: the new way with debt, Page 14. Private-sector problems for Mexico and Chile, Page 17.

Spanish bank merger talks

BY TOM BURNS IN MADRID

BANCO Hispano Americano, Spain's third largest bank, is seeking to create the country's largest banking group with a bid for a majority shareholding in ninth-ranked Banco Urquijo, the leading merchant and industrial investment bank.

Hispano's planned bid, announced at the weekend, is expected to be finalised within 10 days, subject to approval by the Bank of Spain. Hispano is already the largest single shareholder in Urquijo, with a 12.6 per cent direct stake.

The two banks already have close links - they have 10 directors in common and the president of each bank is a board member of the other - but Madrid bankers view the expected incorporation of Banco Urquijo into the Hispano group as the "starting pistol" for a year of mergers in the financial sector.

Two other medium-sized banks are reliably reported to be holding exploratory talks with two of the so-called "big seven" banks.

Banco Urquijo has been affected by the depreciation of the peseta in 1982 as much as by the industrial recession. Spain's banking legislation, which entails obligatory deposits with the Bank of Spain, has proved particularly onerous for banks such as Urquijo which lead the industrial investment sector.

Urquijo's difficulties were underlined last year when Explosivos Rio Tinto (ERT), the leading Spanish conglomerate, suspended payment on Pta 111bn (\$880m) in debt. Banco Urquijo has a Pta 4.5bn exposure in ERT, which is almost double its 1981 net profit.

A Banco Urquijo senior executive said press reports that the bank had been unable to meet its obliga-

tory deposit with the central bank in December were "completely false."

He stressed that prime elements in the bank's portfolio such as Duero-Pequeña, Industrias Argonesas, Asland, Union Electrica and Hidroelectrica de Catalunya were showing marked improvement.

Fusion between Hispano and Urquijo had been discussed and rejected in the past. The decision to proceed with takeover talks appears to reflect the widespread feeling that a concentration of banking institutions in Spain is now inevitable.

The demarcation between the two banks, regarded in Madrid as first cousins, was established 40 years ago.

Continued on Page 16

Spanish wage deal, Page 16

Saudis 'open to reference price of \$30'

BY ROGER MATTHEWS IN LONDON

PRESSURE for a cut in world oil prices intensified yesterday with clear signals from the Gulf that Saudi Arabia, Kuwait, the United Arab Emirates and Qatar would be prepared to see the reference price drop from \$34 to \$30 a barrel.

The Cyprus-based publication Middle East Economic Survey (Mees), which has a record of accurately reflecting Saudi opinion, says in its latest issue that the Gulf producers would be happy with a \$30 a barrel reference price and "would be prepared to do everything necessary to defend that price."

The Saudis and the Gulf exporters appear to be putting forward this option as the only alternative to a growing risk of a "dizzy, downward price spiral" which could leave the economies of some members of the Organisation of Petroleum Exporting Countries (Opec) "in ruins."

"Should the terrors of an unregulated market serve to concentrate the minds of Opec hardliners properly, then a genuine production programme to consolidate the stabilisation of the market might stand a good chance of becoming a reality," says Mees.

The reference to Opec hardliners highlights the extent to which the refusal of Iran to accept either pricing or production agreements has undermined Opec's effort to defend its \$34 marker price for Saudi oil.

But as Sheikh Ahmed Zaki Yamani, Saudi Arabia's Minister of Oil, demonstrated after the failure of last week's Opec meeting in Geneva, none of the Gulf states wish to be the first publicly to cut prices. In Geneva, Sheikh Yamani turned the spotlight on the UK by suggesting that North Sea oil prices would have to fall by \$2-\$3 within a few days.

The reluctance of any Opec member formally to declare a price reduction - described as "political dynamite" by Mees - is thought likely to be of benefit to non-Opec members in the short term as they seek to keep their production at current levels.

There was growing evidence last week that buyers were reluctant to clinch short or longer term deals because of anticipation of a more generalised fall in prices.

Saudi Arabia and its Gulf allies have not indicated that they are planning any unilateral action on prices, but if attempts at an Opec rapprochement are not successful by the end of February then it is believed they may be prepared to act on their own.

As part of any new Opec package on prices and production, Saudi Arabia is likely to insist on an output level for itself of not less than 6m barrels a day, compared with 4.7m b/d which Opec delegates said it was prepared to accept at the last Geneva talks.

"Action on a price cut by Saudi Arabia and the Gulf states, with other Opec countries if possible but alone if necessary, would seem to be pretty much inevitable within the coming month or so, on the understanding that the new market level should be fully defended," concludes Mees.

The implications of this warning from the Gulf are expected to produce a flurry of bilateral contacts. Dr Subroto, the Indonesian Oil Minister, has been in contact with Sheikh Yamani and yesterday delivered a message to Kuwait which is thought to have argued against any precipitate action on prices.

Benefits from an oil price drop, Page 15. Naphtha price system collapses, Page 16.

Venezuela may seek IMF aid

BY PETER MONTAGNON, EUROMARKETS CORRESPONDENT, IN LONDON

VENUEZUELA has told foreign bankers that it might be forced to seek the help of the International Monetary Fund (IMF) after a dramatic fall in its foreign exchange reserves last year.

Dr Arturo Sosa, Venezuela's minister of Finance, told a private meeting of bankers in Caracas at the end of last week that the reserves had fallen by \$8bn to just under \$10bn at the end of last year.

This followed a deterioration in Venezuela's foreign trading position, the need to repay foreign debt

and capital flight estimated at \$4.5bn to \$5.5bn.

Nonetheless, Venezuela would continue with its efforts to refinance some \$8.7bn in short-term debt, he said. The country's total foreign debt is put at around \$18.5bn, making it the fourth largest borrower in Latin America after Brazil, Mexico and Argentina.

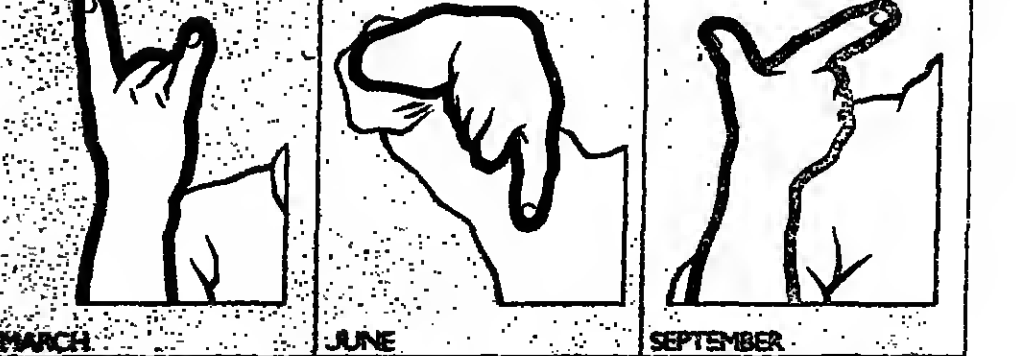
The meeting was the second between the minister and foreign bankers in less than a week. Bankers who attended said that, although the general tone was not optimistic, Dr Sosa was much more

candid in admitting to problems than on previous occasions.

The country's efforts to restructure its short-term debt have run into difficulties because of payments arrears by leading borrowing agencies and the poor climate for all Latin American borrowers after the Mexican debt crisis.

Dr Sosa reportedly told the meeting that any shortfalls in the refinancing programme would be made up by a fresh approach to commercial banks, and possibly recourse to the IMF.

Continued on Page 16



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OVERSEAS NEWS

Clark to seek new party mandate

BY NICHOLAS HIRST IN WINNIPEG

MR JOE CLARK, former Canadian Prime Minister, is to resign as leader of the Progressive Conservative Party but says he will be a candidate for his old job at a leadership convention to be called in the next few months.

His resignation as parliamentary party leader of the opposition has to be accepted formally by the parliamentary party and the national executive at meetings this week.

Clark's resignation came after a

third of the delegates at the party meeting in Winnipeg voted in favour of holding a leadership review. He needs only a simple majority to stay in power. But his advisors had believed that to quieten his critics and stave off a possible revolt against his leadership by Conservative MPs, Mr Clark needed to do better in the vote than he did two years ago, shortly after the defeat of his minority government, after seven months in power.

In the event the proportion of

votes cast against him was almost exactly the same, Clark felt he could not unify the party without a new mandate and called a leadership convention. Despite the respect he has gained for his decision, it is thought unlikely he will win his job back.

The question now is whether the Conservatives can unify the warring factions that have brought about Clark's resignation in time to capitalise on their high standing in the opinion polls at the next general

election expected in the middle of next year.

The election could bring in a new era in Canadian politics. Mr Pierre Trudeau, Liberal Prime Minister, now deeply unpopular, is expected to resign before it is held. Both major parties could be fighting with new leaders. With the Liberals in disarray the Conservatives saw their best chance of winning a majority government in 20 years, but that chance may now have been squandered.

Herr Richard von Weizsäcker, West Berlin governing Mayor, and Herr Willy Brandt, chairman of the Social Democrats, noted that both the Wall and a divided Germany were the end results of Adolf Hitler's appointment as Reich Chancellor 50 years ago.

Herr Helmut Kohl, the West German Chancellor, spoke of a special responsibility for peace borne by Germans because of their recent past.

The West German ceremony took place in the rebuilt Reichstag overlooking the Berlin Wall. Almost within sight of the solemn ceremony, East Germany's leaders placed wreaths at the Monument to the Victims of Fascism and Militarism.

Pledges of peace in Berlin

By Leslie Collett in Berlin

YESTERDAY'S FIFTIETH anniversary of Adolf Hitler's rise to power was marked by East and West Germans only one kilometre apart, but separated by the Berlin Wall.

Herr Richard von Weizsäcker, West Berlin governing Mayor, and Herr Willy Brandt, chairman of the Social Democrats, noted that both the Wall and a divided Germany were the end results of Adolf Hitler's appointment as Reich Chancellor 50 years ago.

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China and India try to settle border row

BY TONY WALKER IN PEKING

CHINA AND INDIA are attempting this week to take another step towards resolving their long-standing border dispute, but progress is expected to be slow. Officials resumed negotiations in Peking at the weekend.

Since late 1981, officials have conducted two rounds of discussions on the vexed border question which arose from a brief war in 1962 when China occupied territory claimed by India.

According to diplomats in Peking, the first two rounds of talks did not advance beyond preliminary discussions. The third round, however, may signal the start of more detailed negotiations, but agreement is almost certainly a long way off.

More than 150,000 sq. km. of territory in the eastern and western sectors of the Sino-Indian border are in dispute.

India has rejected a Chinese offer effectively to exchange territory under dispute. China has said it is willing to forego its claim to about 120,000 sq. km. in the East if India recognises the Chinese claim to 38,000 sq. km. in the West.

The Indian side insists that the border dispute be solved on a "sector by sector" basis. China, in effect, is proposing that the two sides recognise the line of actual control.

New Delhi says the Chinese position is not acceptable because Peking is laying claim to territory it seized by force in the border war. Most of this is in the strategically important Aksai Chin region near the Indian-Pakistan border.

China's claim in the East is to an area known as Arunachal Pradesh which is under Indian control. There are other odd pockets in dispute along the border amounting in area to about 2,000 sq. km.

Given the wide differences between the two sides, it is difficult to see the basis for an agreement emerging soon. Relations between the world's two most populous countries appear to be improving, however, despite slow progress in the border talks.

Two-way trade is increasing - it now exceeds \$100m. mostly in China's favour - and cultural and official exchanges are becoming more frequent.

Inquiry into cable car accident

By Kathryn Davies in Singapore

SINGAPORE is to hold an official inquiry into the accident in which seven people were killed after the gantry tower of an old rig caught an overhead cable, pulling two cable cars into the harbour.

Thirteen people stranded in four other cars were rescued by helicopter. The cable car passengers were returning from an island resort close to mainland Singapore on Saturday. Survivors were trapped for more than six hours before the rescue attempt was made.

The inquiry is likely to focus on responsibility for the accident, as well as the seemingly excessive time taken to organise a rescue.

Implications of Singapore's tourist revenues could be serious because the resort, known as Sentosa, is a key attraction. Its whitish, uncluttered beaches depicting the British straits in the Japanese in 1942 and the reverse tableau at the end of the war, a striking rink, and a display of the region's coral.

Nearly 3m tourists came to Singapore last year.

Delay likely on new S. Africa constitution

BY J. D. F. JONES IN JOHANNESBURG

THE SOUTH AFRICAN parliamentary session, which gets into its stride today, will be dominated by the task of implementing a new constitution to replace the Westminster-style system which dates from 1910.

It is doubtful, however, whether MPs will be able to complete the task in the time available. In this case - unless the session is extended into the second half of the

year - a new tri-cameral system, led by a Gaullist-style executive president, will not be in position at the beginning of 1984 as the government had hoped.

The constitutional amendment bills are not expected to be ready for at least seven months, and they will then have to pass through the parliamentary select committee, as well as the Assembly proper.

In both they are certain to be con-

tested in detail by the official Progressive Federal Party (PFF) opposition and the new right-wing Conservative Party.

But constitution making will, nevertheless, dominate the session because the government is in the meantime negotiating, outside the Chamber, with the Coloured (mixed race) and Indian community.

The (Coloured) Labour Party last month took a qualified decision to

co-operate with the government's constitutional guidelines.

The Coloured community has been split by this decision and the government will want to win over as many Coloured leaders as possible.

Equally important, the Government is believed to be bending to criticisms and preparing to develop a new policy towards the 'urban blacks'.

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Europe edition of Wall Street Journal launched

FINANCIAL TIMES REPORTER

THE Wall Street Journal - Europe, the Brussels-based version of the U.S. daily business newspaper, was due last night to publish its first edition with an introductory print run of some 20,000 copies.

The newsmen in the European business publishing market is being edited in Brussels and printed via electronic link on the presses of the Limburgse Drukkerij, in Heerlen, the Netherlands.

Once initial curiosity has subsided, its regular daily sale is expected to be about 10,000 copies, compared with 7,000 copies expected when the parent Dow Jones company of New York announced its European project last April.

The eventual circulation target for the newspaper, which will call on 50 journalists in Europe, is believed to be 25,000 copies a day. The editorial content is to be based on what Mr Norman Pearlstine, the editor and publisher, described as the "U.S. business day" and news and analysis of the international

capital markets. In addition to European and U.S. coverage, the newspaper will carry articles supplied by the Asian edition of the Wall Street Journal launched seven years ago.

Financial details of the start-up costs to Dow Jones have not been made available. It is believed that the sophisticated micro-electronic equipment that provides the European edition with vital satellite links has, together with units used by the 25-strong Brussels staff, cost about \$2m.

The new European edition of the Wall Street Journal replaces the airmail delivery of the U.S. newspaper, and introduces new competition for the Financial Times and the International Herald Tribune for both circulation and advertising.

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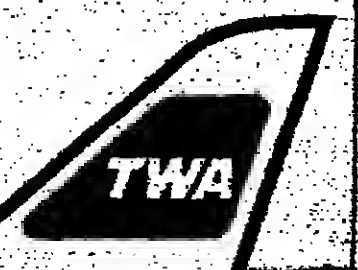
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STATISTICAL TRENDS: WORLD STOCK MARKETS

Only Japan shows real growth over 7 years

OF THE major equity markets, only Japan showed a real growth over the past seven years, a substantial upturn in the second half of 1982 on Wall Street only returned the value of U.S. equities to 80 per cent of their 1970 value, although the surge in UK markets brought the value of UK equities back to parity in real terms. During 1982 a continuing fall in inflation rates and interest rates has come in most of the main industrialised countries, although interest rates remain high in real terms.

Currency movements in recent years have been dominated by the strength of the dollar until the last quarter of 1982, when the dollar fell against the D-Mark, yen and French franc (though still showing gains over the year against these currencies), but continued to strengthen against sterling. Germany and the UK showed considerable outflows of portfolio investment money during 1981 and 1982, while the U.S. received substantial inflows of portfolio investment.

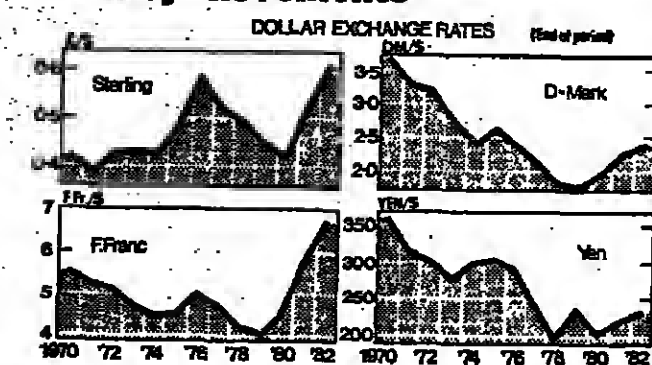
To the international investor in a foreign equity market, gains can come from market movements, currency movements, or a combination of both. For the investor the best combination is from a rising equity market trend in the market in which he has invested, coinciding with the weakening of his own currency relative to the currency of that market.

The table of Relative Movements illustrates from the point of view of investors in the U.S., UK and Germany the ups and downs of the stock market alongside the variations in the relevant exchange rates. Currency movements can cancel out market gains as they did for U.S. investors in UK markets in the first half of 1981; or they can yield a positive return, even when the equity market has fallen; or they can reinforce an upward movement in the equity market to give substantial gains such as that for U.S. investors in Germany in the last quarter of 1982 or for UK investors in the U.S. in the same quarter.

Brokers Wood Mackenzie have analysed over a five-year period the rates of return in the world equity markets and their variability (a surrogate measure for risk). For the local investor, the higher the return, the higher the variability (risk), with the Hong Kong and Singapore markets showing the highest rates of return and associated risk. Fluctuations in exchange rates affect returns from equity markets, and when currency conversion is taken into account in this analysis, the effect of currency movements can have a dramatic effect making the relationship between return and risk much less clear. In 1982, high returns on bonds compared with cash were the rule in all the main markets except France, and only in Germany did returns from equities compare with returns from bonds.

Apart from gold mines, the industrial sectors that performed best in 1982 were data processing, the media, cars, and electrical and electronics, with substantial falls in steel and energy sources—the latter reflecting uncertainty over the price of oil. The upsurge in data processing was primarily led by the U.S. companies. The banking sector fell and point of view of investors in the U.S., UK and Germany the ups and downs of the stock market alongside the

Currency movements



REPRESENTATIVE MONEY MARKET INTEREST RATES

Bond equivalent yields on major short-term money market investments (end of month)					
	U.S.	UK	W. Ger.	France	Japan
1976	4.75	14.38	4.80	10.00	6.75
1977	6.84	6.50	3.60	9.19	5.89
1978	10.57	12.50	3.70	6.44	4.64
1979	13.70	17.00	8.70	12.62	8.01
1980	17.60	14.75	10.20	11.56	9.80
1981	12.78	15.49	10.50	15.25	6.30
1982*	8.68	10.38	7.25	12.94	7.06
1980	5.22	-0.35	4.70	-2.14	2.70
1981	3.88	2.69	4.20	1.35	2.00
1982*	4.08	4.18	2.55	3.54	3.89

* Latest available. Source: Morgan Guaranty

TRADE WEIGHTED INDICES

End of period (1975=100)			
	U.S.	UK	Germany
1976	105.0	80.7	111.6
1977	99.0	84.8	119.8
1978	91.2	82.5	125.4
1979	93.5	89.9	131.4
1980	95.1	101.6	122.3
1981	107.2	90.9	122.3
1982 Q1	116.1	91.0	123.0
Q2	128.5	91.3	125.0
Q3	123.5	91.5	125.1
Q4	118.5	84.3	128.9

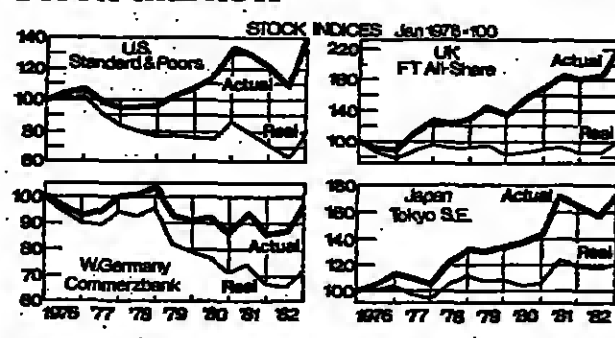
Source: FT

PORTFOLIO INVESTMENT (NET FLOWS)

(U.S.\$bn)				
	1981	Q1	Q2	Q3
U.S.	In +16.0	+16.4	+18.4	+5.8
	Out -5.4	-2.1	-1.8	-12.4
Japan	In +9.3	+0.4	+2.6	+3.8
	Out -6.1	-16.7	-5.4	-2.4
W. Germany	In +0.4	-1.1	0.0	+2.2
	Out -2.8	-6.5	-7.2	-1.7
UK	In +1.0	-0.5	-0.9	0.0
	Out -8.4	-11.7	-9.0	-7.2

* Annualised. Source: Wood Mackenzie

Stock markets



RELATIVE MOVEMENTS (% change on previous quarter)

U.S. viewpoint			
	U.S.	UK	Germany
1980 1	-5.4	-2.4	-4.3
2	11.9	-8.2	7.9
3	9.8	-1.3	-0.4
4	8.2	-0.1	-5.0
1981 1	0.2	4.5	0.5
2	-1.5	-16.3	7.6
3	-11.5	+7.0	-8.3
4	5.5	-5.5	-0.4
1982 1	-6.6	+7.2	-4.4
2	-2.1	+2.2	-4.8
3	9.9	+2.9	-0.2
4	16.8	+4.8	7.9

Stock indices used: U.S. Standard and Poors Composite; UK, FT All-share; Germany, Commerzbank. Source: FT Statistics Department

STOCK INDICES (End of period January 1976=100)

	France (CAC)	Italy (Borsa)	Hong Kong (Hang Seng)	Switzerland (SBC)
1976 1	94	92	97	101
2	82	84	106	97
1977 1	74	73	104	102
2	77	64	95	103
1978 1	96	70	131	100
2	112	70	118	99
1979 1	121	89	127	106
2	131	94	208	103
1980 1	140	116	252	104
2	143	195	346	102
1981 1	104	262	409	98
2	118	222	332	88
1982 1	127	175	302	83
2	128	185	185	98

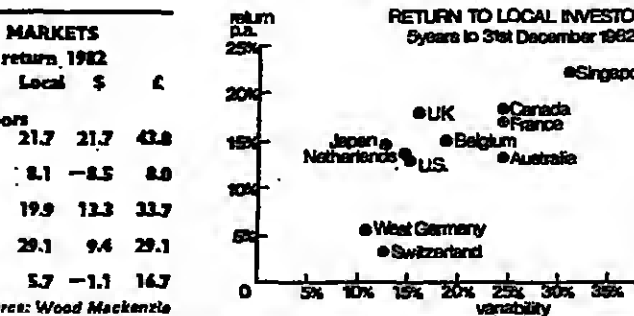
Source: FT

Rates of return

CASH AND BONDS Rates of return, 1982			
	Local	\$	£
U.S. \$	cash 12.68	13.88	34.07
	bonds 43.75	43.75	49.75
French Fr.	cash 21.49	2.84	21.43
	bonds 19.74	1.38	19.71
W. Germany DM	cash 8.82	8.82	21.43
	bonds 20.13	13.51	34.03
UK Sterling	cash 12.92	-4.34	12.92
	bonds 48.19	25.49	48.19
Japanese Yen	cash 7.23	6.25	18.28
	bonds 11.25	4.91	23.81

* Three-month Eurocurrency deposits. † Sample government bond of 10-year maturity. Source: Wood Mackenzie - International market returns

Diversification strategy



RETURN TO U.S. INVESTORS (Years to 31st December 1982)



Sector performance

WORLD INDUSTRY SECTOR PERFORMANCE 1982				
Sector	Index performance in U.S. (%)	Relative to world market (%)	Direction of change	
Energy sources	7.0	-15.3	-19.9	-
Steel	2.9	-28.1	-22.8	-
Data process.	3.3	-9.2	-9.0	+
Electrical and Electronics	2.6	-28.1	-21.1	+
Banking	4.2	-6.5	-6.7	+
Insurance	2.8	-29.2	-22.1	+
Automobiles	8.9	-0.9	-4.6	+
Telecoms	2.2	-36.4	-28.9	+
Media				

Source: Capital International

Company performance

COMPANIES RANKED BY MARKET CAPITALISATION (U.S.\$m)			
	Mkt. cap.	Yield %	
U.S.	IBM 57,000	3.4	
	AT & T 52,231	9.1	
	Exxon 25,744	10.1	
	Gen. Elec. 21,409	3.6	
	Gen. Motors 19,072	3.8	
UK	General Elec. 9,304	1.8	
	BP 8,484	9.8	
	Shell Trans. 7,351	7.3	
	Merck & Spn. 4,483	3.0	
	BAT Inds. 3,482	4.8	
Japan	Toyota 12,630	1.3	
	Hitachi 9,905	0.9	
	Mitsubishi 9,598	0.7	
	Nissan 4,045	1.7	
	Daichi Kangyo 4,947	1.2	
W. Germany	Daimler-Benz 5,038	4.0	
	Siemens 4,491	4.8	
	Deutsche Bk. 3,119	5.7	
	Boyer 2,432	9.8	
	Hoechst 2,233	9.0	
France	Aquitaine 1,389	15.3	
	Air Liquide 1,025	4.9	
	Dassault 639	9.5	
	L'Oréal 599	3.7	
	ELF Gabon 573	14.0	
Switzerland	Schweiz. Bank 4,407	3.0	
	Nestlé 4,078	4.3	
	Schweiz. Bank 3,364	3.6	
	Hoffmann 2,752	1.5	
	Schweiz. Kredit 2,707	1.6	

Source: Capital International

Market size

MAJOR STOCK EXCHANGES				
		Volume of trading in equity shares (translated to U.S.\$) 1981	Market value of bonds and debentures (Dec. 31, 81)	
Mkt. cap.	Yield %	\$m	% of total*	\$m
1,389	15.3			
1,025	4.9			
639	9.5			
999	3.7			
573	14.0			
		New York	389,219	46.2
		Tokyo	223,874	26.6
		Zurich	74,912	8.9
		London	32,839	3.9
		Osaka	31,877	3.8
		Toronto	26,931	2.5
		Basel	15,871	1.9
		Ass. of German	15,564	1.8
		Paris	11,825	1.4
		Milan	10,859	1.3
		Ass. of Australian	8,179	1.0
* Exchanges listed.				
Source: FTBV				

* Exchanges listed. Source: FTBV

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WORLD TRADE NEWS

South Africa counts the high cost of self-sufficiency

BY BERNARD SIMON IN JOHANNESBURG

SOUTH AFRICA'S import replacement drive, for a long time an almost sacred part of the Government's economic strategy, is coming under increasingly heavy criticism.

Even the Prime Minister's economic adviser, Dr Simon Brand, conceded last week that "we have perhaps a tendency to try to over-provide on the side of self-sufficiency. . . . We have perhaps gone a bit far in some respects."

The most spirited attack has come from the National Maize Producers Organisation (Nampo), a vociferous and politically powerful group of maize farmers who are fed up with paying hefty premiums for locally produced truck and tractor engines, fertiliser raw materials and other farm requisites. They want to be

allowed to buy supplies from the cheapest source, whether in South Africa or abroad.

The motor industry also is worried by a recent spate of cost-adding import replacement projects, notably diesel engines, axles and gearboxes.

Moves towards self-sufficiency were spawned by fears that the South African national defence force would be cut off by sanctions from foreign supplies. This had a bearing on civilian needs when it became clear that plants needed longer production runs to make them reasonably viable.

The motor manufacturers prevailed on the authorities last month to appoint an official inquiry into a formal local content programme for heavy trucks, similar to that in place for cars and light commercial

vehicles.

The motor companies would prefer to buy components from the source of their choice. But if they are to be forced to support local suppliers, they at least want firm guidelines on the government's future import substitution plans.

The Government is caught between two stools.

On the one hand, it has actively encouraged import replacement in the past. The threat of trade sanctions and other "strategic" considerations have given birth to important sectors of industrial output, including the Sasol oil-from-coal plants, armaments factories, plastics, stainless steel and synthetic rubber.

On the other hand, Pretoria is being made increasingly aware of the costs of this policy. As Dr Brand said: "Any drive

towards self-sufficiency tends to raise costs, and to harm the competitiveness of our (non-mining and non-farming) export industries."

The difference between prices of South African and imported items is sometimes large, especially now that international markets are depressed.

For instance, the local price of polyvinyl-chloride (PVC) is R1,550 a ton, compared with around R600 currently on world markets.

But some key South African industries would not survive if they were not almost totally insulated from outside competition.

Mr Denys Marvin, managing director of AECI, South Africa's largest chemicals producer, noted recently that tight import controls have been a key factor in the expansion of

the local chemical industry.

He said that if adequate steps were not taken to keep out cheap imports from the U.S., Europe and the Far East, "then at the very least, the question of building further high capital cost chemical plants in the Republic will receive more than the usual scrutiny."

Mr Marvin's warning—and similar complaints from executives in the paper and textile industries—comes amid signs that, at least for the time being, Pretoria has higher priorities than giving blanket protection to local industries.

One is the fight against inflation. What better way to hold down prices than to make local producers compete with a little more wary of increasing their assistance to local manufacturers.

The General Agreement on

Tariffs and Trade (GATT) is one of the few international organisations of which South Africa is still a full member. The authorities are currently trying to comply with GATT rules by replacing direct import controls (mainly by means of permits) with customs tariffs.

The plastics industry, for example, will soon submit detailed proposals on the level of duties it considers adequate to keep out competitive imports.

The success of the import replacement drive is a matter of some controversy.

While South Africa has become less dependent on the outside world for a number of strategic industrial and consumer products, it still relies heavily on foreign suppliers for much of the plant to produce those items.

It reckoned 1982 iron ore trade could fall to 250m tonnes from 260m last year and 300m in 1981 and coal trade to 190m tonnes from 201m and 206m.

Last week's rates showed no big upturn, though Denholm Commodities reported some lift across the Atlantic. There is about 20m dwt of laid-up dry cargo ships which could return if freight rates moved swiftly ahead.

Move to boost Exim's lending authority

By Nancy Dunne in Washington

THE Reagan Administration is reported to be preparing to boost the Export-Import Bank's lending authority two-thirds above its 1984 budget request if demand for credits picks up next year.

Demand for Eximbank financing, which promotes sales of U.S. exports, has been so poor that the bank has been unable to spend the full amount of its reduced budget over the past two fiscal years.

In fiscal 1982, it was allocated \$4.4bn (£1.9bn) for lending but did not spend the full amount. In fiscal 1983, it will have \$3.8bn, but bank officials again do not expect to spend the full amount.

However, the President, in his State of the Union message, said the U.S. "must have adequate export financing to sell American products overseas."

The Administration is reported to be preparing to back up the promise with a \$2.7bn supplemental request to be issued later this year.

In the budget being introduced to Congress, the Administration will ask for only \$3.5bn for direct lending. The supplemental request will come later in the year if, as expected, foreign demand for U.S. products and financing grows.

In an effort to make the bank more competitive with the EEC and Japan, Eximbank recently cut its interest rates for direct loans to middle income and poor countries to the minimum levels permitted under its agreement with the OECD countries.

Over the next few weeks the Shipping Report will focus on major ship types. Bulk carriers, hard hit by recession, are reviewed this week. Future reports will assess the tanker, container, roll-on/roll-off, gas, car-carrying and offshore sectors.

SHIPPING REPORT

Speculative buying of second-hand tonnage picks up sharply

BY ANDREW FISHER

BULK-CARRIER owners have taken a financial beating in the recession, with too much tonnage chasing reduced business. But despite flat freight rates, speculative buying of second-hand tonnage has picked up sharply.

Second-hand prices have risen by around 20 per cent in the last few weeks. Last week, the 27,000 dwt Irish Pine, built on the Clyde in 1973, went to a

London-based Greek buyer for nearly \$4m.

This was much higher than the likely price a few weeks ago and interest from other buyers was high. But speculative buyers must be prepared to wait for some time before ships earn money.

For while second-hand prices have moved ahead, the market outlook based on trading fundamentals is still gloomy. Iron ore and coal demand has

weakened and the grain trade is static.

According to P. F. Bassoe, a leading firm of Oslo ship brokers, overcapacity on the bulk market is some 30m dwt. The market "is going through absolutely the worst post-war period."

It estimated the total bulk and ore fleet at around 177m dwt against 173m dwt during 1981 when the freight market was still buoyant. But com-

combined carriers (able to take oil or dry cargo) made up only 17m dwt of this against 33m dwt.

Thus the pure bulk and ore carrier element in the fleet has risen from 140m dwt to 160m dwt over the period, reflecting optimistic ordering when the outlook was more cheerful.

The main problem for the bulk market is steel, where world output has fallen sharply. Iron ore and coking coal, the main materials for the industry,

make up about 60 per cent of the major bulk shipping trades.

Japan is the biggest importer of bulk materials for steel and its reduced production could, said Bassoe, lead to Japanese mills re-delivering 23 chartered ore carriers over the next few months.

Last year, seaborne trade in bulk cargoes fell from 825m tonnes to 767m and London brokers Simpson, Spence and Young forecast a 1983 drop to

750m tonnes.

It reckoned 1983 iron ore trade could fall to 250m tonnes from 260m last year and 300m in 1981 and coal trade to 190m tonnes from 201m and 206m.

Last week's rates showed no big upturn, though Denholm Commodities reported some lift across the Atlantic. There is about 20m dwt of laid-up dry cargo ships which could return if freight rates moved swiftly ahead.

U.S. trade deficit likely to top \$60bn this year

BY PAUL CHESTERBRIGHT IN DAVOS

THE U.S. trade deficit this year is likely to be between \$60bn and \$70bn (£40bn-£45bn) compared with \$44bn in 1982, according to Mr Malcolm Baldrige, U.S. Secretary of Commerce.

The widening deficit partially explains why the Reagan Administration is adopting an aggressive trade policy, directed both at improving access for U.S. products in overseas markets and countering the activities of those the U.S. sees as subsidised producers, both on the American and the export markets.

But the deficit is in the process of being corrected, Mr Baldrige said in Davos over land attending the annual symposium of the European Management Forum.

The correction is helped by the weaker dollar. Without this, Mr Baldrige said, the deficit this year could be as high as \$80bn.

The size of the deficit, allied to the sharp decline in U.S. farmers' incomes over the past three years, lies behind the increasing vigour of the U.S. attack on the EEC's Common Agricultural Policy.

This has resulted in the EEC selling products overseas at subsidised prices, thus, in the view of the Reagan Administration, distorting the markets.

The U.S. is hoping, over a reasonable period of time, that there will be a narrowing of the gap between the deficit and the EEC-subsidised prices on the markets, Mr Baldrige said. But he does not seek the dismantling of the Common Agricultural Policy (CAP).

Fall in Kuwait's trade to Iraq

By Patrick Cockburn in Kuwait

KUWAIT'S trade to Iraq has been badly hit by Baghdad's financial difficulties, according to transport companies here. They say that the overall level of trade, mainly transits and re-exports, was down by 30-40 per cent in 1982 compared with 1981.

Unable to use its own limited port capacity because of the war with Iran, Baghdad has relied heavily on Kuwaiti ports to bring in supplies. Up to last April there was a boom in the trade with Iraq, one diplomat said, but in the middle of last year the number of letters of credit had fallen.

In 1981 two-thirds of Iraq's import requirements, estimated to total 12m tonnes, came through Kuwait. This year the transit and re-export trade is unlikely to top 5m tonnes, according to one transport company, though Iraq is bringing in some of its imports through Aqaba in Jordan and Daanum in Saudi Arabia.

Iraq is still negotiating for the purchase of 3m tonnes of cement. Talks are going on with Romania, Turkey, Spain and Greece with contracts likely to be signed in March or April.

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World Economic Indicators

	RETAIL PRICES (1975 = 100)				% change over previous year
	Dec. '82	Nov. '82	Oct. '82	Dec. '81	
UK	121.5	121.5	121.5	121.5	5.4
U.S.	121.5	121.5	121.5	121.5	4.6
W. Germany	121.5	121.5	121.5	121.5	4.7
Japan	121.5	121.5	121.5	121.5	2.2
Italy	121.5	121.5	121.5	121.5	16.5
France	121.5	121.5	121.5	121.5	9.4
Belgium	121.5	121.5	121.5	121.5	8.9
Netherlands	121.5	121.5	121.5	121.5	4.5

Source: EUROSTAT, OECD.

NOTICE OF REDEMPTION to the holders of Debentures payable in American Currency of the issues designated

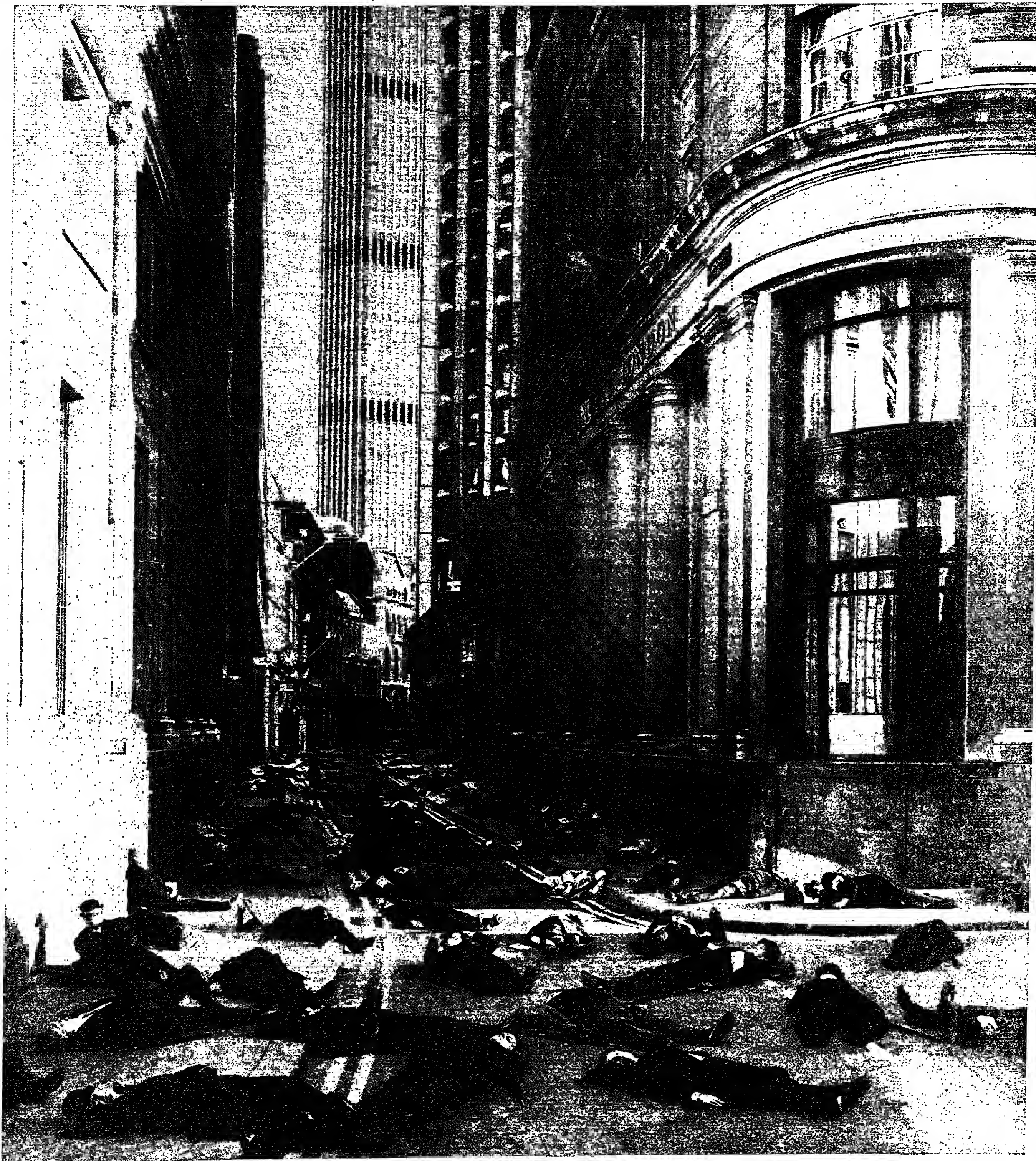
9% Sinking Fund Debentures due March 1, 1985

(herein called "Debentures") of the PROVINCE OF QUEBEC CANADA

Province of Quebec
CANADA

PUBLIC NOTICE IS HEREBY GIVEN that the Province of Quebec intends to and will redeem for SINKING FUND PURPOSES on March 1, 1985, pursuant to the provisions of the Debentures indicated, of the above-mentioned issue, at 104% of principal amount plus accrued interest to the redemption date, namely:

229	1180	1820	2738	3030	4404	5847	6181	6852	7808	8222	8918	9333	10065	11188	12101
234	1181	1822	2748	3031	4405	5848	6182	6853	7809	8223	8919	9334	10066	11189	12102
278	1187	1828	2754	3037	4411	5854	6188	6859	7815	8229	8925	9340	10072	11195	12108
306	1202	1843	2770	3040	4417	5860	6194	6865	7821	8235	8931	9346	10078	11201	12114
327	1217	1858	2786	3056	4433	5876	6210	6881	7837	8251	8937	9352	10094	11217	12130
337	1222	1864	2792	3062	4439	5882	6216	6887	7843	8257	8943	9358	10100	11223	12136
361	1240	1882	2810	3080	4457	5900	6234	6905	7861	8275	8961	9376	10118	11241	12153
368	1241	1883	2811	3081	4458	5901	6235	6906	7862	8276	8962	9377	10119	11242	12154
380	1244	1886	2814	3084	4461	5904	6238	6909	7865	8279	8965	9380	10122	11245	12157
400	1248	1890	2818	3088	4465	5908	6242	6913	7869	8283	8969	9384	10126	11249	12161
403	1249	1891	2819	3089	4466	5909	6243	6914	7870	8284	8970	9385	10127	11250	12162
422	1254	1896	2824	3094	4470	5914	6248	6919	7875	8289	8975	9390	10131	11254	12166
425	1255	1897	2825	3095	4471	5915	6249	6920	7876	8290	8976	9391	10132	11255	12167
440	1258	1900	2828	3098	4474	5918	6252	6923	7879	8293	8979	9394	10135	11258	12170
443	1259	1901	2829	3099	4475	5919	6253	6924	7880	8294	8980	9395	10136	11259	12171
458	1262	1904	2832	3102	4478	5922	6256	6927	7883	8297	8983	9398	10139	11262	12174
461	1263	1905	2833	3103	4479	5923	6257	6928	7884	8298	8984	9399	10140	11263	12175
485	1268	1910	2838	3108	4484	5928	6262	6933	7889	8303	8989	9404	10145	11268	12180
488	1269	1911	2839	3109	4485	5929	6263	6934	7890	8304	8990	9405	10146	11269	12181
503	1272	1914	2842	3112	4488	5932	6266	6937	7893	8307	8993	9408	10149	11272	12184
506	1273	1915	2843	3113	4489	5933	6267	6938	7894	8308	8994	9409	10150	11273	12185
524	1278	1920	2848	3118	4494	5938	6272	6942	7898	8312	8998	9413	10154	11277	12189
527	1279	1921	2849	3119	4495	5939	6273	6943	7899	8313	8999	9414	10155	11278	12190
542	1282	1924	2852	3122	4498	5942	6276	6946	7902	8316	9002	9417	10158	11281	12193
545	1283	1925	2853	3123	4499	5943	6277	6947	7903	8317	9003	9418	10159	11282	12194
564	1288	1930	2858	3128	4504	5948	6282	6952	7908	8322	9008	9423	10164	11287	12199
567	1289	1931	2859	3129	4505	5949	6283	6953	7909	8323	9009	9424	10165	11288	12200
582	1292	1934	2862	3132	4508	5952	6286	6956	7912	8326	9012	9427	10168	11291	12203
585	1293	1935	2863	3133	4509	5953	6287	6957	7913	8327	9013	9428	10169	11292	12204
600	1296	1938	2866	3136	4512	5956	6290	6960	7916	8330	9016	9431	10172	11295	12207
603	1297	1939	2867	3137	4513	5957	6291	6961	7917	8331	9017	9432	10173	11296	12208
618	1300	1942	2870	3140	4516	5960	6294	6964	7920	8334	9020	9435	10176	11299	12211
621	1301	1943	2871	3141	4517	5961	6295	6965	7921	8335	9021	9436	10177	11300	12212
636	1304	1946	2874	3144	4520	5964	6298	6968	7924	8338	9024	9439	10180	11303	12215
639	1305	1947	2875	3145	4521	5965	6299	6969	7925	8339	9025	9440	10181	11304	12216
654	1308	1950	2878	3148	4524	5968	6302	6972	7928	8342	9028	9443	10184	11307	12219
657	1309	1951	2879	3149	4525	5969	6303	6973	7929	8343	9029	9444	10185	11308	12220
672	1312	1954	2882	3152	4528	5972	6306	6976	7932	8346	9032	9447	10188	11311	12223
675	1313	1955	2883	3153	4529	5973	6307	6977	7933	8347	9033	9448	10189	11312	12224
690	1316	1958	2886	3156	4532	5976	6310	6980	7936	8350	9036	9451	10192	11315	12227
693	1317	1959	2887	3157	4533	5977	6311	6981	7937	8351	9037	9452	10193	11316	12228
708	1320	1962	2890	3160	4536	5980	6314	6984	7940	8354	9040	9455	10196	11319	12231
711	1321	1963	2891	3161	4537	5981	6315	6985	7941	8355	9041	9456	10197	11320	12232
726	1324	1966	2894	3164	4540	5984	6318	6988	7944	8358	9044	9459	10200	11323	12235
729	1325	1967	2895	3165	4541	5985	6319	6989	7945	8359	9045	9460	10201	11324	12236
744	1328	1970	2898	3168	4544	5988	6322	6992	7948	8362	9048	9463	10204	11327	12239
747	1329	1971	2899	3169	4545	5989	6323	6993	7949	8363	9049	9464	10205	11328	12240
762	1332	1974	2902	3172	4548	5992	6326	6996	7952	8366	9052	9467	10208	11331	12243
765	1333	1975	2903	3173	4549	5993	6327	6997	7953	8367	9053	9468	10209	11332	12244
780	1336	1978	2906	3176	4552	5996	6330	7000	7956	8370	9056	9471	10212	11335	12247
783	1337	1979	2907	3177	4553	5997	6331	7001	7957	8371	9057	9472	10213	11336	12248
798	1340	1982	2910	3180	4556	6000	6334	7004	7960	8374	9060	9475	10216	11339	12251
801	1341	1983	2911	3181	4557	6001	6335	7005	7961	8375	9061	9476	10217	11340	12252
816	1344	1986	2914	3184	4560	6004	6338	7008	7964	8378	9064	9479	10220	11343	12255
819	1345	1987	2915	3185	4561	6005	6339	7009	7965	8379	9065	9480	10221	11344	12256
834	1348	1990	2918	3188	4564	6008	6342	7012	7968	8382	9068	9483	10224	11347	12259
837	1349	1991	2919	3189	4565	6009	6343	7013	7969	8383	9069	9484	10225	11348	12260
852	1352	1994	2922	3192	4568	6012	6346	7016	7972	8386	9072	9487	10228	11351	12263
855	1353	1995	2923	3193	4569	6013	6347	7017	7973	8387	9073	9488	10229	11352	12264
870	1356	1998	2926	3196	4572	6016	6350	7020	7976	8390	9076	9491	10232	11355	12267
873	1357	1999	2927	3197	4573	6017	6351	7021	7977	8391	9077	9492	10233	11356	12268
888	1360	2002	2930	3200	4576	6020	6354	7024	7980	8394	9080	9495	10236	11359	12271
891	1361	2003	2931	3201	4577	6021	6355	7025	7981	8395	9081	9496	10237	11360	12272
906	1364	2006	2934	3204	4580	6024	6358	7028	7984	8398	9084	9499	10240	11363	12275
909	1365	2007	2935	3205	4581	6025	6359	7029	7985	8399	9085	9500	10241	11364	12276
924	1368	2010	2938	3208	4584	6028	6362	7032	7988	8402	9088	9503	10244	11367	12279
927	1369	2011	2939	3209	4585	6029	6363	7033	7989	8403	9089	9504	10245	11368	12280
942	1372	2014	2942	3212	4588	6032	6366	7036	7992	8406	9092	9507	10248	11371	12283
945	1373	2015	2943	3213	4589	6033	6367	7037	7993	8407	9093	9508	10249	11372	12284
960	1376	2018	2946	3216	4592	6036	6370	7040	7996	8410	9096	9511	10252	11375	12287
963	1377	2019	2947	3217	4593	6037	6371	7041	7997	8411	9097	9512	10253	11376	12288
978	1380	2022	2950	3220	4596	6040	6374	7044	8000	8414	9100	9515	10256	11379	12291
981	1381	2023	2951	3221	4597	6041	6375	7045	8001	8415	9101	9516	10257	11380	12292
996	1384	2026	2954	3224	4600	6044	6378	7048	8004	8418	9104	9519	10260	11383	12295
999	1385	2027	2955	3225	4601	6045	6379	7049	8005	8419	9105	9520	10261	11384	12296
1014	1388	2030	2958	3228	4604	6048	6382	7052	8008	8422	9108	9523	10264	11387	12299
1017	1389	2031	2959	3229	4605	6049	6383	7053	8009	8423	9109	9524	10265	11388	12300
1032	1392	2034	2962	3232	4608	6052	6386	7056	8012	8426	9112	9527	10268	11391	12303
1035	1393	2035	2963	3233	4609	6053	6387	7057	8013	8427	9113	9528	10269	11392	12304
1050	1396	2038	2966	3236	4612	6056	6390	7060	8016	8430	9116	9531	10272	11395	12307
1053	1397	2039	2967	3237	4613	6057	6391	7061	8017	8431	9117	953			



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WORLD TRADE NEWS

Berlin plans March exhibition of computer aided design

BY LESLIE COLTIT IN BERLIN

U.S. PRODUCERS and users of computer graphics hardware and software will be descending in force on Berlin in March for what is billed as Europe's first convention and exhibition for users of computer aided design (CAD) and management graphics.

The Americans are trying to break into a potentially large European market, which has few suppliers. Britain's General Electric Company and Plessey, West Germany's Siemens, and France's Schlumberger, which are among the few European suppliers, are attempting to prevent U.S. domination of yet another branch of data processing. They are doing this, in part, by buying up U.S. CAD producers.

All the major U.S. computer graphic suppliers and many of the companies using the technology are sending specialists to Berlin to present the "state-of-the-art" to potential European users. These include draughtsmen, production planners, managers, technicians, researchers, technology planners, system analysts, and computer supervisors.

The organisers of the computer graphics event — from March 14 to 17 — the Berlin Com-

pany for Exhibitions, Fairs and Conventions (AMK) claims it can be compared in scope only with the annual meeting in the U.S. of the National Computer Graphics Association. It plans to make it an annual feature in the AMK schedule.

Some 40 speakers from the U.S. and West and East Germany, 12 from the UK and 29 from the rest of Europe and Japan will discuss electrical and electronic CAD, management and presentation graphics, mechanical CAD, systems integration management, plant and construction design, and the introduction of CAD systems.

AMK considers it something of a coup to have secured the participation of a Toyota representative, who will present a user's experience with computer graphic applications from Standard Oil and Union Carbide to Eastman Kodak will discuss the application of CAD to their companies. General Motors will present the role of computer graphics in the GM boardroom system.

East European specialists are expected to be present in the event. The Comcon countries are estimated to have only 50 out of

the 7,500 turnkey systems for computer-aided design. Eager as they may be, however, to obtain the technology, nearly all of it is on the Comcon list of items banned for export to the Soviet Union and Eastern Europe.

Market researchers estimate European sales in the computer graphics sector will duplicate the expansion 10 years ago in standard computers and will increase by up to 20 per cent over the next five years.

West German sales of graphic peripherals totalled DM75m in 1981 and are expected to rise to nearly DM 200m by 1985. Floppy disks accounted for about DM 120m in sales in 1981; and, according to a study, this figure could be expected to rise to DM 180m in the next four years.

Graphic software sales in West Germany were DM15m two years ago, and could increase to up to DM 300m by 1985. According to a study by Diebold Deutschland, the West German market has the potential to expand to DM 1.1bn in the next four years, which would be divided up between peripheral hardware at 58 per cent and software at 42 per cent.

Algeria's railways in line for updating

By Francis Gibbs

IN THE early hours of January 27 1982 two trains crashed into each other at Bou Halouane on the busy main railway line which links Algiers with the eastern city of Oran.

One hundred and thirty people were killed and 150 seriously wounded. This was the most recent in a series of fatal rail accidents, which highlighted the extent to which the railways had been neglected since independence in 1962.

No new lines had been built since then; and existing lines and rolling stock were poorly maintained. One-third of the tracks were narrow-gauge, yet freight traffic had grown by more than 50 per cent between 1976 and last year, while passenger traffic had tripled. The sector had witnessed a massive increase in domestic air traffic, helped by a policy of cheap fares which put flying within reach of all Algerians.



Roads had also been improved and the number of cars and trucks increased dramatically. However, radical improvements are now on the way for Algeria's ailing railways. Algerian planners intend spending \$10bn (\$5.5bn) by 1990 on modernising old lines, building new ones, buying new rolling stock and locomotives.

If the number of contracts signed with foreign companies provides any guide, then Algeria's Société Nationale des Transports Ferroviaires (SNTF) is in earnest. Most of these have been signed within the framework of inter-governmental agreements including France, Austria, West Germany, India, Brazil and the Soviet Union, among others.

Algeria and France signed a transport agreement in November. The main contract in the accord, won by France's Sofretra — an affiliate of the Paris metro, authority RATP — is for the design and construction of the Algiers metro, but French companies have also won other contracts elsewhere in this sector.

Austria has been very active, having used the rail sector as the spearhead of its penetration into the Algerian and Tunisian markets. Universale Hoch and Tiefbau is leading a group of companies who will rebuild and modernise the suburban network around Algiers at an estimated cost of \$22m. Meanwhile, the West German state-owned Deutsche Eisenbahn Consulting is helping SNTF to set up an engineering division and advising on the modernisation of existing lines. Italy's Ralfin and Belgium's Transurb Consult are active on the engineering side of a number of projects.

The expansion of the Algerian railway network has also provided Indian companies with their first major breakthrough there. Indian state-owned companies, Indian Railway Construction Company and Indian Technical and Economic Services, have won contracts to build new lines and modernise old ones in south-west Algeria.

From Brazil, Transconsult Consultoria Tecnica has won a contract to design the 750 km southern loop which will link the cities of Touggourt and Ghardala via the Haasi Mes-saoud oilfields.

The Soviet Union, meanwhile, is involved in a major project in the western highlands, building a track from Ain Moussera to Salda.

The United Kingdom has so far failed to show any great interest. A joint effort by W. S. Atkins and London Transport to secure the design and building contract for the Algiers metro failed in the face of French determination.

SNTF's aim is to modernise existing lines, which mostly run parallel to the coast and to build lines towards the south to improve services between the coast, where much of the economic activity is concentrated, and the interior. It is also hoped that such projects will slow the flood of people moving from the hinterland to the crowded major cities in the north.

Other industries are being encouraged to set up in the south to achieve a more rational regional balance in the country's overall economic development.

As with other Algerian state contractors, SNTF is insisting that foreign companies help them train Algerian engineers and technicians. The company expects its present staff of 18,000 to be increased by as much as half.

It also aims to increase the percentage of freight carried by rail from its present 15 per cent of all freight carried by land to up to 40 per cent.

Three asked to bid on Atlantic cable

BY JASON CRISP IN LONDON

THREE COMPANIES have been asked to bid for a contract worth more than £250m (\$300m) for the first transatlantic telecommunications cable using optical fibres.

The three companies are American Telephone and Telegraph (AT&T), Standard Telephone and Cables in Britain, and Submarine Cables in Britain, a subsidiary of the French group Compagnie Generale d'Electricite. The tenders are to be submitted in mid-May and evaluation is expected to be completed by November.

The only undersea cables using optical fibre — hair thin strands of pure glass which carry thousands of

telephone calls in pulses of laser light — are experimental so far. Eventually the new cable will be able to handle 40,000 calls at a time.

All three companies may eventually supply part of the system. As AT&T may own up to half of the cable it is in a particularly strong position.

AT&T has always insisted that cables terminating in the U.S. must use its electronics system.

British Telecom International will have the second largest share of TAT-8, which will be jointly owned by at least 26 telecommunications administrations.

Missile deal challenge

BY BRIDGET BLOOM, DEFENCE CORRESPONDENT, IN LONDON

BRITISH Aerospace's Dynamic Group has launched a public campaign to try to ensure that a major missile contract for the Royal Air Force does not go to the U.S.

The contract, which BAE says could be worth £200m-£300m (\$250m-\$400m) over the next few years, is for a new anti-radar missile.

The UK Ministry of Defence is assessing two possible missiles to meet the RAF's requirement. The BAE version known as Alarm — for air-launched anti-radar missile — and a U.S. version known as Harm — high-speed anti-radar missile — which is made by Texas Instruments. A decision is expected by April.

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Comm. Bk. of East	11%		
Consolidated Credits	11%		
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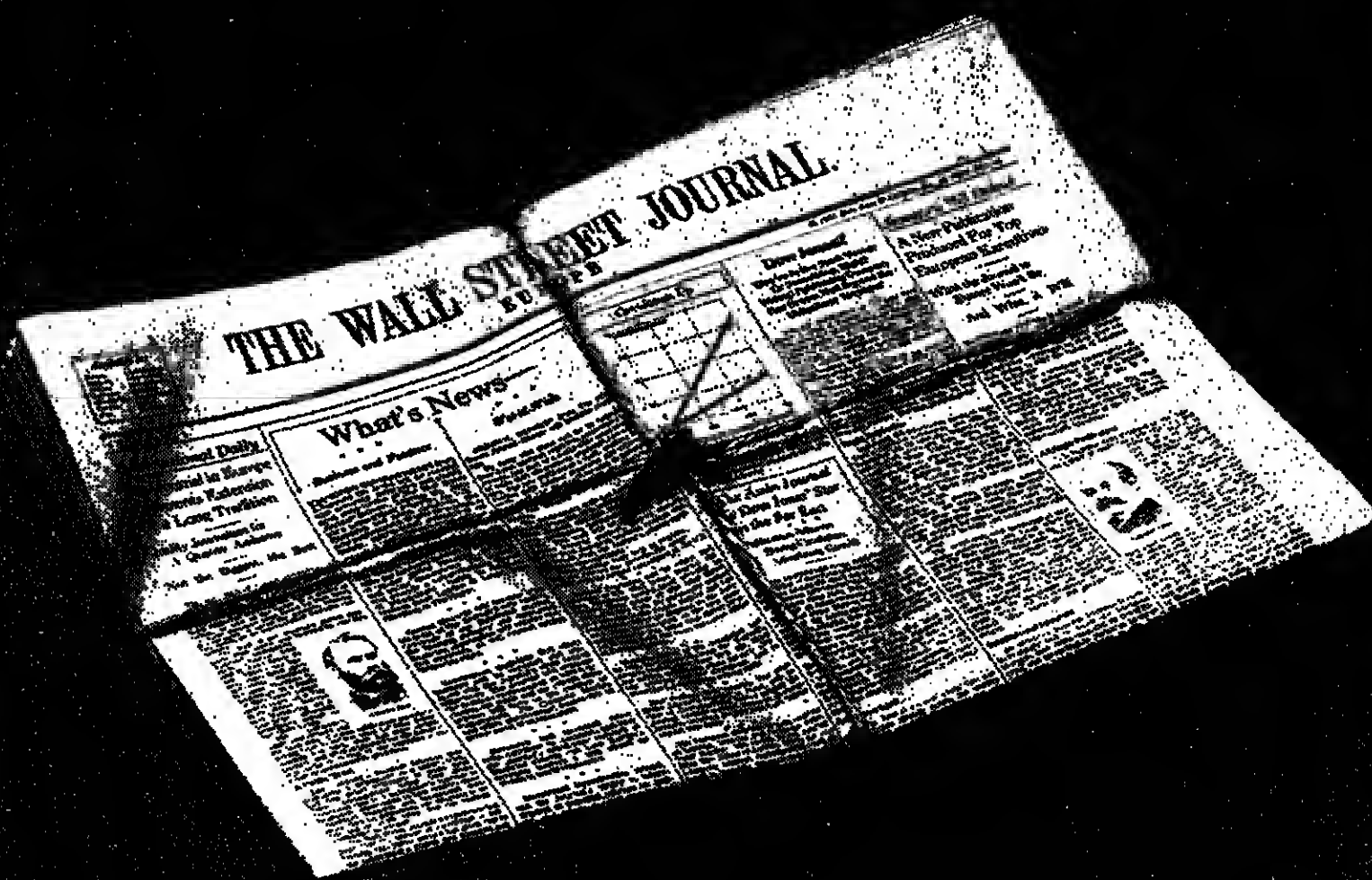


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UK NEWS

Trade union reform proposals attacked as undemocratic

BY BRIAN GROOM

LEGISLATION requiring postal ballots for union leadership elections would be "undemocratic and unenforceable," the Labour Research Department (LRD) argues in a bitter critique of proposals for union democracy, put forward by Mr Norman Tehbit, the Employment Secretary.

The union-funded organisation claims in a new pamphlet that even the mildest of Mr Tehbit's proposals contained in a Green Paper discussion document, would involve unacceptable imposition of Government will on trade unionists' rights. "The most extreme pose the gravest threats to basic features of democratic society," it says.

The Green Paper is in three sections: union elections, strike ballots, and political activities. The favouring of postal ballots in the summer is compulsory, postal ballots for the election of union executives, and possibly for full-time officers with voting rights.

LRD's pamphlet is an early shot in what will be a barrage of union criticism of the Tehbit proposals. It argues that if the Conservative party wins the general election, the proposals will be the starting point for the next government.

"Together they constitute a combined attack on the independence of the trade union movement, the right to strike, and the finances of

the major opposition party," it says. LRD argues that a variety of electoral practices have evolved to suit diverse needs. A key argument against postal ballots is that they isolate members, divorce people from the workplace, separate leadership elections from debate and action on problems which unionists face collectively, and are open to media influence.

The pamphlet claims the Green Paper uses untruths, without supporting evidence to suggest unions are riddled with corrupt practices. It says the Paper ignores the debate and reform within unions on democratic issues in recent years.

Unions are not complacent about low attendances at branch meetings, LRD says, and have sought to improve this by bringing union business closer to the workplace.

On full-time officials, the formula for re-election of general secretaries with voting rights on executive is attacked as a "blanket solution" to a widely debated issue.

LRD takes issue with all the proposed methods of compelling unions to adopt a prescribed electoral system, in particular the idea that a union which refused could be taken over by Government appointees.

On pre-strike ballots, LRD says that no evidence is offered that unions fail to consult members

DOUBT CAST ON WESTINGHOUSE RECORD

Nuclear reactor output queried

THE CENTRAL Electricity Generating Board (CEGB) has been trying to convince Sizewell B inquiry inspector Sir Frank Layfield that the serious problems that have led to long delays and spiralling costs on its construction sites are phenomena of the past.

Contracts, design and labour problems on previous projects, a pessimistic forecast for the future of the coal industry, and an attempt to adjourn safety issues dominated the past week at the inquiry at Snape in Suffolk, into Britain's first proposed, pressurised water reactor (PWR).

This week, the inquiry will take place against a background of growing disenchantment with a European nuclear research project and a new report that suggests the Westinghouse PWR - the basis of the Sizewell design has a poor record for power production.

The Government is concerned about the rise in estimated costs of the joint European PWR safety re-

search project, which has grown from £80m to nearer £200m. But the Energy Department says it will abide by the decision of the EEC.

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Labour cuts save Midland £50m a year

FINANCIAL TIMES REPORTER

THE MIDLAND, the least profitable of Britain's major banks, has cut its workforce by more than 5,000, or 10 per cent, over the last 24 years. The reduction is part of a concerted effort to contain its overhead costs, which are higher than average for British banks.

The reduction in the workforce, largely brought about by staff wastage and a strict curb on recruitment, is expected to have saved the group more than £50m in a full year. It should mean that the group's overhead costs, as a propor-

tion of net operating income, are moving more closely into line with the ratios of the other big banks.

One of Midland's serious weaknesses in the UK has been its excessively high staffing. Over the past couple of years, the bank's senior management has made no secret of its wish to contain its growth in overhead costs.

Nonetheless, the size of the staff reductions indicates that the group has been more successful than many outside observers had thought possible.

The reduction of 4,800 jobs in Midland Bank itself only reflects changes in the clerical and managerial staff levels. The bank is be-

lieved to employ another 10,000 either in part time or service jobs, where staff numbers have also been trimmed.

Over the past five years, Midland Bank's profits have stagnated, although its assets have more than doubled. The decline in profitability has caused concern in the stock market.

The bank is anxious to improve its capital ratios, after its \$500m acquisition of majority control of the U.S. bank Crocker National last year.

ANDREW FISHER REPORTS ON A BATTERED INDUSTRY

Papermakers see some hope

BRITAIN'S paper and board makers have been hanging on grimly since recession began to bite in 1980. But the latest spate of redundancy announcements shows that the market remains weak, although there are some signs of emerging strength.

Major cuts in capacity have been decided by Wiggins Teape, a BAT Industries subsidiary, and "Times Board", part of Unilever's Trinity Paper Mills, owned by the Liverpool Daily Post and Echo, is also shedding nearly 100 jobs.

For those companies which have survived through the withering recession, last year was as bad as any they have seen. The closures reflect the sad recognition that waiting for a sustained market upturn has become just too costly.

"Margins are so squeezed that there comes a time when you cannot hold on any more," comments Mr John Adams, director general of the British Paper and Board Industry Federation (BPIF). In only the first month of this year, foreshadowed job losses of over 1,900 are not far short of the total for all of 1982.

Even so, the BPIF and quite a few executives see very faint indications that demand may be improving. They certainly expect a boost from the weakness of sterling against major Continental European currencies.

The pound's steep fall should help curb imports, which account for nearly 60 per cent of deliveries to British customers, and also aid exports, small though these are. The price of raw materials, like pulp, will rise as this is dollar-based, but the currency swing is still welcomed.

"It is the best piece of news for three years," enthuses Mr Ronald Wylie, chief executive of Tullis Russell in Scotland. The company launched a new glossy printing pa-

per last year - "the worst possible time with the market at the bottom" - but has lately seen a lift in demand.

The BPIF, in its latest bulletin, says: "For sales volume, hopes are high for an upturn in 1983, but January is providing no confirmation so far." Last year, output slipped by over 3 per cent to 3.2m tonnes, in 1979, it was over 3.5m.

Since 1979, the UK industry's capacity has fallen by around a quarter to little more than 3.5m tonnes. But major producers like Dowdell and Reed report that demand has picked up, although by nowhere like enough to restore healthy profitability.

This year, Mr Jonathan Benn, chairman of Reed Paper and Board U.K. expects, "we will see a modest upturn in the weakness in the industry." Cautiously, he adds: "I do not see a terrific surge forward; it could be a year of progress instead of marking time."

He feels the present quarter is shaping up better than the previous three months. Last year, as in 1981, "We were on the right side of break-even," Reed, like Bowater, cleared its major capacity cuts out of the way earlier on in the recession.

At Bowater, UK demand recently has risen an estimated 5-10 per cent. But the group, which now has much larger U.S. interests, would like a bigger jump in demand.

With profits suffering from the weak U.S. newspaper market, Bowater has been badly affected by soft demand in the UK. Its managing director, Dr Jopanna Lenton, believes that the market is "not so far from being healthy."

Wiggins Teape, sweetened its move out of the packaging paper sector with the sinking of £5m into fine papers. In the first half of 1982, it made a near £3m trading loss in the UK against foreign profits of nearly £20m.

The board sector is one in which imports have made great inroads. Mr John Silver, marketing director at Thames Board, feels that the pound's fall will mean "that the severe impact of over-capacity in the board industry in Europe will not be so damaging."

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Precise details of the merger between Anglo-American and Rainford - the latter's shareholders include Pilkington Brothers, the Industrial and Commercial Finance Corporation (ICFC) and the National Westminster Bank, have apparently not yet been finalised. The two funds will for the moment continue to be managed separately but a new UK-based management team is already being recruited.

The new combination will restrict its activities to the North of England where both parties are convinced that there are an interesting number of good opportunities for venture capital investment.

The RIG is known to feel that it can build on what has been learnt from a close working relationship with American venture capitalists.

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Nonetheless, he sees 1983 as a year of profits recovery for the UK industry. Already, mills' order books are starting to stretch out and the currency move should help further.

Many companies, he notes, have reacted to the worst effects of recession by upgrading and computerising their equipment. "There has been a lot of capitalization, but what is left is rather meagre."

The latest contractions will mean the eventual closure of three more mills and 15 machines. Of the 1,920 job cuts, Wiggins Teape will account for over 1,000 and Thames Board for nearly 800. Last year, there were 2,400 UK redundancies.

The latter has lost £3.7m over five years on its waste paper-based packaging board operation at Warrington, Cheshire. Capacity is 145,000 tonnes a year, but falling demand meant 1982 output was little over 100,000 tonnes.

It is now running up its new \$80m machine in Cumbria at Worthington to full operation in three years. This will triple output of high quality duplex board to 150,000 tonnes. Using virgin fibre from British wood, this product is in strong demand for top-grade packaging.

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Dunlop and Triplex win contracts as BL buys British

BY ARTHUR SMITH

BL HAS opted to buy British in the first significant test of the state-owned car group's plans to switch orders overseas unless the troubled UK car component suppliers can hold prices.

Dunlop will be sole supplier of steel wheels for the Austin Rover volume car group. Triplex will supply 60 per cent of the steering knuckle and axle assemblies.

Both deals last for only 12 months, however. Certainly in the case of Dunlop the arrangement merely buys time for the company to seek government funds to back a £5m investment programme necessary to save its Coventry factory and 650 jobs.

Dunlop's predicament underlines the plight of the component sector after the rapid decline of the UK vehicle assembly industry. Dunlop's engineering's Coventry factory accounts for much of the UK car wheels industry. It is the dominant supplier to BL, Talbot and Vauxhall. Ford manufactures its own wheels.

Austin Rover's order for about 2.5m wheels a year is essential to the viability of the Coventry factory. But Dunlop has made plain to the Government that it can meet competition from highly automated factories in France and Germany only by committing new investment.

Such investment can only go ahead if the Government is prepared to make a contribution under the Industry Act.

Dunlop is only one of many large UK component suppliers with applications for government help for the fundaments of the industry which is taking place.

The Department of Industry, while committed in public to a non-interventionist role, is thought to be examining ways of providing the millions of pounds necessary to rationalise the industry.

BL's purchasing policy, set out in the four-year corporate plan under consideration within Whitehall, is crucial to the future shape of the once prosperous components sector.

The Government, concerned at forecasts which on the most pessimistic assumptions could see Austin Rover meeting more than 40 per cent of its requirements overseas, compared with the present 20 per cent, requested a delay in the placing of large contracts.

There is a recognition in the Department of Industry of the importance of Austin Rover's buying decisions and the consequences of its employment for the components sector.

BL will be important in the exploratory talks now under way between two of Britain's biggest motor component suppliers, Smith Industries, and Lucas Industries, about pooling resources to provide a full range of electronic systems for the automotive industry.

The two companies, through a joint enterprise, could give Britain a technological lead in meeting competition from Japan and companies such as Bosch, in West Germany and Ford and General Motors. But they would need not only substantial government funding but also an indication from Austin Rover that they would pick up the necessary home contracts to justify such an international venture.

UK ECONOMIC INDICATORS

ECONOMIC ACTIVITY—Indices of industrial production, manufacturing output (1975=100); engineering orders (1975=100); retail sales volume (1975=100); retail sales value (1975=100); registered unemployment (excluding school leavers) and unfilled vacancies (000s). All seasonally adjusted.

BUILDING AND CIVIL ENGINEERING

Call to improve material exports

A HARD-HITTING report recommending ways in which British manufacturers of building products can improve their sales performance is published today by the Building Economic Development Committee.

The report, prepared by Industrial Market Research, charts the inroads which have been made by foreign manufacturers in a number of traditional British building product markets and the failure of some home-based companies to take full advantage of export markets.

It suggests a number of measures that might be adopted by manufacturers, government and public purchasing bodies to improve the economic performance of the industry as well as assist the country's trade balance.

It suggests that public purchasers of building products should specify goods built to British Standards. These

standards, says the report, should be established at levels which would encourage both public and private sector sales in the home market. They should also be sufficiently stringent to enhance the reputation of the product in export markets.

The report also stresses areas where British companies might take steps to improve their own performance. The six products examined in the report are: wooden doors and frames; kitchen units; particleboard; ceramic tiles; cladding and decking; and air conditioning units.

It says: "UK manufacturers of the products examined in the study have generally adopted a policy of following trends rather than initiating them and this has often led to competitors developing new market opportunities and gaining a foothold in the UK."

ANDREW TAYLOR



Built in 1769 for the young King George III to observe the transit of Venus, the Kew Observatory at Old Deer Park, Richmond, is being totally refurbished and restored for occupation by the Lesser Group as its new headquarters. Cyril Lesser, group chairman, is pictured in front of the observatory. Following completion in October this year, the telescope area will be made accessible to the public, and a small astronomical history museum created.

Plant hire unprofitable

HIRING OUT of most earth moving equipment is unprofitable in present conditions, according to a review published by the Construction Plant-hire Association.

Third in a series dealing with the economic viability of sectors of the construction plant industry, it covers a number of commonly used items of earth-moving plant and mirrors the findings of the two previous reviews—on small non-operator plant, and cranes—that plant hire is currently uneconomical.

The review deals in some depth with four types of earth moving equipment and, during the two years studied, the average actual revenue earned by the machines was well short of that needed for economic viability.

According to the review, it is clear that for two years at least, companies have generally been losing money on their earth-moving plant hire operations. The review claims that such a situation cannot go on indefinitely if the plant hire industry is to continue to be able to provide a comprehensive service to its clients.

The Association says that the common practice of quoting "inclusive" hire rates, which include the machine and the virtually inescapable and rising costs of the driver, and often of consumables (such as fuel, oil,

etc), has seriously contributed to the financial non-viability of earth-moving plant.

In a letter to members, the association says that to have attained economic viability, all the earthmoving machines studied needed (on average) some very substantial increases in hire revenue, which could only be brought about by increased machine activity—or by increased hire rates—or both.

The letter states: "It is evident that the majority of firms have been unable to fund the eventual replacement of these machines out of hire revenue and, in some cases, nothing has been contributed from machine revenue even to wards indirect overhead costs."

Pointing out that the purchase of new machines has already been severely curtailed, the association recommends further thinning-out of plant holdings by mothballing machines, breaking for spares and, where possible, selling secondhand plant abroad.

Reductions in numbers of available machines would increase activity levels and raise the revenue per machine retained in use; this would be likely to lead to increased hire rates for machines, and revenue improvements for plant fleets.

TONY FRANCE

Budget policy attacked

JOHN COX, president of the Institution of Highway Engineers and chairman of Tarmac National Construction, has added his voice to the growing criticism by British construction industry of the Government's construction budgeting policy.

While Mrs Thatcher puts the blame for this year's under-spending on capital projects firmly on the shoulders of local government and the contractors, Mr Cox accuses the spending departments of producing erroneous figures in the first place, and then compounding the error by unreasonable rigidity on annual cash limits.

"Two years ago," says Mr Cox, "contractors were accused of making big profits in road building because their prices were 7 per cent above Ministry estimates. Last year our prices were 16 per cent below the Ministry estimates and we were blamed for under-spending. Is it

possible that any contractor can swing his prices by 23 per cent and survive?"

"I suggest that the estimates themselves are wrong. Because the Department of Transport is manned by administrators it is no longer able to take the engineering dimension into account when drawing up its estimates. This has far reaching effects. Our workload is tied to ministerial budgets. If they are wrong, it affects the numbers of contracts placed and the workload suffers accordingly."

But this problem is made worse, by the Government's refusal to carry over unspent cash at the fiscal year end. "Our industry is subject to the vagaries of our climate," comments Mr Cox. "The end of March as a cut-off date is totally inappropriate to budgets associated with weather sensitive operations like road building."

TOM SEALY

REFURBISHING

Cash saving in Chelsea

THOUGH CONSULTING engineers like to get their teeth into prestige schemes like the National Gallery Extension, they are just as likely to be tackling ageing warehouses in Chelsea and rusting offices in Bristol.

That, at least, is the case for Stefan Tietz, whose firm, S. B. Tietz and Partners, forms part of the successful team put together by architects Ahrends Burton and Koralek for the National Gallery project.

Renovation of existing, outdated buildings provides an increasingly important source of business for consultants like Tietz and his partnership has been tackling two challenges demanding differing solutions.

At 5, Jubilee Place, Chelsea, Tietz was faced with a three-storey warehouse in a serious state of deterioration and non-viable as a warehouse because the existing structure could not be justified. It demanded a better use, the insertion of another floor and the replacement of existing timber floors which constituted a fire risk and were ruled out by general building regulations.

Four concrete floors instead of three of timber meant additional weight which would prove too much for the lowest level of brickwork and the foundations to carry. This level was, therefore, carried on new concrete piers and foundations,

allowing the brickwork above to carry the new floors.

"In this situation," said Mr Tietz, "it is more usual to put in a totally new frame to carry the load. Our solution led to a saving of some thousands of pounds, and the final result is a modern four-storey office building finished to high standards and occupied by the Midland Bank."

In Bristol, Tietz had to establish whether an office building, first built around 1945, using brick cladding around a steel frame, could be saved at all. "The steelwork was rusting," says Mr Tietz, "resulting in conditions dangerous to the outer skin of brickwork. Rust expands" he says "and pushes the brickwork out. It was a continuing deterioration and any solution had to stop the same conditions repeating themselves in future."

If Tietz had simply taken the brickwork off, painted the steel and put the brickwork back, the same problem would have arisen again. The porosity of the brick was letting through moist air, which subsequently condensed, adding to the deterioration of the steelwork.

Tietz's solution here was to remove the rust, partly encase the steelwork (in concrete) and raise the "dew point" to stop further condensation. "The dew point," explains Mr Tietz, "is that temperature at which

vapour in the air becomes moisture. We are tackling this with better insulation, using a high insulation inner leaf."

The repair is in two phases. The first stage simply took care of the worst of the damage, treated some steelwork, repaired some cracks in brickwork and put on a temporary roof which avoided further ingress of water.

The main stage will allow cladding of the steelwork, the introduction of new brick walls externally. Windows are being reduced to assist energy saving and, at the same time, the whole of the interior is being renovated to include new services and a new lift.

With Chelsea, and the savings involved, Mr Tietz could only measure the difference between one form of renovation and another. At Bristol, the choice was an alternative to demolition and redevelopment and the sum involved is accordingly much bigger.

"We saved, as cash, in the order of £1m compared with the cost of an equivalent building started from scratch," says Mr Tietz, "since reconstruction made possible the use of all floors and frame."

"Had a similar building been constructed now," he says, "a higher standard of casing and thermal insulation would have been necessary so in that case the savings would have been even greater."

WILLIAM COCHRANE

CONTRACTS

£11.5m building work for Wallis

G. E. WALLIS & SONS has been awarded contracts totalling over £11.5m. The largest contract for £3.4m is to build a mentally handicapped unit at Dartford, Kent, for the South East Thames Regional Health Authority. The single-storey building will provide day care facilities, a swimming pool, dental, physio-speech therapy, chiropody, central kitchen, staff dining, staff recreation and offices. Under a contract worth nearly £1.5m Wallis will build a training college for the TUC at Hornsey with a residential block and day nursery. Work is expected to take 15 months. A £1.25m contract to build a three-storey office block for ICI plant protection division at Haslemere, Surrey, has also been won. A £500,000 contract has been awarded by the Department of the Environment's Property Services Agency for the renovation of stone domes on the Victoria & Albert Museum roof.

Canterbury City Council has awarded a £2m contract for the conversion of the Odeon Cinema into a theatre and concert hall. The western division based at Newport, Gwent, has announced contracts worth over £3m, including a block of 76 flats and bed-sitters in Cardiff, an extension to a hospital in Haverhill, Tydd and improvements and alterations to existing council housing in Risca.

Building and civil engineering contracts worth £8m have been won by MOWLEM NORTHERN. The biggest, worth £2.5m, is for a major redevelopment scheme in the centre of Grantham, Lincolnshire. The project, being undertaken by William Morrison, will include a 5,700 sq metres to build a supermarket for Amos superstore, a bus station, library, public house and multi-storey car park. Mowlem Northern are the principal building subcontractors to the management contractors. Conder Midlands, of Burton-on-Trent, at Burley Lane, Leeds, Mowlem is to build 71 houses for Leeds City Council. Valued at £1.5m the work comprises 53 two-storey houses, 24 two-storey flats, 14 bungalows and a single-storey community centre. The Doncaster-based civil engineering division has won a £517,000 contract for the renovation of a surface water sewer at Ford Street, Derby, for Derby City Council. At South Ferriby, Humberside, the division has a £304,000 contract to build a single carriageway, two-lane bascule bridge, carrying the A1077 across the River Ancholme and Ancholme dikes. The client is Humberside County Council. At Bridlington the Beverley office has been awarded a contract worth about £700,000 to build a supermarket for Amos Hinton & Sons.

By using new manufacturing techniques and materials, SHORFORM of Haywards Heath, Sussex, claims to have developed an adjustable steel prop which is both cheaper and lighter than its competitors. The prop has a completely enclosed thread and is protected both inside and out with an anti-rust paint. A feature is the captive "G" pin manufactured from high tensile steel. The prop complies with BS 4074:1982 and is available in BS Prop sizes 0 to 4. More on 0414 412566.

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AROUND THE INDUSTRY

THE BRITISH STANDARDS INSTITUTION has issued a new draft for development (DD81) "Ground anchorages" to give guidance to the civil engineering and construction industry. Aimed specifically at civil engineers it lays down the principles of good practice for a technique that is increasingly being used to solve problems involving direct tension, sliding, overturning, dynamic loading and ground prestressing. Copies of DD 81 from the BSI sales department, 101 Penionville Road, London N1 9ND at £33 (£18.50 to BSI members).

A 20 per cent saving on the laid cost of a pipeline is claimed by HEFORTH IRON COMPANY of Stockbridge, Sheffield, for its new clay drainage material "Super Sleeve". Because of the intrinsic high strength of the material, considerably more than British Standard 65, the company considers it unnecessary to introduce gravel as a bedding material. Automatic production ensures an increase in standards of dimensional accuracy. Other features are its lightness, strength, workability and smooth flow characteristics. Super Sleeve is available in 100 mm diameter by 1600 mm long pipes with the usual range of fittings and using polypropylene couplings. More from 0226 763541.

BRITISH SOLVENT OILS has extended its range by introducing a new mould release oil for rapid process formwork applications using semi-dried concrete mixes. Called Extracore QR, the company claims that the product gives an efficient, rapid and positive separation of the form from the mould, without creating surface faults, particularly where metal moulds are used. More on 0272 283399.

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Tenth anniversary of U-BIX worldwide - copying excellence that's hard to duplicate.

A decade of U-BIX plain paper copiers, backed by a century of Konishiroku photographic and film experience.

Back in 1873 a Tokyo pharmacist laid the foundations for the Konishiroku photographic company which has maintained its future-oriented research and development reputation down to the present day.

Way ahead of the others, the company realized that the plain paper copier would become an indispensable

element in office equipment and an important component in the office automation systems of the future. Building on a hundred years of experience in trading, and subsequently manufacturing cameras and film material, it designed and constructed the first all-Japanese plain paper copier.

U-BIX, a copier capable of high quality reproduction. Ubi is the Japanese word for elegant, an appropriate word to describe the U-BIX range of copiers, which were subsequently designed. The U-BIX reputation for high quality copies and reliable performance has won praise for the machines throughout the world. „Excellent“ is the adjective most frequently used by satisfied customers in over 80 countries to describe our copiers.

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THE MANAGEMENT PAGE

EDITED BY CHRISTOPHER LORENZ

SCRAP that ill-conceived matrix chart, forget that misshapen learning curve. The good news from America is that the corporate planners who made the lives of line managers such hell during the 1970s are now on the retreat.

It may have something to do with the recession. It probably also owes something to the fact that so many companies have been through the strategists' mill—and still not found the promised land. Whatever the explanation, there appears to be a refreshing change of mood among U.S. consultancy firms.

No one would ever accuse an employee of the Boston Consulting Group or McKinsey of humility. But there does seem to be a growing recognition that success in business may depend on more than just a proper understanding of a handful of rather simple rules.

A sign of the times is the success of a recently published book by two men with a McKinsey background, Thomas Peters and Robert Waterman. They had the good idea of identifying a little over 40 really successful U.S. businesses, and then trying to discover what makes them tick. The result makes exciting reading.

Although written in the style that might be expected of two Stanford MBAs, there is no disguising the message: successful companies treat their employees well, and have an almost irrational dedication to serving their customers.

The central theme is that winning businesses are not motivated simply by financial goals, or by an exclusively analytical approach to their markets. It's not that they don't make plans, or do all the market research they can. But they refuse to let planning become an end in itself, and are willing to encourage practices which would simply not bear analysis in the ivory towers.

Frito-lay, for instance, is prepared to spend several hundred dollars sending a truck to restock a store with a couple of cartons of potato chips. That, you would think, is the road to ruin in a competitive commodity business. Yet through its dedication to the sales force and its "99.5 per cent service level," the company built a market share and a profit margin that was the envy of the food industry.

Peters and Waterman say that eight attributes generally characterised the excellent companies which they studied. The best bits of the book are the anecdotes which accompany these golden rules.

● A bias for action. In the great companies, you may well see a swarm of small task forces, each with a life of perhaps five days and aiming to come up with an idea that will result in line operators doing something different. You will not find a 35-person working party spending 18 months on a 500-page report.

You will find an intense but informal system of internal



"This is Arthur: he's just confounded your annual sales predictions in a month"

What makes the winners tick

Richard Lambert reviews a new book on golden rules for success

communications—what Hewlett-Packard calls "management by walking about"—and a willingness to break down the organisation to a size where people can get to grips with its problems. There will be an emphasis on experiment—what Fluor describes as "taking an idea and making metal out of it," and a determination to keep things simple. At Procter and Gamble, the language of action is the famous one page memorandum. At Texas Instruments, there is an emphasis on the double: each manager is set one milestone per quarter. "More than two objectives is no objective," is one of TI's watchwords.

● Close to the customer. The authors say that in observing the excellent companies, and especially the way they interact with customers, "What we found most striking was the consistent presence of obsession. This characteristically occurred as a seemingly unjustifiable overcommitment to some form of quality, reliability or service."

● McDonald's is fanatical about its slogan of "quality, service, cleanliness and value." Boeing is absurdly concerned about its after-sales service. IBM wants its salesmen to "act as if they were on the customer's payroll." Somehow, all this pays off at the bottom line.

Of course, it is possible to overdo the overkill. The safeguard is to listen to what the customers say, and to find a particular niche in the market where you can be better at doing the job than anyone else. "Braniff thought that quality meant Alexander Calder paint jobs and comely stewardesses. Delta knows it means planes that arrive on time."

● Autonomy and Entrepreneurship. Good companies encourage their managers to think of themselves as champions, and are prepared to sacrifice a neat organisation chart to keep people on their toes. Small independent venture teams are squirrelling away the whole time at 3M; brands compete against each other within Procter and Gamble; IBM has its famous "performance shoot-outs." Johnson and Johnson believes that "you've got to be willing to fail," while Hewlett-Packard says: "We're not really sure exactly how the innovative process works. But there's one thing we do know: the easy communications, the absence of barriers to talking to one another are essential."

● Productivity through people. "IBM's Philosophy," says Thomas J. Watson Jr., "is largely contained in three beliefs. I want to begin with what I think is the most important: our respect for the individual." When Rene Mac-

Pherson took over at Dana Corporation 10 years ago, his first act was to destroy 221 inches of policy manual and replace them with a one page statement of his belief in management's obligation to communicate with Dana people, and to provide them with proper training, incentives, and security.

The authors warn about what they call the "gimmicks trap." Quality circles, they say, are only the latest in a long line of tools that can either be very helpful, or can simply serve as a smokescreen while management continues to get away with not doing its real job of managing people.

● Hands on, value driven. The successful companies are unashamed collectors of tales and legends in support of their basic beliefs. Frito-lay tells service stories; J. and J. tells quality stories; 3M tells innova-

tion stories. Their values are usually expressed in qualitative rather than quantitative terms, and flow right through the organisation. Delta people really do believe that they work for a better airline.

Another striking feature of the winners is that they are nearly all marked by the personality of individual leaders who created and defined their values. Disney, Watson, Hewlett-Packard—the list is almost as long as that of the companies themselves. Successful leaders can both inspire the troops with lofty visions and keep them up to the mark through their daily attention to detail.

● Stick to the knitting. It's no surprise to learn that the excellent companies seldom make major acquisitions. The typical diversification more dilutes the guiding qualitative theme; management loses its "feel" if it jumps into new activities.

Companies like 3M are constantly making acquisitions—but they tend to be small, and related to its existing business disciplines. The good companies like to expand their field of operations in manageable steps—and are prepared to abandon a move quickly if it does not work out.

● Simple form, lean staff. Few of the excellent companies have formal matrix structures. Johnson and Johnson, for one, goes to extreme lengths to keep its organisation simple, divisionalised, and autonomous. And it seems that however big the company, there is seldom need for more than about 100 people in the corporate headquarters.

● Simultaneous loose-tight properties. This is a nasty piece of jargon which means the co-existence of firm central direction and maximum individual autonomy, and is really a summary of the other seven points. In companies like McDonald's, autonomy is a product of discipline, and allows people to experiment confidently in their understanding of the values which really count within the organisation.

Some of these ideas sound trite. Yet it is remarkably difficult to think of any outstanding business anywhere that does not share a majority of these characteristics.

In search of excellence: lessons from America's best run companies. By Thomas Peters and Robert Waterman. Harper & Row, \$19.95. Available in the UK from early March, price £12.50.

Management abstracts

The accuracy of chairmen's non-quantified forecasts. A. Steele in Accounting and Business Research (UK), Summer '82. Brings some powerful mathematics to bear on an analysis of qualitative forecasts in chairmen's reports: concludes that, while there is a tendency towards over-optimism, pessimistic statements do remove market

uncertainty—and that the forecasts are not, as some claim, meaningless.

Why it never pays to copy packaging ideas. D. Lock and T. Petersen in Design and Art Direction supplement to Campaign (UK), 10 Sept '82. A couple of pack designers condemn others for plagiarising already on the shelves, asserting that such "me-tooism" merely tends to emphasise the quality of the original; picks out preservatives and de-foamers as examples of how some designers opt for conformity instead of seeking uniqueness.

The Japanese way of remuneration. G. C. Schulte, in Redefining (Netherlands), July/August '82. (in Dutch, English version available). Sees the Japanese approach to remuneration as being a factor contributing to the country's industrial success. Explains how employment for life and adherence to seniority affect the position, and how employees' remuneration (there is no distinction between workers and staff) is determined.

These abstracts are condensed from the abstracting journals published by Anbar Management Publications. Licensed copies of the original articles may be obtained at £3 each (including VAT and p+p; cash with order) from Anbar, PO Box 23, Wembley HA9 8JL.

Thomson Organisation training

Tailor-made to develop high-flying executives

DON ROSE is not much impressed by the traditional method of training high-flying executives for top-flight jobs. He is convinced that sending them on a two-week residential course at a reputable business school does not generally groom them well for the task.

To him, management development is a highly personal process—and not one to be neatly packaged into a short teaching programme of predictable topics such as strategic planning and interpersonal skills. A training programme incorporating only these subjects will not necessarily produce a well-rounded management team, he contends.

Even the new "tailored" courses offered by some business schools for specific managers are too formal for his purposes at International Thomson Organisation, the energy, publishing and travel group, which had sales of £1.2bn in 1981 and employs 22,000 people.

What Rose advocates instead is a rolling educational programme concentrated in sessions of up to three days and heavily geared towards the specific problems of individual executives.

These problems vary. For example, when any of the company's rising stars says he or she finds it difficult to make verbal presentations, special tuition in public speaking is provided.

Computers and information technology, management accounting, negotiating skills and decision-making are other subjects which preoccupy Thomson executives. These subjects all feature in most conventional management training modules; the difference at Thomson is that executives are given expert and personal supervision, if necessary on a one-to-one basis.

There are also more "traditional" sessions on wider social, economic and political themes. Past speakers include politicians such as Enoch Powell, Denis Healey and Neil Kinnock, and managers such as Igor Ansoff and Edward de Bono.

Rose also believes in "live" case studies. Executives who want to learn more about strategic planning are taken to companies like Corn Products (the Green Giant food concern) and Shell, both of which have a solid reputation in the field of long-term planning.

Employees who have been earmarked as future directors also get an opportunity to analyse and criticise their own board's long-term strategy.

Their observations may then be used by group directors to improve their own strategy. Basil Denning, an independent consultant with wide experience in management training and a participant in Rose's programme, describes it as a "thorough, competent approach to management development, in contrast to the ad hoc approach used by many companies."

Another advantage, says Simon Majaro, a specialist in international marketing who also participates in the Thomson programme, is that "because it meets closely the needs of participating managers, it is more germane to the specific needs of a company."

Rose's own background is by no means typical. Now group personnel director, he began his working life as a parish priest in Port Talbot in Wales. He subsequently joined Richard Thomas and Baldwins as an industrial relations officer at its Llanwrn steelworks and then, at the age of 28, joined Thomson as a personnel and training officer at the Western Mail in Cardiff.

Managerial potential

He went on to become a divisional personnel director and then five years ago—at the age of 43—got the company's top personnel job when the new post created.

Thomson then operated what Rose describes as a "half-hearted" appraisal scheme to identify outstanding executives. Every year 40 individuals with managerial potential and 14 with directorial potential were sent on a two-week residential course at two well-known business schools where they attended programmes incorporating the traditional range of management subjects.

Rose's views on management development were formed early on in his career while he was employed at the Llanwrn steelworks, where the general manager at the time was Campbell Adamson, the future director-general of the Confederation of British Industry.

"The general ethic is that when you develop managers, everybody stands in line and you feed them the same medicine. Campbell Adamson taught me that much of that medicine is unnecessary," he says.

Rose's first move was to conduct a so-called management audit, which took the form of

separate discussions between members of the main board and the chief executives of the group's seven divisions.

These meetings (now happening annually) centred on the succession problems which could arise in the event of the resignation, promotion or death of any of the individuals reporting directly to top management. They also had to take account of the group's future business plans, which included expansion in the U.S. and the revitalisation of the UK base through modernisation.

"Having identified the individuals considered suitable for the top jobs, we had to devise a management development programme to suit their needs," says Rose.

In the event Rose decided to concentrate on a narrower band of high-flying executives than before—12 individuals who were considered to have main board potential and 28 thought to be good enough for the top operational jobs.

As before, the former continued to use the facilities of the Oxford Centre for Management Studies but the latter have been transferred from Ashridge Management College to Henley—the Management College—mainly because Rose found Henley more accommodating to his ideas.

Both the Oxford and Henley programmes cost Thomson around £190,000 last year—equal to about £4,750 per executive and considerably more than most British companies spend on management development. It is too early to judge its success, but executives who have just finished their first year under the new programme are generally enthusiastic.

John Derrine, the operational head of the educational and publishing side of the business, who is taking part in the Oxford programme for future directors, says that as a result of the courses he thinks he has become "more commercial and pragmatic in my attitude, certainly less dogmatic than before."

Roger Peverett, marketing and development director of Luna Poly, Thomson's package tour subsidiary, is equally positive about the programme.

"Of fundamental importance," he says, "is the fact that the content and direction of the programme is in the hands of the course members. Because we conceive it, it means there will be a better response and the learning curve is shorter."

Arnold Kransdorff

The March issue of The Banker will be discussing

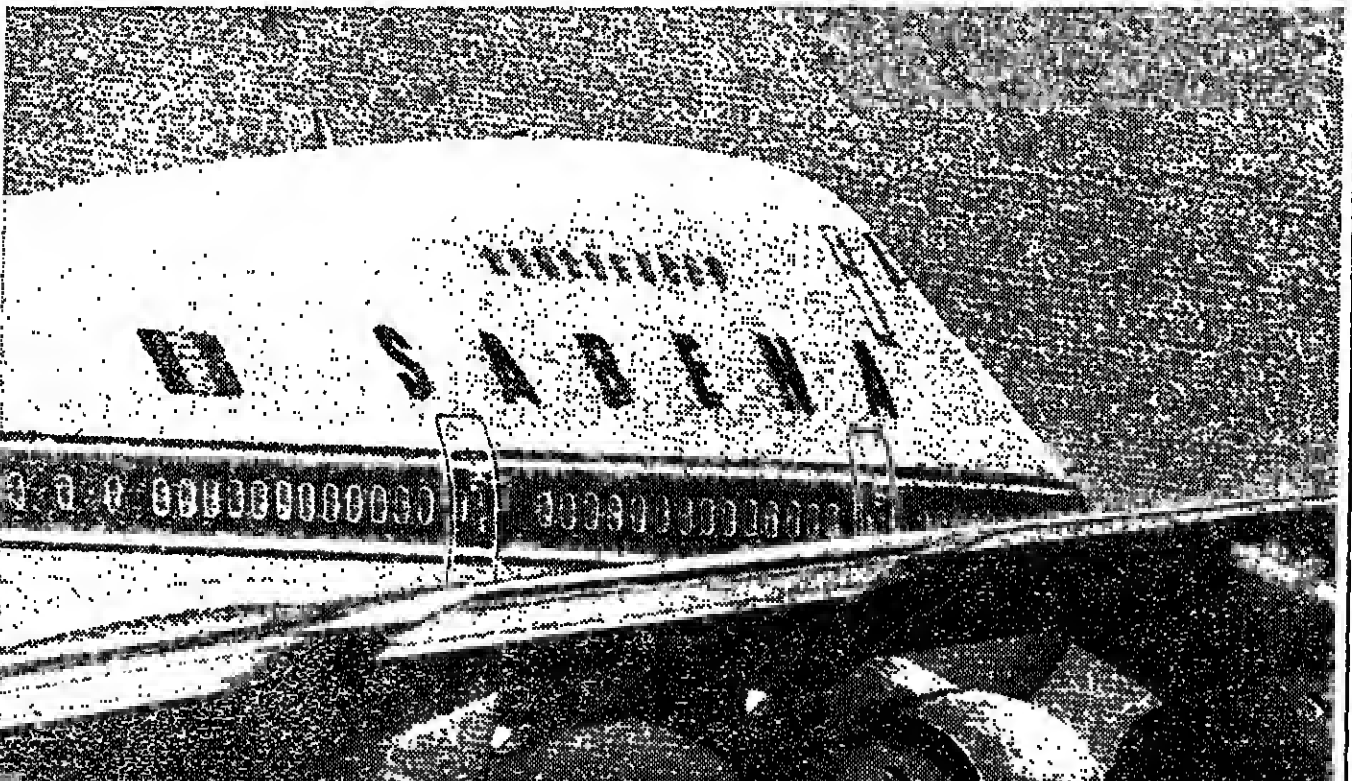
- ★ Aims and progress in harmonising the EEC's regulations for the banking sector.
- ★ The supervisory aspects of the banking regulations under discussion in the EEC.
- ★ The European investment bank—a profile of the EEC's bankers.
- ★ ECU—the moves to create a clearing house.
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THE ARTS

A Map of the World/Lyttelton

Michael Coveney

The Indian novelist Victor (not Ved) Mehta arrives in a film studio to protest about the distortion of his work by a Greek director. He emerges from the depths of the Lyttelton stage as if from a tomb. He is scarcely welcome but the actors assure him they are doing their best, and with sympathy. He settles for that.

It is a poignant moment in a play which the author, David Hare, has directed himself. Since I first saw it at last year's Adelaide Festival, *A Map of the World* has lived with me as one of the very best new plays of recent years. The setting appears at first to be a luxury hotel in Bombay where delegates for a conference on world poverty have been convened by UNESCO. Victor is one of them. His presence is resented by the Senegalese, who dislike his novels and their popularity in the West on account of the jokes.

An American film actress, Peggy Whitton, is also staying in the hotel. So are two journalists, booked in to cover the conference. Elaine from CBS and Stephen from a British left-wing literary magazine. The waiters jump the minute Victor enters the cool and discreetly

lavish lobby snapping his fingers for champagne. One of the many stylistic pleasures of the play is to note how polished phrase-making slips into the convention of apostrophised declamation. For the conference is the subject of the film in question. And like the skin on an onion, the action is assiduously unpeeled by both the incisively surgical writing and the large-scale gestural devices of switches of stage realism.

Just as a scene of increasing artificiality between the two journalists reaches a peak of absurdity, Mr Hare cuts with inaudible swiftness to the floor of the film set. The stage is transformed: a crowd emerges from the wings, the hapless Angelis (Stefan Gryff) shakes his head and the actors grumble about textual fidelity and personal mannerisms. It is a sign of the play's richness and assurance that the separate worlds of interpretation and argument are so distinctly laid out.

The plot is thickened by the intrusion of personal fallibility. Victor tumbles in the face of the "all fiction is lies" argument eloquently expounded by John Mathilika as the



Diana Quick

African delegate — the minute he is bribed by Peggy's threat to reveal his sexual overtures. And Peggy herself, putting her body where her mouth is, states

she will sleep with whoever wins a private debate in this predominantly public context.

Hayden Griffin's superb design and Nick Bick's taut and pregnant soundtrack contribute in no small measure to sustaining the show's tension. But the play itself has so many arguments built into it, so many ideas casually dropped like plants in a minefield of subtle misunderstandings, that this seductive presentation works as both corollary and bonus to the main business.

As in Adelaide, Roshan Seth gives a stunning performance as Victor. It begins as a display of good manners and picks its way through many fascinating by-ways before ending as a sepulchral, resigned and defeated figure.

In the difficult role of Peggy — Mr Hare has a very serious line in elusive, impetuous femininity — Diana Quick is perhaps a trifle too much in control, but she has some very fine moments. Bill Nighy's Stephen is unfortunately garbled and inaudible, although he certainly looks the part and I particularly liked the way in which his accent of lower-middle class origin betrays itself in conditions of emotional conviction.

Philippa Davies/Wigmore Hall

David Murray

Miss Davies is now the flautist of the Fires of London, and much admired in that capacity. Her solo recital on Friday included music by the Fires' presiding spirit, Peter Maxwell Davies; one expected her to have a special authority with it, and in fact the Nocturne performed here for the first time (though written almost four years ago) was intended for her. It employs the alto flute, on which Miss Davies' densely suggestive tone is

specially enhanced, and she luxuriated in its trails and tremors. The Nocturne has at bottom a lazy, jollifying rhythm, curiously like some late Fauré barcarolle, and I thought her rubato sometimes left it too vague; her expressive subtlety made a potent impression nonetheless.

She was crisp and engaging with Maxwell Davies' slightly earlier *The Kestrel*. Paced round the room, a lucid spin-off from his *First Symphony* that reveals further charms at each hearing. With her accompanist

William Howard she made Schubert's Variations on "Trocken Blumen" — a dreeded flute vehicle that generally suggests an automated steam-whistle — seem unusually musical, from a gravely beautiful introduction through the later episodes and convergences. She might have done as much for the *Divertimento* by Jean Françaix, but there Mr Howard had only the dimmest notion of the transparent mock-innocence that this slight music requires.

The big Prokofiev Sonata in D, which one is always glad to

have wrested away from the violinists who have been pre-empting it since Op. 10, No. 1, is too curious by half, too little extravagant panache for Miss Davies, and more sublimely playing by her pianist. He also essayed for Skryabin études unaided; that was imprudent. Both performers ended the evening in far better form with a version of Bartók's Fifteen Hungarian Peasant Songs — one less song here than in the piano original — that sounded marvellous on the flute, bracing and affecting by turns.

The Rehearsal/Yvonne Arnaud, Guildford

Michael Coveney

The latest work of some of our leading dramatists — Stoppard, Frayn and Hare — has found new impetus in the use of theatrical artifice. As a broad method of creating drama there is nothing new under the sun. In England you can trace this theme right back through Restoration tragedy and Shakespeare to the morality plays of the 15th century. In our own day, the leading and most persistent exponent in Europe has been Jean Anouilh.

The Rehearsal (1950), presented at the Yvonne Arnaud, Guildford, for a four-week run before a national tour and the West End, in Lucienne Hill's standard translation, is set in an 18th-century chateau. The guests of the Count and Countess assemble in full period gear to rehearse a private performance of Marivaux's *Le double inconnu*. Anouilh's conception develops its own dramatic power along emotional patterns analogous to the Marivaux play. Beginning as frothy costume drama, it darkens to the black comedy of mid-aged rivalry, drunken truth-telling and the proposed defecation of an innocent young girl who has been hired as a child-minder.

"Life lacks form; it is the business of art to give it some," someone declares, but Anouilh turns this theory on its head in the remarkable last scene where Hero (Dinsdale Landen) pours out his heart to young

Lucile (Lalla Ward) in an attic bedroom and reveals how he lost his true love at the age of 19. Since then, it has been hopes and despondency all the way.

Gillian Lynne's production is not right yet, even given the considerable advantage of Carl Tom's ingenious, seductive design of mirrors, marble pillars, murals and candelabras. Leslie Caron as the Countess sounds like someone either speaking a rather bad French accent, or trying to lose a rather good one, and she seems, for the moment, incapable of repose or indeed of any natural expression whatsoever. Mr Landen, on the other hand, schemes his performance with cunning and energy before being sucked into the vortex of his own maudlin creation. The tragic dimension is not one usually associated with this actor, but he suggests that it is by no means beyond him. He could end up by giving the performance of a lifetime.

The Count, his friend from way back, is surely and sympathetically played by the ever admirable Peter Jeffrey, and there is reliable support from Richard Caddick and Kate O'Mara. The production, overall, just lacks an ensemble brio and a final glow of good taste. Much of the action, by instance, is accompanied by a whining salon soundtrack, and each half of the performance prefaced by a ludicrously inappropriate slipper from Sondheim's *A Little Night Music*.

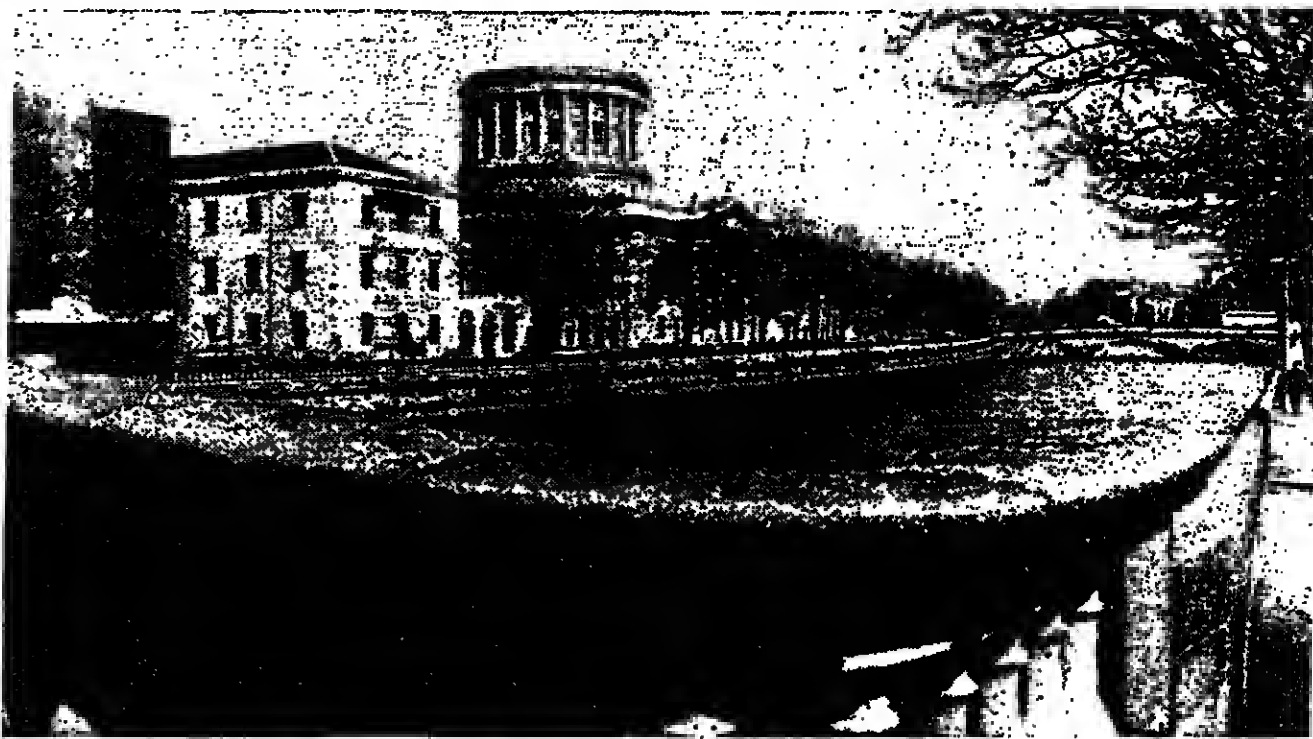


Leslie Caron

Architecture

Colin Amery

Ireland's fair city



The Four Courts on the Liffey—is Dublin's Georgian heritage safe?

There is always a sense of discovery about a visit to Dublin. It is a city that, although it runs with London and Paris in architectural terms, remains curiously unknown. Today it pleases the visitor by the very fact that it is slightly off the map, more than a little neglected and full of unburied Celtic charm.

The major discovery of this visit to the Irish capital was the work of some of the younger architects now working in Dublin. In an exhibition at the Soluma Gallery, in the converted Powerscourt Townhouse Centre, Coombe, Flynn-Rogers and Williams were showing their talents in a mixed show entitled *Architectural Fantasies and Realities* (running only until February 2).

This is an important architectural event because their work combines the movement in architecture that sees new buildings evolving naturally from their roots in history. It is a complex show, more than 140 exhibits covering ten years of practice but displayed in a way that instantly appeals to a general public. These architects were keen on getting a message across to the public—that architecture is a friendly and approachable art.

The more serious point of this exhibition is often obscured by a layer of what American critics now call gay eclecticism

—what used to be seen as camp theatrically. But, and it is a major but, there is a serious purpose to these apparently lightweight exhibits. First of all this partnership has always believed in the need to preserve buildings and to reuse, where possible, elements of demolished buildings. Second, the inclusion of elements of the past has always gone hand in hand with a development of craftsmanship. At the Marlfield House hotel at Gorey, a fine conservatory has been added with jingly murals by Claudio Viscardi. The exotic shape has been achieved by using the highly flexible new polycarbonate materials but the interior and the concept rely on history and sympathy for the old house to which it is joined.

In conjunction with Thermal Units Ltd these architects have devised ways of making concrete blocks look like stone which can be cut and even rusticated. In the show a curiously designed triumphal arch demonstrated the versatility of this material. It is at present being used in a housing project in Chester where the design is pleasingly classical.

A scheme for the redevelopment of the Artmore Film Studios as a crescent of Palladian houses—all built of the new thermal concrete—shows that the transformation of con-

crete into acres of classical splendour cannot be far away.

Another important event in Dublin last week was the launching of an exciting scheme by Arthur Guinness Son and Co (Dublin) to house the international exhibition of ancient and contemporary art—RSC 84—in a converted hop store at their St James's Gate brewery. The hop store is a good example of Victorian industrial architecture which will now be saved and given an imaginative and effective new use.

I saw another very ingenious and effective conversion of a building in the Liberties area of the city—the Powers Distillery has now become the home of the National College of Art and Design. The architects Bourke-Kennedy Doyle have made enormous efforts to retain the character of the Victorian industrial complex without resorting to pastiche. Bright colours and a high glazed link provide a contrast to the brick and corrugated iron glories of the distillery.

What of Georgian Dublin? It has suffered and continues to do so. The famous views along the quays of the Liffey have been sorely marred by the horror of the civic offices now rising—however efficient the design by Sam Stephenson—it was a foolish and deeply insensitive decision to wreck the river views of a city that has

never suffered from war damage.

In Lower Mount Street, a crucial part of the Georgian plan of Dublin, grotesque damage has been done by the erection of a series of unbelievably mediocre office blocks.

I was appalled to see the damage that continues to be wrought on the Georgian north side of the city and even in the very heart of the flourishing south side there are two major Georgian houses in Upper Mount Street that have lost roof tiles and will soon be in grave danger.

On a more positive note the major restoration of the Royal Hospital at Kilmalsham (Dublin's Chelsea or Invalids) proceeds apace under the careful eye of architect John Costello. This great early classical (1680) building is to be used by the Government for conferences.

Dublin still needs to take several major steps to secure its remarkable heritage and the most important of these would be for the Government to fund the Irish Architectural Archive. This entirely voluntarily funded body does what would be the work of small government department in any other country. It records and collects material about all aspects of Ireland's architecture and could disappear if it is not guaranteed a regular income.

London Choral Society/Elizabeth Hall

David Murray

The excellent London Choral Society performed under Simon Rattle with the London Sinfonietta on Saturday (sponsorship by Capital Radio), and the whole evening was a resounding success. The first half of it went to the Sinfonietta winds alone with a rock-solid double-bass, and Mozart is now known to have specified for the great B-flat Serenade, not a contrabassoon. (Robin Golding's programme notes were uncommonly full and helpful.) Fresh from his inspired work in the Philharmonia's Mahler on Thursday, the oboist Gordon Hunt shone particularly, but all

the players—including the vital pair of basses—were first-class.

Rattle kept them maximally alert and Mozart's brilliantly inventive contrasts got full value. I still recall with delight a Bath Festival performance of the Serenade by the E.C.O. wind; this one offered a less golden blend of tone—the Sinfonietta favours a leaner sound—but great musical energy. As expected, Rattle drove hard through the quickest movements and also through the second Minuet—but the Trio of both Minnets were treated with the most delicate tact and the Romanza was a lovely effusion.

The central Adagio, taken at a just tempo (the E.C.O. reading came nearer Andante and a near-trundle), rose to its true height. Golding's notes rehearsed good grounds for thinking that Köchel's catalogue number 361 places this incomparable music too early; it belongs with the first of the great concertos in 1783-84.

The Choral Society appeared for Stravinsky's Mass and his Requiem Canticles. That provoked further invidious comparisons with David Atherton's Stravinsky Festival just past. Ideally the Mass wants treble and alto boys' voices, which Atherton had, but I thought it

the only insipid performance in the Festival; Rattle capitalised on the splendid diction of his solo chorists to render the music far lazier, even to the point of exaggerating its offbeat stresses to a theatrical scale. It was exciting, and so was his sharp-edged reading of the Requiem Canticles—absolutely lucid, with a decisive conclusion to match, though Rattle's guest soloists did not erase memories of Atherton's superb pair. Atherton allowed the music more air, and thereby some extra expressive depth; Rattle's nervy grip was not less idiomatic, and his chorus sang with persuasive confidence.

Arts Guide

Music/Monday, Opera and Ballet/Tuesday, Theatre/Wednesday, Exhibitions/Thursday. A selective guide to all the Arts appears each Friday.

January 28 – February 3

Music

LONDON

English Chamber Orchestra conducted by Norman del Mar with Cécile Ouseley, piano, Mozart (Mon), Beethoven (Tue), Haydn (Wed).

Barbara Leigh-Hunt, narrator with Philip Dugham, tenor, Claire van Kampen, piano and the Court String Quartet in an evocation in words and music of the English countryside. Works by Vaughan Williams, Gurney and Delius. Purcell Room (Mon), (9283191).

Philharmonia Orchestra conducted by Simon Rattle with Elizabeth Hall (Tue), Grainger, Dvorak and Rachmaninov. Royal Festival Hall (Tue), (9283191).

London Sinfonietta conducted by Gunther Schuller. First British performance of Nick Turner's *From the Dying Earth* and Schuller's *Olekt Queen*. Elizabeth Hall (Tue), (9283191).

Royal Philharmonic Orchestra conducted by Antal Dorati with Claire Bloom and Christopher Gable, speakers. Barber, Walton and Stravinsky. Barbican Hall (Tue).

London Mozart Players conducted by Harry Blech with Mitsuho Uchida, piano. Haydn, Mozart and Schubert. Royal Festival Hall (Wed).

Alfred Brendel, piano. Beethoven Sonata cycle. Queen Elizabeth Hall (Wed). All seats sold.

Netherlands Chamber Orchestra conducted by Antoni Ros-Marba with Jean-Pierre Rampal, flute, Edgar Moort and Dierckx. Royal Festival Hall (Thu).

Roscoe Scott's, Fifth Street. Alto-saxophonist Lou Donaldson and his quartet.

Palais des Beaux Arts. Quatuor Quartet with Peter Serkin, piano and Hatto Beyerle, violin. Brahms (Mon).

VIENNA

Musikverein (928190). Alfred Brendel, piano. Beethoven sonatas (Mon), Academy of St Martin-in-the-Fields. Handel, Mozart, Barok, Arensky, Ricciotti (Wed).

Konzerthaus (721211). London Early Music Group. John Dowland and Monteverdi and their contemporaries (Wed). Marjona Lipovsek, alto, Erik Werba, piano. Liszt recital (Thu).

WEST GERMANY

Musik Kongressaal des Deutschen Museums. Violin recital with Izhak Perlman, accompanied by Bruno Canino. (Thu).

PARIS

Lucerne Festival Strings. Corelli, Purcell, C.P.E. Bach, Haydn, Shostakovich (Mon) T.M.P. Chatelet (2811983).

David Lively. Mendelssohn, Brahms, Ravel (Mon) Salle Gaveau (9283030).

Marina Arroyo recital: Elzard, Scarlatti, Schubert, Negro Spirituals (Mon) Théâtre de l'Athénée (7426737).

Orchestra de Paris – Chamber Music Cycle conducted by Daniel Barenboim with the Orchestra de Paris soloists and choir conducted by Arthur Schnabel. Brahms, Kodaly (Mon) Salle Pleyel (563 8673).

CONCERTS LAMOURÉUX soloists and 20th century music conducted by Michel Cels Rivier, Jolles, Bleuse, Honegger (Thu) Salle Chopin-Pleyel (563 8673).

NEW YORK

Carnegie Hall: Emar Oliveira, violin recital. Pergolesi, Bloch, Brahms, Beethoven, Paganini, Sarasate (Mon). (247 7430).

Avery Fisher Hall: New York Philharmonic, Zubin Mehta conducting, Yehudi Menuhin violin, Mstislav Rostropovich piano. (Tue). (974 2424).

WASHINGTON

Concert Hall (Kennedy Center): National Symphony Orchestra, Mstislav Rostropovich conducting, Bella Davidovich piano. Bartok, Vaughan Williams, Tchaikovsky. (254 3776).

CHICAGO

Orchestra Hall (220 S. Michigan): Chicago Symphony, Claudio Abbado conducting. Hildegard Behrens soprano, Wagner, Schoenberg, Tchaikovsky (Thu). (435 5122).

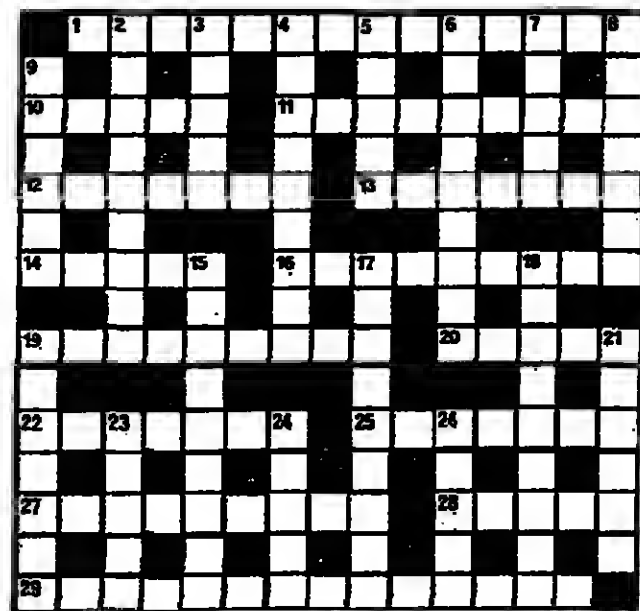
F.T. CROSSWORD PUZZLE No. 5,085

ACROSS

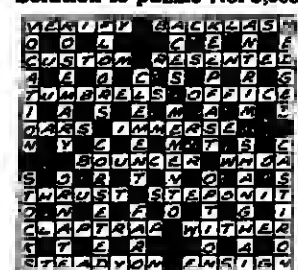
- 1 Whereon gymnasts, and wherefrom musicians, perform (10, 4)
- 10 Egg-shaped vessel in Old English (5)
- 11 Choker a foreigner left in (5)
- 12 Fish left in a bat... (7)
- 13 ... or topper from a snobbish person (4, 3)
- 14 Scale given by a Conservative member (5)
- 16 A French name a soul conducted is abnormal (9)
- 19 I meet lots making a seasonal decoration (9)
- 20 Upright in posture before court (5)
- 22 Showing favouritism to relatives or citizen with open return (7)
- 25 Doctor left in tree to shiver... (7)
- 27 Knitted fabric to join firmly (9)
- 28 ... and blow! It's a garment! (5)
- 29 Bait to pass on to fish needs tender treatment (6, 8)

DOWN

- 2 Party members following mouths in rooms for prayer (9)
- 3 Lazy, but turning up in theatre nightly (5)
- 4 Watchful old boy takes on a retainer (9)
- 5 Source of enlightenment from church at bottom of hill (5)
- 6 Arrive with solemn, old German count (9)
- 7 A large room erected for worshipping God (5)
- 8 Quiet ceremony on board for elves (7)
- 9 Cheap alloy used in mixed combat (6)
- 15 Symmetrical, but having two sides (9)
- 17 Deliberate on a range of knowledge, but be surpassed (9)
- 18 Bombastic as a trumpet may have to be (9)
- 19 Recovering clothes for repair (7)
- 21 Attempt to dine inside in agreement (6)
- 23 A small mass of something in a plate (5)
- 24 The clergy should find it material (5)
- 26 Be outstandingly good at ninety with fish around (5)



Solution to puzzle No. 5,083



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International Property Review

Every Friday the Financial Times publishes a detailed review of the activities in the UK and international property markets.

Specialist FT writers look at the background to the week's headline making news, profile leading personalities and examine trends in the property development market.

Similarly every Monday Financial Times journalists turn their attention to the building and engineering fields with particular emphasis on recently awarded British and international contracts, general industry news and feature articles on major developments in these important economic sectors.

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Monday January 31 1983

Trade with the Soviet bloc

THE U.S. vice-president, Mr. George Bush, starts his talks with European leaders today. His overriding preoccupation will, rightly, be the issue of how Nato is to present a united face to Moscow in the missile talks in Geneva. Success in this will require all the cohesion the alliance can muster. It is all the more important that Nato is not this year distracted by secondary rows, as it was in 1982 over the Siberian pipeline.

In this context, it is fortunate that Nato allies are no longer at odds over whether to lift economic sanctions on Poland. For the moment they share a common perception that General Jaruzelski's recent actions do not merit removal of sanctions.

Issues

In the same context, however, it is disquieting that the U.S. should have let its allies know—via a letter this month from Mr. George Bush to European governments—that it wants to see some agreement on Nato economic strategy towards the East by the next western summit in May. The Secretary of State is right to call for early and tangible progress.

Another key study is being conducted by the International Energy Agency on alternative energy sources for western Europe to Soviet oil and, more particularly, gas. Again, there is an imbalance between the fact that western Europe now buys Soviet energy and the U.S. does not.

Dependence on Soviet energy will not rise above 10 per cent of the total consumption of individual European countries this decade. But the U.S. is right to raise the security implications of this dependence, certainly before western Europe commits itself to any further Soviet gas purchases.

All these specific studies need to be brought into a broader analysis of general East-West trade by the OECD, and a Nato investigation of the security implications of this trade, before any sense can be made of the whole.

Procrastination on an East-West summit was announced in the 1981 Western summit was in part to blame for the pipeline row a year later. U.S. concern over lack of a western economic strategy did not begin, and will not end, with Mr. Reagan. The questions raised by the U.S. and cultural, color study and visit in any case outside the OECD credit accord.

New window on Ireland

DR GARRET FITZGERALD, the new Irish Prime Minister, made an interesting, if little noticed speech at the end of last week. The place was Belfast, interesting enough in itself. The occasion was a dinner to mark the 10th anniversary of the enlargement of the European Community, which brought in Britain, Ireland and Denmark alongside the original six members. The theme, if that does not sound too pretentious, was the European dimension to the Irish problem.

Dr FitzGerald said: "All of Europe—its islands—owe to Northern Ireland an obligation of human solidarity. This region suffers from the highest unemployment in the Community, the most extreme economic decline, farm incomes which are among the lowest and the greatest single political crisis in Western Europe. The European Community by reason of its founding treaty cannot remain aloof from this tragic situation."

He went on to say that the Community had been founded to end the political divisions in Western Europe and by and large had succeeded. It is incumbent on the Community now to apply the same logic to Ireland.

The theme is not new. Yet one or two other factors are. For the past two years or so the Irish Republic has been going through a period of not political instability, at least of political uncertainty, with one insecure government succeeding another. It now looks as if Dr FitzGerald's coalition with the Labour Party in Dublin might have staying power, in spite of its slender majority. That possibility is increased by the troubles within the Flanna Fail opposition where Mr. Charles Haughey continues to cling on to the leadership against the odds. It may be that there is now an Irish administration with which London can talk over the longer term.

The greater political uncertainty indeed is in Britain for there is likely to be a British

The same structural difference bedevils the debate in CoCom, where the U.S. wants to extend restrictions on the sale of militarily-useful technology to the Soviet Union; the Europeans fear this will seriously squeeze their predominantly industrial exports to the Soviet Union and its allies. Some elements in the U.S. Government, notably the Defence Department, have warned that if the Europeans fail to do U.S. bidding in CoCom then they might find themselves cut off from some U.S. technology. In effect, a repeat of the pipeline embargo.

These elements are by no means prominent in Washington. Where the U.S. can prove on item or a technology has real or potential military application, the Europeans are likely as in the past, to go along in restricting its sale to the East. The Europeans are likely to balk if they believe the U.S. is attempting to draw the new restrictions so widely as to constitute a general economic squeeze on the Soviet Union. This issue is raised in the second study which CoCom is currently undertaking for the alliance—on oil and gas equipment sales to the Soviet Union.

Implications

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The greater political uncertainty indeed is in Britain for there is likely to be a British

IT IS not yet six months since Mexico rocked the banking system by declaring it could no longer meet payments on its \$39bn foreign debt, but already the world's governments and financial institutions have evolved a radically new approach to handling international debt problems.

As the table shows, the new approach has been used in a number of cases and doubtless it will be put to the test again in the months ahead. At least, however, the solutions now being applied to cases as varied and serious as those of Mexico, Brazil and Yugoslavia have claimed the storm. The world of international banking is much more relaxed than in the crisis-ridden days of last September's International Monetary Fund meeting in Toronto when even some hardened central bankers were beginning to wonder whether the system could survive intact.

The new approach to debt problems differs from the classic rescheduling in two basic ways. First, it involves an unprecedented interaction between commercial banks, the IMF and governments of industrialised countries. Secondly, ways have been found to ensure that those countries which reschedule do not forfeit the chance of raising new loans from the banking system just at the moment when they need them most.

The new "package deal" formula for solving debt problems does not offer a miracle panacea, but it would be scarcely possible to exaggerate the fundamental changes that have taken place in the way the world copes with sovereign debt problems.

The multi-billion dollar rescue package now being worked out for Yugoslavia is both typical

and pace-setting in this respect. Orchestrated by the International Monetary Fund at the behest mainly of the U.S. Government, it involves just about the most comprehensive package yet seen. New money and rescheduling by both Western governments and commercial banks, bridging finance from central banks and new loans from the IMF and World Bank are foreseen in a scheme where each element is dependent on everything else.

Of course, Yugoslavia is a special case because of the strategic political importance of a non-aligned communist country bordering on the Comcon bloc. This explains why Western governments have been so willing to shoulder their part of the burden. But it is still less than two years since Poland embarked on a tortuous series of negotiations aimed at rescheduling more than \$7bn of

Western nations agree on \$1.3bn Yugoslav credit

Cuba's need for funds

Brazil optimistic on plea for \$1.2bn BIS loan

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INTERNATIONAL RESCHEDULING

The new way with debt

By Peter Montagnon, Euromarkets Correspondent

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The International Monetary Fund is also now laying its reputation on the line in an unprecedented way. A crucial strand to all the debt rescue packages now being arranged is that the borrower country adopts and adheres to economic stabilisation programmes endorsed by the Fund. The availability of new money from commercial banks is normally tied to continued compliance with the Fund programme.

The IMF is thus having to steer a narrow path between programmes soft enough to ensure that compliance is feasible and hard enough to produce results. The IMF's track record in this respect has not always been impeccable. Several bankers who are now being asked to put up new money for Yugoslavia point out the country has been operating under an IMF programme for two years but this has not been enough to prevent its problems becoming critical.

It would become all the harder to keep commercial banks in line if the IMF programmes failed in Mexico, Argentina or Brazil. This could happen for reasons largely outside the Fund's control—a sharp fall in the oil price could wreck Mexico's precarious finances, the weak world economy could prevent Brazil from reaching its ambitious target of a \$80m trade surplus this year, the fragile junta in Buenos Aires could fall apart, leading to a political vacuum in Argentina. The problems of any of these countries could be compounded by social unrest as living standards fall.

Privately, some IMF officials admit that even now it is hard to coerce banks into participating in the new complex rescheduling packages. In the longer run some argue that it

The IMF is laying its reputation on the line

will be necessary to ease the burden on commercial banks by taking them out of at least part of their lending to the worst-off countries. This could be achieved by more long-term lending by the IMF and World Bank or by a system of guarantees for loans to developing nations. But the debate on this large-scale rescue of the debt crisis has barely begun.

Meanwhile, there is one important consolation for commercial bankers. They have found that rescheduling can be lucrative. Mexico will pay interest of 12 per cent over U.S. prime. This is much more than Mexico was paying before and for many banks it will double the return on assets earned from Mexico. At last the rewards from international banking have begun to reflect the risk.

The new formula does not offer a miracle panacea

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Of course, Yugoslavia is a special case because of the strategic political importance of a non-aligned communist country bordering on the Comcon bloc. This explains why Western governments have been so willing to shoulder their part of the burden. But it is still less than two years since Poland embarked on a tortuous series of negotiations aimed at rescheduling more than \$7bn of

debt owed to Western governments and commercial banks in 1981. A feature of those early talks was that communications between the banks and governments was very limited and there was virtually no prospect of Poland receiving any extra loans at least from the banks that year.

Even as late as last year central banks had to be dragged into providing a total of \$310m in short-term credit to Hungary after its national bank lost more than \$1bn in deposits from commercial banks and governments such as Iraq, Libya and the Soviet Union. This was followed by a \$200m loan from a select club of commercial banks which also required considerable effort to complete.

The rescue packages now being arranged involve a full panoply of co-operation, but this new relationship between commercial banks, governments and official institutions has not been wrought without considerable heartache. The first inkling many commercial banks had of the extent of the changes was as recently as November 16 when Jacques de Larosiere, managing director of the IMF, his new approach shocked conservative bank executives

reschedule and you must lead. Getting this message across to recalcitrant bank boards has not always been easy. It has meant removing the freedom of individual banks to decide whom to lend to and how much. As that freedom has disappeared in cases such as Mexico and Argentina, so it has become much more jealously guarded in the case of other borrowers whose creditworthiness has not yet plummeted such depths.

This has been most conspicuous in the case of Venezuela which is now having serious difficulties refinancing its short-term debt of \$3.7bn. Banks which have already had to reschedule short-term loans to Argentina and Mexico are all too willing to say no to Venezuela, at a time when the oil price is falling and Venezuelan borrowers are incurring losses even on interest payments because of sheer bad management.

As yet, there is no evidence that Venezuela's problems reach the point where it is forced down the same rescheduling

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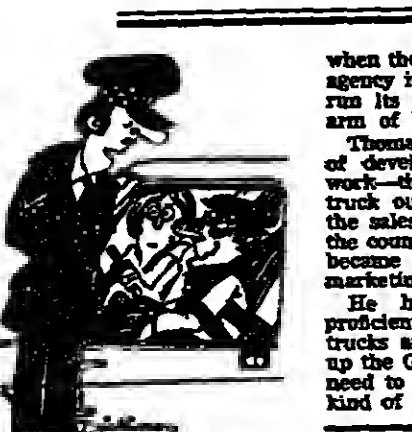
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Men & Matters



"Well I could try 'Drunk in charge of seat-belt' for a start."

Dim prospects

Recession clouds even the mountain peaks of Davos, the Swiss resort where 500 political and business leaders have gathered under the aegis of the European Management Forum to put the world to rights.

The only visible ray of economic sunshine comes from the forum itself—charging its members \$5fr (\$1,000) and non-members \$2fr (\$2,700) to attend.

All the businessmen and politicians—women and trade unionists make only token appearances—have problems: how to cope with the next batch of redundancies or how to avert the international trade and payments system.

The politicians can afford to take the broader and longer view—and have been doing so. But each businessman wants to know if he has got the right formula for dealing with the recession, who has?

J. D. F. Jones interviews Harry Oppenheimer on his retirement from Anglo American

'Once they thought I had horns and a tail'

HARRY OPPENHEIMER insists that he has retired. Brisk and at 74, the manner as modest as a chairman, he has been one of the world's least ostentatious multimillionaires—he can now divide his time between the tropical gardens of his Indian Ocean retreat outside Durban and the famous African collection in his Johannesburg home, below the ridge in Johannesburg's northern suburbs.

HFO, as everyone calls him, stepped down from the chair of the Anglo American Corporation at the end of last month. He is still chairman of De Beers but that is a tactical gesture and is expected to end when the diamond slump lifts. He also controls E. Oppenheimer and Son, the family firm which, with 8.3 per cent, is the largest single shareholder in Anglo.

Of course, he is not going to lose interest in the group that was founded in 1907. But I'm not going to be so stupid as to make a suggestion once a week.

"Gavin" is the new chairman, the bluff and genial G. W. H. Kelly, 57, Oppenheimer's first lieutenant for many years. He will probably have six years to set his mark on the group. The rest of the succession settled itself without any great surprises. The men at the top are: Julian Ogilvie Thompson, 49, the father, very bright, workaholic, who became deputy chairman, and will continue to run De Beers; Nicky Oppenheimer, 37, the only son, still to prove himself, who became the other deputy chairman and is the best bet for the next chairman, Gordon Waddell, 45, the former Scottish rugby player who survived a failed marriage to Harry's daughter, and is presently concentrating on the chairmanship of Johannesburg Consolidated Investment; and Murray Hofmeyr, 57, former chairman of Anglo American Consolidated. Under these men, the style of the group whose activities now range far beyond the South African gold and diamonds on

which Sir Ernest built his empire is surely bound to change, if only because none of them is going to be so visible as Oppenheimer and none is so political.

Oppenheimer's fascination with South African politics is undimmed (it is sometimes forgotten that he was an opposition MP from 1948 and that if the United Party had won in 1953 he would probably have become South Africa's second minister). Arguably the most fascinating aspect of Anglo's expansion over the last 30 years is that it has been directed by a man who publicly and passionately opposed the policies of the host government.

Critics of Anglo often suggest that the corporation is inevitably beset by association with apartheid. Oppenheimer disagrees. "I know people think you can't carry on business unless you are somewhat benefiting from apartheid, or that by running your

enable their wives to come and see them and enable them to go home at weekends in so far as distance allows."

This view of business as the enemy of apartheid is fundamental to Oppenheimer's philosophy. "I think the logical attitude — Dr Verwoerd would have come very close to it — was that if you wanted to carry out the policy of apartheid you had to make up your mind you couldn't have economic development in South Africa. But what this Government did, of course, was to try to have both." He sees the new breakaway right-wing Conservative Party as the heirs to Verwoerd in this respect.

But he also speaks out against the fashionable decentralisation policy — "giving money away to bribe people to put industry in the wrong places," as he describes it — and he has been publicly scornful of the Government's mooted Development Bank for the

that things have much improved. "At one time they thought I had horns and a tail."

Ministers do not understand what private enterprise is about, he feels. "When the Government says it wants to rely on private enterprise, it is really thinking of using private funds and private know-how to carry out its policy. That is not what I understand by private enterprise."

Oppenheimer thinks private enterprise needs to move "as it wants in response to economic pressure. That of course means making a great many changes in regard to black people, for example making it easier for them to move to the jobs they want to do and to get the education they need in order to do them."

The central issue of South African affairs, in Oppenheimer's view, remains clear: it is the black majority and in particular the future of the urban blacks. This influences his cautious response to the Government's recent plans for reform, which involve admitting coloureds and Indians to the constitutional system but continuing to exclude the blacks.

The great uncertainty at the moment is whether the Government is trying to make this constitutional arrangement in order not to have to make the changes that are required for black people, or whether it is doing so in the hope of greater strength. If it is the latter, I would be optimistic. If it were the former, then I should be gloomy. His feeling is that the process of working along with the coloureds and Indians, while leaving the black problem to be solved later, could have been done 30 years ago. Instead, that was the time when the coloured representatives were taken away.

Looking back on his 50 years with Anglo, Oppenheimer agrees there may have been an initial caution in the group's diversification. "We were a bit slow in developing in the coal, oil and diamonds. I can hardly imagine that I was frightened of it."

Behind the modesty, however, the logic is clear. "In the past we looked on ourselves as very much a part of the group. We considered ourselves an African group. Two things happened: first, there were all the events in Africa which made it difficult



Harry Oppenheimer

to operate as an African group; and second, we had very big mining developments, after the war, in the Free State which meant we had a big cash flow. "There were no new mining discoveries in South Africa, so we had an investment problem. This made us go into industry in South Africa and look at mining possibilities outside Africa."

Oppenheimer admits he is disappointed today by what has happened in black Africa, yet he declines to be pessimistic about the future of his group if Swapo eventually becomes the governing party in Namibia. "I can hardly imagine they would want the CDM Diamond operation not properly run, and if it's run by us or by anyone else they'll have to pay something for doing so."

Namibia was the scene of what he describes as one of Anglo's "innumerable" mistakes. "Look at the things we missed. We had a geologist who found Rossing Square (the great RTZ uranium mine) and we didn't bother to open it. But every group misses opportunities... and our prospecting has been disappointing, except in diamonds."

HFO is a realistic man with a caution which shows through in his view of international pressures on South

Africa. For outsiders to urge better labour practices on companies operating in the Republic has been "very useful." But it is not wise to oppose investment in South Africa because "to make business advance more slowly is the only possible way of maintaining the apartheid system."

The mistake is to aim too high: the pressure on South Africa to make itself non-racial is one thing but when you say you are bringing pressure on sport in order to change the South African Government, then I think you overreach yourself."

No conversation with Harry Oppenheimer is complete without reference to Sir Ernest. One has the impression that Harry's career, in essence, has been the story of the son carrying on the trust bequeathed him by the loved and respected father. Small wonder that he never doubted the choice of his career: add an interest in politics and "it was natural for me to do those things."

The modesty surfaces again: "I think the only other thing I might have done would have been some sort of academic work — though I don't know if I'd have had the ability for it."

Lombard Benefits from an oil price drop

By Samuel Brittan

IN THE present depressed mood of the Western world it is fashionable to regard oil change as being bad. When oil prices shot up in the two major explosions of 1973-74 and 1979-80, it was regarded as a disaster for the world economy, and so it was. The first explosion marked the end of the post-war golden age of growth. The second marked the onset of a prolonged recession with unemployment rates leaping to depression levels.

One might suppose that the threatened collapse of the Opec cartel would be greeted with rejoicing. But this too is being met with shouts of dismay. It is unlikely to be true that both increases and decreases in the oil price are disastrous and that its best level is wherever it happened to be a month ago.

Recent reactions have been far too dominated by the special pleading of bankers who have lent large sums to "new" oil producers such as Mexico and Nigeria. The benefits of lower oil prices to the great bulk of consuming countries in the developed and developing world alike exceed the losses of those particular producing countries. An enlargement of existing bank rescue operations would be a small price to pay for the benefits to the world economy of \$10 to \$20 per barrel oil prices. Nor should we be overinfluenced by the effects on a very marginal net exporter like Britain. The UK has far more to gain from a more prosperous world economy than it stands to lose on balance of payments or Treasury revenue account.

Some details of the way in which the earlier oil price explosions have depressed the world economy have been given in a paper by John Llewellyn, head of the OECD Economic Prospects Division in Essex. The OECD has a special expertise in analysing economic events which impinge on all industrial countries together.

Each of the oil price increases had a direct impact on raising price levels in the industrial countries by some 2 per cent on OECD estimates; and by a multiple of that amount when wage-price spiral effects are considered. In addition the transfer from con-

sumers to Opec countries—or to other energy producers with a low propensity to spend—tended to depress demand. Finally, the monetary and fiscal response of western governments—which can be described either as deflationary or as a refusal to inflate according to doctrinal preference—had a further depressing effect.

Mr Llewellyn estimates that the direct effect of the last oil price rise was to reduce real GDP in OECD countries by well over 3 per cent cumulatively in 1979-81. In addition the induced policy response clipped off another 8 per cent, leading to a total shortfall of output of over 6 per cent; and further depressing effects spilled over into 1982.

It comes, therefore, as something of a surprise to find that he is less than delighted at the present weakness of the oil market. His main worry seems to be that as the Opec countries' surplus has already disappeared, they would have to react by cutting their spending, thus cancelling out any increased demand by oil consumers. He also fears lags by western consumers in stepping up their own purchases.

To my mind, however, the key fact is the impact effect on prices and on price expectations of a major fall in oil prices. A given money national income can buy more, and a smaller proportion of any future increment would be dissipated in wage and price inflation. Maybe western governments do not have a formal policy for Money GDP, but events will have their effect. Either lower inflation will automatically boost spending through the "wealth effects" of which monetarists speak; or alternatively governments and central banks will realise that given monetary targets (in the U.S.) or monetary and fiscal targets (in the UK, Germany and Japan) are biting more sharply than intended and feel able to relax.

There are innumerable different languages in which the route from cheaper oil to more prosperity (or less depression) can be described. But in the simplest terms it is better to pay less rather than more for a major natural resource and it is better to bust a cartel than to keep one alive.

He believes there is a gulf of misunderstanding between government and business

business you are making it easier for the apartheid system to operate. I have always thought exactly the opposite was true.

"We have produced the circumstances which have caused this great black population to accumulate in the towns and where there aren't enough white people to do the jobs. Therefore we have produced a situation where the whole apartheid policy is less and less plausible."

"If you go into business here you are either for good or evil, of what has happened before. You say to yourself, 'in so far as I can I am going to have black people doing better work and earning better money. Let us have as many people as possible housed in the towns, let us at least not increase dependence on the migrant labour system, let us try to make it more tolerable by improving the conditions under which these migrant labourers live.' For example, we can

Southern Africa Region. On the other hand, he has never been as entirely hostile to the policy of ethnic homelands as might be expected. "I've had never thought it was a very bad thing to produce autonomy for black people living in the tribal areas. But I always said it was silly of them to insist on those areas becoming independent states because this didn't solve the problems of the people in the towns."

Indeed, Oppenheimer now says — rather controversially — that the South African Government's homelands policy is irreversible, that black as well as white vested interests have developed. "One has to accept that this policy has gone quite a long way and see what sort of solution one can find within the terms of what has happened."

Oppenheimer believes a basic problem in South Africa is the gulf of misunderstanding between government and business—although he emphasises

Letters to the Editor

The mysterious world of the golden handshake

From Mr A. Mezzetti, Sir—The article "The mysterious world of the golden handshake" (January 26) certainly gives food for thought particularly to directors and senior executives involved in the negotiation of compensation payments. It is of course true that the initial starting point in these cases involves a calculation of what would be awarded by a court. It is, however, evident that the legal basis of calculating damages does not always reflect the true loss which an individual has incurred and will incur as a result of being sacked or being asked to stand down before the completion of his term of his employment. This may well be one of the reasons why responsible em-

ployers regard themselves under some sort of obligation to pay compensation in excess of what might otherwise be obtained if the matter was litigated. The lack of recent authoritative decisions in the High Court on the whole question of damages and on what new principles could be invoked does suggest that the matter ought to be taken to the new courts established. It is doubtful, however, whether an individual would be prepared to embark on such a step, quite apart from the fact that any compensation payment offered was plainly less than even the legal minimum.

The matter does not of course stop with the mathematics of compensation. Hence the

importance of negotiating compensation which can be said to be in line with the trend or level of comparable normal settlements. Even so, success can depend on the degree of willingness on the part of a former employer to pay high figures and also on any financial constraints which may affect his company. It is true, however, as the article indicates, some compensation payments appear to be unreasonably generous even to the point where the concept of mitigation seems to have been disregarded completely. It will be interesting to see how this mysterious world develops both legally and otherwise.

Adrian J. Mezzetti, 12 Buckingham Street, WC2.

Job security in academia

From the Deputy General Secretary, Association of University Teachers Sir—Your editorial, "Job security in academia" (January 24) seems to contain an almost pathological attitude towards tenure for academics and expresses a desire for the legal basis of tenure to be challenged in the courts. It is also based on a number of myths about tenure.

May I say first that quite apart from the issue of the need to preserve academic freedom, the tenure that university teachers possess is very little different from that enjoyed by the Civil Service, professionals in local government, medical staff in the NHS, etc. Tenure does not guarantee employment until retirement. University teachers can be and are dismissed on a number of grounds, e.g. failure to perform their work properly, misconduct, and sickness, and all that the employer has to do is to establish these grounds and what is unreasonable about that?

You mention that it was a question of money which at Aston that was the main cause for the university to reverse its decision of declaring staff redundant. In fact, one of the main issues was the AUT challenged with the help of professional advisers, the financial need to get rid of staff on the scale proposed by the vice-chancellor of Aston. Indeed, in each and every case of proposed redundancy which has arisen, mainly financial arguments about the need to declare compulsory redundancy have been uppermost in the discussions that have taken place. AUT has spent more in fees for management accountants than it has for lawyers to defend tenure.

You also complain about the UK institutions restricting themselves to voluntary departures of staff. Many employers in the private sector — including the newspaper fields — have tried to achieve redundancy of staff by voluntary means other than having to resort to compulsory sackings. It is true that this causes problems, especially when specialist staff might volunteer to go. In the universities we have suggested to the committee of vice-chancellors and principals that they co-operate in a national redeployment scheme. It is not our fault that so far there has been no response.

John Akker, United House, 1, Pembroke Road, W11.

The earnings league

From the Trade Union Side Secretary, NIRC for the Water Service Sir—You published a letter from the chairman of the National Joint Industrial Council for the Water Services (January 28) which further confused the facts regarding the water comparability claim.

The figures he quoted for current earnings in gas (£154.30) and electricity (£153) are not correct. The settlements in gas and electricity were delayed. So the April 1982 new earnings survey figures do not include the effects of the settlements. Gas NIRC figures after the 1982 annual settlement, show average earnings at £161.11 and the electricity supply figures show average earnings to be £165.05.

The letter further misled readers as to the outcome of the mediator's report. The mediator accepted that water workers had lost ground compared with workers in gas and electricity supply since 1974. He said: "In 1979, the water workers recovered lost ground in their relative position when they received a pay increase, which included a comparability payment amounting to 8 per cent. The cause of the subsequent decline in the wage movements which occurred in the gas and electricity industries very shortly after the 1979 water workers' increase."

In 1978 water workers earned about 85 per cent of the earnings in gas and electricity. In spite of a jointly agreed comparability award of 8 per cent

in 1979, their relative position has not improved. They were back to 85 per cent in 1980 and have remained there since. The mediator accepted that water workers had lost ground but he did not put forward a specific remedy. He pointed to the changes in the economic climate and to the levels of unemployment as reasons for not doing so.

The trade union side reject the mediator's conclusion that "climate factors" should be used to dismiss our claim. The letter contains another area of confusion. The 1979 comparability exercise was jointly undertaken and after the differences in skill mix, work patterns, etc., were accounted for, it was agreed that water workers needed an 8 per cent award to restore the traditional links in terms of wage rates. That 8 per cent award has been eroded and the mediator suggested that something should now be done "as a matter of great urgency."

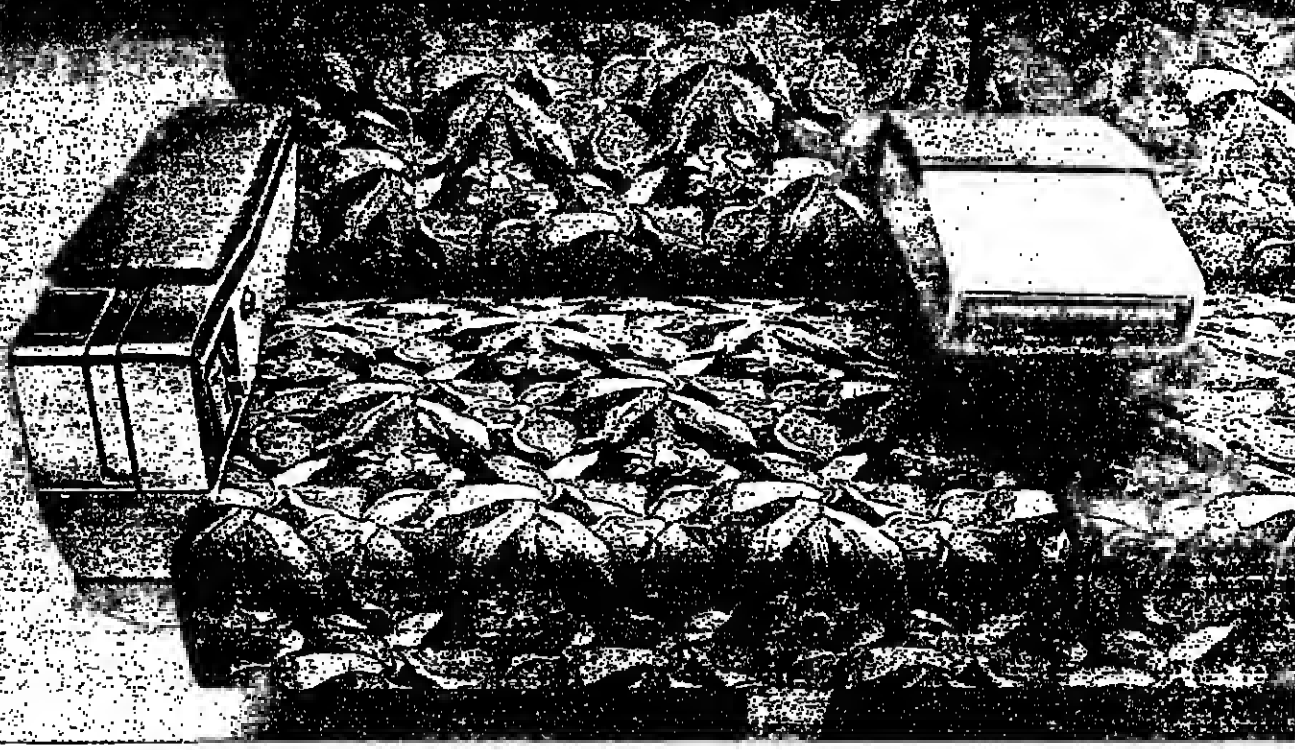
The chairman of the NIRC displays very little recognition of this basic problem. He seems to think that by juggling figures the problem will go away. The trade union side have experienced this approach since the claim was put in 16 months ago. The resounding results of the strike ballot, the overwhelming rejection of the 10 per cent offer (7.3 per cent over 16 months) show the membership's determination to restore the traditional links with the other two utilities. The trade union side wanted to use the mediator's report as a basis for further negotiations. The employers refused and tabled their "final" offer. Nor-

Shopping on Sunday

From the Head, Consumer Policy Unit, National Consumer Council Sir—I read David Churchill's article (January 27) on the costs of opening shops on Sunday with some interest. He seems, if I may say so, not to have talked to many of the retailers who believe that the ability to serve customers who want to buy on Sundays will be good for their business. And it is a bit much for the chairman of the John Lewis Partnership to say that competition will mysteriously force John Lewis to open its stores in Oxford Street, Sloane Square and Brent Cross at the times when other shops open in those areas.

But David Churchill's observation that some retailers in England and Wales do not want to make the choice whether to open or not on Sunday lets the cat out of the bag. Quite simply, those retailers who find such a choice difficult want to use the criminal law to prevent their competitors from opening if they want to. What justification is there for such a stance? Maurice Healy, National Consumer Council, 18, Queen Anne's Gate, SW1.

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Death of the dinar bond

BY OUR EUROMARKETS CORRESPONDENT

THE KUWAITI Dinar (KD) bond market, like every other part of Kuwait's financial markets, was recently hit by the U.S.\$90-billion, post-dated cheque crisis, stemming from the collapse last summer of the Souk al Manakh, the country's unofficial stock market.

The collapse occurred when post-dated cheques, used to buy and sell Souk al Manakh shares, were presented for payment prematurely and share prices tumbled.

Even before last August's crash, however, the KD bond market had been affected by the Souk. There were seven new public issues on the market in 1979, but only one in the first half of last year, bringing the total outstanding volume of KD bonds issued since 1974 to KD 500m (U.S.\$1.7bn).

The new issue market crashed down last June with a KD 7m 12% four-year fixed rate issue of the Österreichische Kontroll Bank, led-managed by the Kuwait Foreign Trading Contracting and Investment Company, one of the three Ks which dominate the market.

The major problem for the KD bond market last summer was that investor interest was being diverted to share dealing on the Souk Al Manakh, where premiums on forward share purchases reached levels well above 100%.

Retail investors do not really exist in the KD bond market and institutional investors were more interested in the Souk than in bonds. The Kuwait Investment Company, another of the three Ks, had to share the KD 100m 11% coupon bond for a European borrower last July because of this.

One leading Kuwaiti new issue manager said: "How could I dare offer a 13 or 14 per cent yield to someone who was making a 30, 50 or 100 per cent return on the Souk Al Manakh?"

Now that the Souk has crashed

all of Kuwait is obsessed with the KD 27bo of post-dated cheques. They will have to be discounted, but Kuwaiti law suggests there could be a wave of bankruptcies unless the Government and the courts are flexible.

As a result companies and banks are taking a slight participation in the KDF bond market as they are busy trying to persuade auditors to sign their balance sheets. Underwriting new bonds is a luxury few in Kuwait have time to consider.

Not only do many in Kuwait not know how much they are worth, but they also afraid that if a KDF bond came to market now, there would be political repercussions because of the export of capital at a time when the Government is injecting liquidity into the system.

The secondary market is doing reasonably well because of the short-term nature of the bonds. A dramatic fall in short-term KDF interest rates over the next few months

"COUNTRIES never go bust but companies do" is an old adage now providing some food for thought among those bankers caught up in Latin America's rescheduling saga. In two cases, Mexico and Chile, the problems of the private sector are

problems of the private sector are coming very much to the fore.

For Chile this is simply because the bulk of the foreign debt is owned by the private sector. Rescheduling discussions were resumed on Friday in New York between leading commercial banks and Chilean officials, who have already said that the country will have to reschedule some \$2.6bn in private debt falling due this year and next.

So far the talks have been held amid secrecy, but bankers admit that Chile's case is very difficult, not least because it involves the private sector. Any rescheduling that does occur will be difficult without the government's agreement, and this in turn would be hard to insist

from a government that is strongly committed to free market economy.

In Mexico's case the private-sector debt, which amounts to \$14bn excluding the \$6bn debt of the formerly nationalised banks, is now in the limelight because today sees the end of the temporary peso deposit scheme for interest payments. From tomorrow private-sector borrowers are scheduled to resume interest payments in dollars.

Under the peso deposit scheme Mexican companies were asked to make interest payments in pesos to the Bank of Mexico which then assumed a dollar liability to foreign commercial banks. This was intended to take account of the \$1bn in interest arrears built up last year. Today the Mexican authorities have to make a first payment of \$100m in U.S. currency of these arrears to creditor banks.

zog, said that Mexican companies have been making their interest payments in pesos, but several creditors banks report a shortfall, with some saying that actual payments into the scheme are as low as 30 to 40 per cent of the amount due.

If this does turn out to be the case then it is hard to see how Mexican companies, especially those not affiliated to foreign multinationals, will find the dollars to pay interest from now on.

Even where better-off companies are concerned Mexican officials admit that some rescheduling of private-sector debt is now inevitable. Various proposals are being discussed by the advisory group of banks handling the public sector rescheduling, but details of a plan to allow Mexican companies to purchase dollars forward as a hedge against rescheduled debt have still not yet been announced in Mexico City.

Borrowers	Amount m.	Maturity	Ax. life years	Coupon %	Price	Lend Manager	Offer yield -%	Borrowers	Amount m.	Maturity	Ax. life years	Coupon %	Price	Lend Manager	Offer yield -%
U.S. DOLLARS								SWISS FRANCS (cont)							
Nippon Credit Bank ‡	100	1993	10	11¼	99½	Morgan Stanley, Citicorp, Salomon Bros., Nippon Credit Int. (INC.)	11.35B	Bank Ind. * §	80	1988	5	3½	100	CS	.
								Tokai Chiba ** †	15	1986	5	3½	100	Chicorp Bk. (Switz)	5.675
								CNT ‡	100	1993	10	5½	100	UBS	5.500
								Hospital Corp. of Am.	100	1993	10	"	SBC	5.125	
CAN. DOLLARS								AEBIC ‡	100	1993	10	4¾	100	Soditic	4.750
SEK ‡	50	1988	5	12¼	100	Enskild Secrs., Wood Gundy, SBC	12.250	AEBIC ‡	125	1986	5	4¾	100	Soditic	4.750
Raffiner Realty ‡	30	1990	7	12½	100	Warill Lynch	12.500	AEBIC ‡	40	1989	5	4¾	100	Soditic	4.875
Crédit d'Exploitation des Petites et Moyennes Entreprises ‡	50	1990	7	12¼	100	Société Générale	12.500	AEBIC ‡	35	1990	7	5	100	Soditic	5.000
								ENR ‡	50	1991	8	5¼	100	Soditic	5.250
								Fujioku ‡	100	1993	10	"	100	CS	3.500
								Fujitsu * §	150	1988	5	"	100	CS	3.625
D-MARKS								GULDERS							
CMT ‡	200	1993	10	7¾	100	West LB	7.750	Brabant Prov. ‡	100	1988	5	7¼	80	Anro Bank	7.740
ECC ‡	200	1995	7½	7¾	99½	Deutsche Bank	7.810	EESC	100	1998	15	7¾	"	Anro Bank	.
Comptoir de Europe ‡	160	1985	8	7¾	95½	RHF-Bank	7.862								
Mitsui BSX Chem	190	1988	5	7¾	"	Commerzbank									
Hydro-Quebec	200	1993	10	7¾	"	West LB									
								ECUs							
								Crédit Foncier de France ‡†	50	1993	10	5¼C	100	Crédit Lyonnais, Soc. Gen. de Banque	.
								Crédit Foncier de France	50	1993	10	11¼	"	Crédit Lyonnais, Soc. Gen. de Banque	.
									50	1985	12	11¼AII	"	Kreditbank Intl.	.
SWISS FRANCS								SEK							
Japan Steel Works *** †	30	1988	5	5	100	Rancho del Gottardo	5.000								
Alcan West Bank ‡	100	1985	12	8½	100	UBS	5.075								
Abn-Amro Elec. Power *** †	100	1988	5	5½	100	CS	5.500								
Mitsubishi Ryoen *** †	80	1988	5	3½	100	UBS	3.875								
									50m	1993	8½	8.8	99.75	Note of Tokyo	8.847

* Not yet closed. † Fixed interest. ** Placement. ‡ Floating rate note. § Withdrawal. ¶ Convertible. § With warrants. II For three years. Note: Yields are calculated on AIBD basis.

* Not yet raised. † Final terms. ** Placement. † Floating rate note. ☒ Minimum. ‡ Considerable. ¶ With warrants. || For three years. Note: Yields are calculated on an AFR basis.

*This announcement is neither an offer to sell nor a solicitation of an offer to buy any of these securities.
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Algemene Bank Nederland N.V.	Ambro International Limited	Arab Bank Investment Company Limited
Banco Uruguai Hispanico Americano Limited	Bank of America International Limited	Bank of Tokyo International Limited
Bankers Trust International Limited	Banque Francaise du Commerce Extérieur	Banque Gutzwiller, Karr, Bungeon (Overseas) Limited
Banque Indosuez Limited	Banque de Neufville, Schlumberger, Mallet	Banque de l'Union Européenne
Banque Worms	Barclays Merchant Bank Limited	Bayerische Hypothek- und Wechsel-Bank Aktiengesellschaft
Bayerische Landesbank Girozentrale	Bergan Bank A/S	Berliner Handels- und Frankfurter Bank
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Sawara Bank (Underwriters) Limited	PK Christiansen Bank (UK) Ltd.	Schwaben Brothers International
Société Générale	Scandinavian Bank	Smith Barney, Harris Upham & Co. Incorporated
Union de Banques Arabes et Françaises—U.B.A.F. Bahrain Branch	Société Générale de Banque S.A.	Struss, Turnbull & Co.
Westdeutsche Landesbank Girozentrale	Veritas- und Westbank Aktiengesellschaft	S. G. Warburg & Co. Ltd.
	Wood Gundy Limited	Yamachi International (Europe) Limited

January 31, 1983

All of these Securities have been sold. This announcement appears as a matter of record only.

U.S. \$50,000,000

Nordiska Investeringsbanken

(Nordic Investment Bank)

11¼% Notes Due 1987

MORGAN STANLEY INTERNATIONAL

ALGEMENE BANK NEDERLAND N.V.	BANK OF TOKYO INTERNATIONAL LIMITED
CITICORP INTERNATIONAL GROUP	COMMERZBANK AKTIENGESELLSCHAFT
DEN DANSKE BANK AF 1871 AKTIESELSKAB	DEN NORSKE CREDITBANK
DEUTSCHE BANK AKTIENGESELLSCHAFT	ENSKILDA SECURITIES
HAMBROS BANK LIMITED	KANSALLIS-OSAKE-PANKKI
MERRILL LYNCH INTERNATIONAL & CO.	SAMUEL MONTAGU & CO. LIMITED
NOMURA INTERNATIONAL LIMITED	ORION ROYAL BANK LIMITED
SALOMON BROTHERS INTERNATIONAL	SWISS BANK CORPORATION INTERNATIONAL LIMITED
S. G. WARBURG & CO. LTD.	

January 24, 1988

THE WEEK IN THE COURTS

Admiral Thomas B. Hayward, U.S. Navy (ret.), has been elected to the board of LITTON INDUSTRIES. Mr. Hayward, who retired in July as Chief of Naval Operations, held the highest uniformed post in the Navy for the

WANG LABORATORIES, Massachusetts, has made the following appointments: Mr Harry H S Chan has been promoted from executive vice president to vice chairman of the board. He will retain his responsibilities as chief financial officer and treasurer; Mr John P Cunningham has been promoted from

Mr. J. Joseph Casey, president of WILKINGHAM CORP., Honolulu, has also been named chief executive officer.

Option

This "anti - technicality" clause read: "When hire is due and not received the owners, before exercising their option of withdrawing the vessel from the charterparty, will give charterers 48 hours notice, Saturday, Sundays and holidays excluded

That dry question of construction of the terms of the charterparty only faintly disguised the commercial reality. A great deal of money depended on the answer to the legal question. In fact the parties entered into an agreement, without prejudice to their rights, whereby the ship remained on charter to the same charterers for the rest of the charter period. The real question, then, was

Principle

To the question: What was the latest point of time on June 4 which would have constituted punctual payment of the installment? the answer was mid-
night. It is a general principle of law that where a person is under duty to do a particular

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144/00117A

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[illegible]

Companies and Markets

WORLD STOCK MARKETS

NEW YORK

1958-59		High		Low		1959-60	
401	29	IAOF Industries	23%	87	10%	Clorox	29
402	29	IAOF Industries	23%	88	14%	Quartz Foods	29
403	29	IAOF Industries	23%	89	14%	Quartz Foods	29
404	29	IAOF Industries	23%	90	14%	Quartz Foods	29
405	29	IAOF Industries	23%	91	14%	Quartz Foods	29
406	29	IAOF Industries	23%	92	14%	Quartz Foods	29
407	29	IAOF Industries	23%	93	14%	Quartz Foods	29
408	29	IAOF Industries	23%	94	14%	Quartz Foods	29
409	29	IAOF Industries	23%	95	14%	Quartz Foods	29
410	29	IAOF Industries	23%	96	14%	Quartz Foods	29
411	29	IAOF Industries	23%	97	14%	Quartz Foods	29
412	29	IAOF Industries	23%	98	14%	Quartz Foods	29
413	29	IAOF Industries	23%	99	14%	Quartz Foods	29
414	29	IAOF Industries	23%	100	14%	Quartz Foods	29
415	29	IAOF Industries	23%	101	14%	Quartz Foods	29
416	29	IAOF Industries	23%	102	14%	Quartz Foods	29
417	29	IAOF Industries	23%	103	14%	Quartz Foods	29
418	29	IAOF Industries	23%	104	14%	Quartz Foods	29
419	29	IAOF Industries	23%	105	14%	Quartz Foods	29
420	29	IAOF Industries	23%	106	14%	Quartz Foods	29
421	29	IAOF Industries	23%	107	14%	Quartz Foods	29
422	29	IAOF Industries	23%	108	14%	Quartz Foods	29
423	29	IAOF Industries	23%	109	14%	Quartz Foods	29
424	29	IAOF Industries	23%	110	14%	Quartz Foods	29
425	29	IAOF Industries	23%	111	14%	Quartz Foods	29
426	29	IAOF Industries	23%	112	14%	Quartz Foods	29
427	29	IAOF Industries	23%	113	14%	Quartz Foods	29
428	29	IAOF Industries	23%	114	14%	Quartz Foods	29
429	29	IAOF Industries	23%	115	14%	Quartz Foods	29
430	29	IAOF Industries	23%	116	14%	Quartz Foods	29
431	29	IAOF Industries	23%	117	14%	Quartz Foods	29
432	29	IAOF Industries	23%	118	14%	Quartz Foods	29
433	29	IAOF Industries	23%	119	14%	Quartz Foods	29
434	29	IAOF Industries	23%	120	14%	Quartz Foods	29
435	29	IAOF Industries	23%	121	14%	Quartz Foods	29
436	29	IAOF Industries	23%	122	14%	Quartz Foods	29
437	29	IAOF Industries	23%	123	14%	Quartz Foods	29
438	29	IAOF Industries	23%	124	14%	Quartz Foods	29
439	29	IAOF Industries	23%	125	14%	Quartz Foods	29
440	29	IAOF Industries	23%	126	14%	Quartz Foods	29
441	29	IAOF Industries	23%	127	14%	Quartz Foods	29
442	29	IAOF Industries	23%	128	14%	Quartz Foods	29
443	29	IAOF Industries	23%	129	14%	Quartz Foods	29
444	29	IAOF Industries	23%	130	14%	Quartz Foods	29
445	29	IAOF Industries	23%	131	14%	Quartz Foods	29
446	29	IAOF Industries	23%	132	14%	Quartz Foods	29
447	29	IAOF Industries	23%	133	14%	Quartz Foods	29
448	29	IAOF Industries	23%	134	14%	Quartz Foods	29
449	29	IAOF Industries	23%	135	14%	Quartz Foods	29
450	29	IAOF Industries	23%	136	14%	Quartz Foods	29
451	29	IAOF Industries	23%	137	14%	Quartz Foods	29
452	29	IAOF Industries	23%	138	14%	Quartz Foods	29
453	29	IAOF Industries	23%	139	14%	Quartz Foods	29
454	29	IAOF Industries	23%	140	14%	Quartz Foods	2

20	High	Low	Stock	20
28	28	28	28	28
21	21	21	21	21
24	24	24	24	24
25	25	25	25	25
26	26	26	26	26
27	27	27	27	27
28	28	28	28	28
29	29	29	29	29
30	30	30	30	30
31	31	31	31	31
32	32	32	32	32
33	33	33	33	33
34	34	34	34	34
35	35	35	35	35
36	36	36	36	36
37	37	37	37	37
38	38	38	38	38
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41	41	41	41	41
42	42	42	42	42
43	43	43	43	43
44	44	44	44	44
45	45	45	45	45
46	46	46	46	46
47	47	47	47	47
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50	50	50	50	50
51	51	51	51	51
52	52	52	52	52
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91	91	91	91	91
92	92	92	92	92
93	93	93	93	93
94	94	94	94	94
95	95	95	95	95
96	96	96	96	96
97	97	97	97	97
98	98	98	98	98
99	99	99	99	99
100	100	100	100	100

[illegible]

	High	Low	Stock	
171	81 1/2	81 1/2	Schlumberger	46
172	80 1/2	80 1/2	Scientific AD	18
173	80 1/2	80 1/2	Sciencetech	20
174	80 1/2	80 1/2	Scott Paper	20
175	80 1/2	80 1/2	Seaton	20
176	80 1/2	80 1/2	Seaton	20
177	80 1/2	80 1/2	Seaton	20
178	80 1/2	80 1/2	Seaton	20
179	80 1/2	80 1/2	Seaton	20
180	80 1/2	80 1/2	Seaton	20
181	80 1/2	80 1/2	Seaton	20
182	80 1/2	80 1/2	Seaton	20
183	80 1/2	80 1/2	Seaton	20
184	80 1/2	80 1/2	Seaton	20
185	80 1/2	80 1/2	Seaton	20
186	80 1/2	80 1/2	Seaton	20
187	80 1/2	80 1/2	Seaton	20
188	80 1/2	80 1/2	Seaton	20
189	80 1/2	80 1/2	Seaton	20
190	80 1/2	80 1/2	Seaton	20
191	80 1/2	80 1/2	Seaton	20
192	80 1/2	80 1/2	Seaton	20
193	80 1/2	80 1/2	Seaton	20
194	80 1/2	80 1/2	Seaton	20
195	80 1/2	80 1/2	Seaton	20
196	80 1/2	80 1/2	Seaton	20
197	80 1/2	80 1/2	Seaton	20
198	80 1/2	80 1/2	Seaton	20
199	80 1/2	80 1/2	Seaton	20
200	80 1/2	80 1/2	Seaton	20
201	80 1/2	80 1/2	Seaton	20
202	80 1/2	80 1/2	Seaton	20
203	80 1/2	80 1/2	Seaton	20
204	80 1/2	80 1/2	Seaton	20
205	80 1/2	80 1/2	Seaton	20
206	80 1/2	80 1/2	Seaton	20
207	80 1/2	80 1/2	Seaton	20
208	80 1/2	80 1/2	Seaton	20
209	80 1/2	80 1/2	Seaton	20
210	80 1/2	80 1/2	Seaton	20
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213	80 1/2	80 1/2	Seaton	20
214	80 1/2	80 1/2	Seaton	20
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421	80 1/2	80 1/2	Seaton	20
422	80 1/2	80 1/2	Seaton	20
423	80 1/2	80 1/2	Seaton	20
424	80 1/2	80 1/2	Seaton	20
425	80 1/2	80 1/2	Seaton	20
426	80 1/2	80 1/2	Seaton	20
427	80 1/2	80 1/2	Seaton	20
428				

[illegible][illegible][illegible]

Indices

NEW YORK							DOW JONES			
							1988-89		Since Comp'l	
	Jan. 28	Jan. 27	Jan. 26	Jan. 25	Jan. 24	Jan. 21	High	Low	High	Low
Industrials	1084.75	1088.50	1087.50	1092.80	1099.17	1082.80	1082.80	776.91	1029.25	81.20
Bond	157.51	171.00	70.0	70.32	71.01		(72.39)	80.0	127.00	(27.00)
Sp. Ind.	408.57	408.18	444.94	450.70	444.82	448.75	(474.14)	352.18	475.14	(22.00)
Vol.	178.67	178.86	178.88	178.80	178.57	178.56	(121.63)	(172.6)	(171.08)	
Adv.								55.25	55.25	(0.00)
Inv. Div.	6,495.56	126,74	728	79,740	80,000	77,110		0		
Y's High	1080.57	(1068.16)	106	1068.56	(1057.25)					
1 div. yield %			Jan. 24	Jan. 7	Dec. 51	Year ago	Approx.			
			5.01		6.03	3.17	6.59			
DAX AND POORS										
							1988-89		Since Comp'l	
	Jan. 27	Jan. 26	Jan. 25	Jan. 24	Jan. 21	High	Low	High	Low	
DAX	182.65	182.97	185.84	186.2	187.18	(187.17)	186.78	114.08	185.78	8.58
Poors	144.51	144.27	141.36	141.74	140.57	143.80	(141.66)	132.00	141.00	(10.00)
1 div. yield %			Jan. 26	Jan. 19	Jan. 13	Year ago	Approx.			
			4.51	4.39	4.55	8.67				
P/E ratio			11.06	11.80	11.30	7.81				
Div. Bond yield			10.67	10.50	10.41	13.90				
							65es and Falls			
							Jan. 25		Jan. 21	
							1988-89		Since Comp'l	
	Jan. 27	Jan. 26	Jan. 25	High	Low	Issue	Traded	1,923	1,930	1,982
Bullish						Bullish	907	1,151	955	
Bearish						Bearish	694	425	700	
Unchanged						Unchanged	841	848	584	
New Highs						New Highs	9	11	1	
New Lows						New Lows	9	11	1	
							1988-89			
	Jan. 27	Jan. 26	Jan. 25	High	Low	Issue	Traded	1,923	1,930	1,982
Industrials	140.77	145.78	146.4	241.18	686.2	(100.00)	146.55	171.00	146.55	(17.00)
Combined	351.25	350.98	327.49	338.14	306.5	(100.00)	337.27	314.00	337.27	(14.00)
HYG Composite	3015.75	3019.00	1894.0	197.3	3118.0	(100.00)	1352.3	(77.00)		
NEW YORK ACTIVE STOCKS										
Change										
Stocks	Closing on	Friday	Stocks	Closing on	Friday	Stocks	Closing on	Friday	Stocks	Closing on
Just	2,200,520	1%	Wall Mart Str.	1,077,200	45%	Just	2,200,520	1%	Just	2,200,520
Auto	1,458,400	1%	Xerox	1,095,000	28%	Auto	1,458,400	1%	Auto	1,458,400
Lamb.	1,390,500	30	Arco	600,000	2%	Lamb.	1,390,500	30	Lamb.	1,390,500
Elect.	1,293,300	68	Med. Fund	819,700	32%	Elect.	1,293,300	68	Elect.	1,293,300
Chem.	1,263,300	95%	Sperdy	750,800	97%	Chem.	1,263,300	95%	Chem.	1,263,300

	Jan. 30	Jan. 27	Jan. 25
AUSTRALIA All Ords. (1/1/68)	555.5	558.4	557.5
Metals & Minis. (1/1/68)	493.5	493.5	494.5
AUSTRIA Credit Action (5/1/68)	46.40	48.55	48.48
BELGIUM Belgian Sls (5/1/68)	104.95	105.91	105
DENMARK Copenhagen Sls (5/1/68)	126.75	126.75	126.82
FRANCE CAC General (5/1/67)	194.4	194.6	195.5
Ind Tendence (5/1/67)	130.0	137.2	137
GERMANY FAZ Aktien (5/1/68)	346.07	344.47	344.52
Commerzbank (5/1/68)	174.3	176.7	175.5
HOLLAND CAC Oils General (1/5/68)	106.4	105.4	104
ANF OCS Index (1/7/70)	92.5	90.9	92.7
HONG KONG Hang Seng Bank (5/1/74)	852.85	864.75	861.74
ITALY Borsa Comm Ital (1/7/70)	182.49	184.15	182.84
JAPAN** Nikkei Average (1/15/68)	1014.81	1042.32	1032.81
Tokyo New Sls (1/1/58)	584.26	589.59	582.93
NORWAY Oslo Sls (1/1/68)	125.55	124.00	116.52
SINGAPORE Straits Times (1968)	775.30	787.85	781.51
SOUTH AFRICA Gold (1968)	1057.0	1054.5	1025.50
Industrial (1968)	816.4	818.4	813.5
SPAIN Madrid Sls (5/1/62)	101.8	100.85	100.55
SWEDEN Stockh & P. (1/1/68)	124.3	126.5	127
SWITZERLAND Swiss Bank Corp. (1/1/68)	259.4	257.5	258.1
WORLD Capital Ind. (1/1/70)	—	155.5	155.5

(**) Saturday January 16; Japan Dow (C).

Base value of all indices are 100 except Aus 500, NYSE All Common-52, Standard and Poor 500, S&P 500 based on 1970, 400 Industrials plus 40 Utilities, 40 Financials and 4 Unaffiliates.

Date	1962-83		
	High	Low	
22.5	536.5 (1/1/63)	448.8 (2/7/72)	
20.9	448.5 (22/1/65)	228.5 (2/7/72)	
47.72	58.36 (4/1/71)	47.35 (22/2/72)	
26.55	105.57 (24/1/65)	61.42 (22/1/65)	
39.4	109.69 (27/1/65)	100.96 (31/1/66)	
26.7	111.5 (2/6/61)	55.5 (2/6/61)	
26.7	108.4 (22/1/65)	55.5 (2/1/65)	
1.88	58.5 (16/1/65)	214.86 (17/7/69)	
7.3	777.5 (1/1/65)	658.6 (1/7/69)	
6.5	102.5 (1/1/65)	54.5 (3/1/62)	
6.5	95.4 (1/1/1/65)	65.5 (4/1/62)	
6.46	146.35 (12/1/62)	67.5 (3/6/62)	
6.55	212.56 (7/6/61)	147.5 (2/5/67)	
10.10	212.10 (2/6/61)	524.78 (1/1/61)	
15.57	552.7 (2/1/65)	571.52 (7/1/61)	
1.94	125.55 (22/1/63)	59.51 (4/1/65)	
1.4	110.78 (1/1/65)	567.57 (7/6/61)	
1.4	102.5 (17/1/65)	536.5 (2/7/72)	
1.4	225.5 (2/1/65)	567.5 (25/6/61)	
1.5	182.08 (30/1/65)	65.33 (1/1/65)	
1.7	762.7 (26/1/65)	652.32 (29/4/61)	
1	551.7 (7/1/62)	227.5 (17/6/61)	
1	152.8 (7/1/65)	118.4 (1/6/61)	

BASE (c).

— Adelaide All Ordinary and Metals—
 — 100 and Tenants—1,000;
 — 200 Industrials—5,000
 — 20 Transports. — Closed.

1982/3		Jan. 25		Price
High	Low			Frs.
828	805	Creditanstalt Pfd.	808	
824	822	Klosterbank	827	
800	788	Antarctank	870	
1400	1414	Laenderbank	1011	
100	98	Postbank	100	
178	140	Verstr. Daimler	174	
910	155	Volksbank Mag.	158	

1982/3		Jan. 26		Price
High	Low			Frs.
1,700	890	ARRED	1,100	
1,500	1,730	Citibank Int. A Lux	5,900	
1,845	1,820	Belmont St.	5,900	
1,400	1,420	Clement Int.	1,710	
1,500	1,425	Dellbank	1,745	
8,000	1,580	ESSE	3,980	
1,100	1,080	Financ. Bank	4,460	
3,005	2,000	Fabrique Nat.	9,750	
1,500	2,150	G.B. Inne	9,750	
1,100	1,020	GBL Bank	1,580	
1,385	1,490	Gervart	1,870	
1,585	1,550	Hoboken	5,920	
1,100	1,080	Immo Bank	1,550	
1,150	1,090	Kreditbank	4,400	
1,280	1,050	Pan Hedge	7,250	
1,100	1,080	Rebank	1,770	
1,240	1,300	Royale Belge	5,240	
1,500	1,650	Soc. Gen. Bank	5,485	
1,100	1,080	Soc. Gen. Belge	1,150	
9,575	1,500	Sofina	5,580	
1,250	1,280	St. Bank	5,525	
1,250	1,220	Travlers Bank	2,750	
1,500	1,410	UCB	5,280	
5,970	1,255	Vielle Mort	5,970	

1982/3		Jan. 26		Price
High	Low			Frs.
410	394	Aarhusolle	558.6	
178	175	Andersen	172.4	
400	391	Bank Stand	391	
209	193	Copthensbank	191.4	
178	171	O. Surkbank	411	
188	185	Scania Bank	188	
243.8	230.7	East Atlantic	55.0	
100	98	Forense Bryg	100	
451	143	GNT Heds	779	
177	157.5	L.S. Bank	283	
356	140	Scania Bank	158	
356	140	Scania Bank	158	
194.6	117.6	Privatbank	135	
172	158.4	Scania Bank	158	
102	98	Scania Bank	158	
165	148	Superfos	730.1	

1983/84	High	Low	Jan. 25	Price Dm
48.9	25	ANG-Telex	29.5	
113	113	Landwehr	20.0	
109	109	IBAS	119.9	
103	103	BAVER	114.9	
103	103	Bayern	290.0	
100	100	Bayern-Verl.	290.0	
34	34	BHF-Bank	917.5	
137	137	BKW	226	
135	135	BOV	276	
155	155	Commerzbank	70.9	
101	101	Conti Gurnit	67.8	
101	101	Deutsche Bank	290.0	
98	98	Darmst	240.0	
115	115	Dernag	125.5	
107	107	Deutsche Telekom	290.0	
95	95	Deutsche Bank	290.5	
97	97	Dresdner Bank	187	
115	115	EGH	150.0	
75	75	Hochfilz	475	
97	97	Hoechst	112.7	
126	126	Hofmann (F)	484.1	
104	104	Karl	115.5	
102	102	Mall und Salz	158.0	
107	107	Mercator	102.5	
107	107	MHO	102.5	
64	64	Nied	301.5	
102	102	Obertheker	29.0	
125	125	OL	51.5	
99	99	Linde	215.0	
100	100	Lufthansa	90.0	
100	100	Mannesmann	100.5	
126	126	Mannesmann	142.5	
99	99	Mercedes Bus	925.0	
99	99	Muevon Hiss	730.0	
100	100	Nord	290.0	
100	100	Pharm	214	
100	100	Rhein West Bank	120.0	
100	100	Salz	100.0	
100	100	Secherung	290.0	
100	100	Siemens	290.0	
100	100	Telecom	290.0	
100	100	Telecom	150	
100	100	Verba	120.0	
100	100	Waldschmidt	290.0	
100	100	Verkehrswest	225	
100	100	Volkswagen	140.5	

[illegible][illegible]

...the fact that the *Journal of Management* is a leading journal in the field of management research, and that the *Journal of Management Studies* is a leading journal in the field of management education research.

FINANCIAL TIMES SURVEY

Vehicle Fleet Management

A decade ago virtually all companies bought and managed their own vehicle fleets. Since then soaring costs and increasing sophistication in distribution have persuaded a growing number to hand over responsibility to specialists. The signs are that this trend will continue

By Hazel Duffy

THE PROLONGED recession has caused companies to examine all parts of their operations in an effort to discover cost savings. The management of car and commercial vehicle fleets, an essential tool in most businesses, is no exception.

Several specialist companies have been set up in the past decade to offer financial and management services in an attempt to persuade operators that there are alternatives to the straight purchase and in-house management that was previously almost universal. Other well established companies in the rental and distribution fields have added these specialist services to their activities.

Salesmanship

At the same time, there has been a growing tendency towards greater sophistication in the whole distribution area. Transport managers in larger companies have been made well aware of the range of services that can be put together in complete or partial packages so that some of the distribution function is managed by outside specialists.

All these competing offers can prove confusing to the manager who has to decide the best course for his company. As in all areas of high pressure salesmanship, it is difficult, if not impossible, to gain impartial advice. It was for this reason that the British Institute of

Management set up the Centre for Physical Distribution Management which aims to provide unbiased information.

Another important factor in the total picture is the efforts of the manufacturers themselves — car and commercial vehicle — to make their products attractive in every respect to the potential purchaser.

This has led in some instances to manufacturers offering deals which can only be described as completely uncommercial in attempts to secure contracts.

The importance of these contracts can be judged by the estimate that the total spent by companies on car purchases in 1982 was about £4bn.

At the same time, to the customer, the true cost of running car fleets has become more apparent in the past eight to 12 months with the fall in inflation. This has reduced the difference between the residual and replacement value of cars. The cost is assuming a larger proportion of overheads as fleet sizes have not been cut back nearly as much as other items; a company which has reduced its workforce by 40 per cent, for instance, has probably concentrated the cutback on shopfloor employees who would not have company cars, while the managers and sales representatives have not suffered as much.

The realisation that company car fleets are possibly a disproportionate part of overheads is thus making companies look at the alternative methods of managing and financing.

The four major methods of acquisition are: leasing, contract hire, hire purchase and cash. A recently published



Mr Jeff Johnson, director of fleet sales for Austin Rover with the range of vehicles offered by BL for fleets

survey sponsored by Lex Vehicle Leasing into the motor-habits of 1,782 companies shows that cash is still the most popular method of acquisition. According to the survey, 75 per cent of company cars are still purchased outright; contract hire—which is an all inclusive type of leasing, embracing extras such as maintenance and insurance—accounted for 10 per cent of

the market; finance leasing, which really got under way in the latter half of the 1970s, accounted for 8 per cent; and hire purchase for 7 per cent. Contract hire has grown in popularity in recent years. It costs more than straight leasing—about 25 per cent more, according to Lex Vehicle—but some managers see this as an acceptable extra in return for having the financial and

administrative responsibility removed from their companies. The fleet management specialists, who will take over all or a part of the management of a fleet but leave ownership and disposal of the cars to the company, say contract hire companies build in a large margin for themselves. In fact there is a role for both services and some companies will use both. It may be that companies

will operate contract hire for that part of their fleet which consists of standardised cars, used by representatives, for instance. This avoids large initial outlay and keeps tight control on forward planning, while they use fleet management specialists for the more diversified part of their fleets which include high value cars. The rival interests of the two sectors produce widely

differing claims about the popularity of each. Swan National, which operates in contract hire, estimates the total contract hire fleet in the UK at about 250,000 vehicles with growth potential of 75 per cent to 8 per cent, while fleet management will be static. Geico, which offers both services, estimates about 10 per cent growth for each.

The other side to the industry, apart from cars, is commercial vehicles where various types of fleet management schemes have again been growing fast.

Here contract hire is frequently used by companies which do not wish to have day-to-day management of their distribution requirements. The arrangement would include hire of vehicles and associated maintenance requirements, but the provision of drivers would still be the responsibility of the company.

Many larger companies would put part of their distribution operations out to contract hire arrangements, another part might be consigned to a total distribution package (including warehousing, and ordering the system being custom designed), and yet part to an in-house distribution department.

Competition to secure contract distribution agreements, and contract hire, is intense among the transport operators. The recession has forced contraction in the industry, the survivors increasingly striving to convince companies they would benefit from full service contracts in an effort to tie them in to longer-term arrangements.

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Editorial production: Mike Smith	

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VEHICLE FLEET MANAGEMENT II

Despite the Government's hostility, the company car remains an important perk, reports John Griffiths

Deeply ingrained in the corporate scheme

A British Institute of Management Foundation survey of practice in 343 companies last year clearly showed up the extent to which "company cars" have become a major item in the accounts.

Over 90 per cent of companies allocated cars to managing directors and senior managers, middle managers were given cars by 63 per cent, junior managers by 27 per cent; 79 per cent of companies provided their sales force with vehicles, and 30 per cent did the same for their service engineers.

This was with the recession well under way, and after the process of revising fleet sizes and slowing the tendency to award cars to ever lower tiers of personnel had already begun.

There are three clearly defined types of business car: straightforward "utility" vehicles, used as an essential tool of the trade by sales reps, mobile engineers, the public services and similar; the "perk" cars provided to management, ostensibly for business use, but more often than not which are simply a part of the remuneration package; and "pool" cars in theory for business use by whoever in the company needs them, but the costs and problems of which—along with much improved "standby" vehicles from rental and lease-

ing companies—increasingly are turning them into a dying breed.

Contained in the BIM Foundation report was a very illuminating paragraph:

"The overall responsibility for company car policy is generally in the hands of the managing director or chief executive. It is significant that policy decisions are usually made at director level, for not only may large capital sums be involved but the decision to allocate cars of varying specification throughout the company may require quite a high degree of diplomacy. In many instances cars are perceived by their users as an indication of their status in the company hierarchy and for this reason policy is important enough to require endorsement by the board of directors."

Status

That paragraph underlines just how deeply ingrained the company car is in the corporate scheme, and was sent further emphasis in the report when it investigated the criteria for which type of car was to be allocated. While the amount of necessary business travel was the main criterion for junior and middle managers, status was the principal one higher up the management level.

Nevertheless, the extent to which it was the sole criterion had dropped, in comparison with the Foundation's previous survey carried out in 1979. But the number of companies who combined the status criterion with salary level has increased, suggesting that the perk car is becoming more entrenched as part of the remuneration package.

Currently, a slightly paradoxical situation has been developing whereby many head-hunting companies are using the offer of a particularly attractive car as part of the remuneration deal—sometimes even specifying the model in their advertising, while the increasing number of executives out of work is actually serving as a depressant of the company car market.

What remains clear is that, despite the Government's disapproval of much of the company car system—essential vehicles apart, it would still like executives buying their own cars, helped by lower overall personal taxation—the system is surviving remarkably well.

In no other country in the world is the company car as well entrenched as in the UK, and that is precisely because of the tax advantage accruing to both employer and employee.

Nearly half of all new cars sold are to businesses—around 700,000 last year.

The private owner must pay for all his motoring out of taxed income. But the corporate purchaser can offset the vehicle against tax, and the employee who gets a company car for private use as well will be assessed for it in tax terms on a scale well below the actual value of the benefit.

This holds true still, despite the chipping away at its net worth which is still being carried out by the Government, even though the full-scale assault it planned on assuaging power in 1979 was beaten off by a chorus of protest from the Confederation of British Industry, the Institute of Directors and others.

The views on perks of the Chancellor, Sir Geoffrey Howe,

Mr Tony Semper, manager of Ford's Fleet and Leasing Operations with the Ford fleet range (from left to right) Granada, Fiesta, Sierra, Escort and Capri.

are not believed to have changed from two years ago, when he declared them to be "an inefficient and often wasteful way of rewarding effort."

"The whole chase might almost have been designed to get people seriously against each other and so bring our system into contempt."

Liability

Whether he might be preparing another frontal assault on the company car will become clear on Budget day, March 13. But in any case a further albeit slight tightening of the screw will come on April 1, when the tax liability for the employee on his car will rise by a further 20 per cent.

This follows a 20 per cent increase in the 1981-82 tax year—hardly keeping pace with inflation—and a second, also of 20 per cent, last year. But if a 60 per cent increase over three years sounds a lot, it has been

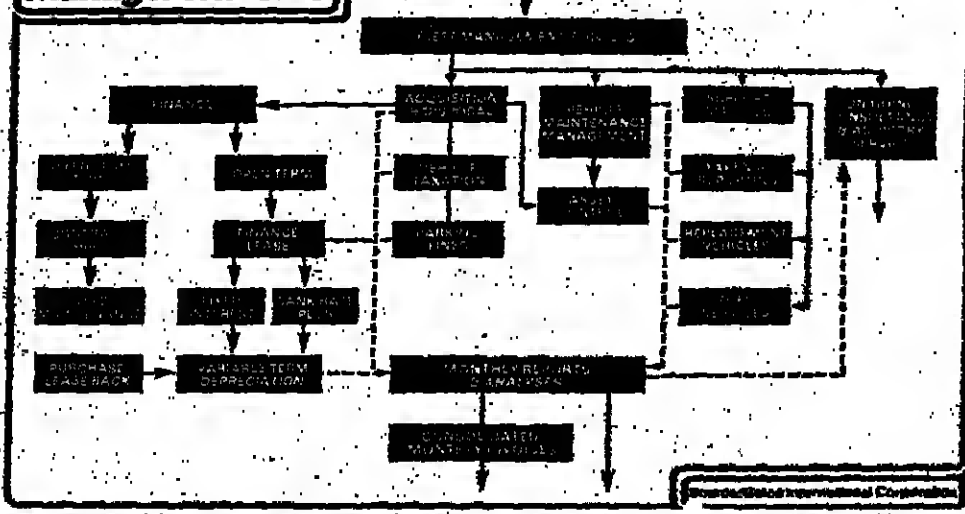
on a scale benefit which in 1979 was estimated by the Inland Revenue to reflect only one third the true cost—for example to the private motorist—of running a car.

Where the Government has brought more company cars into the tax net is by leaving at \$3,500 per annum the salary threshold at which tax on the benefit becomes payable. The \$3,500 figure, originally regarded as the break point between the "workers" and the "higher paid"—and similarly for the point where "tool of trade" cars and perk ones begin—has been left untouched for five years.

Even so, compared with the private user, the company car man gets a bargain. Even with the impending 20 per cent increase, the assessed taxable benefit of a 1300 cc car up to four years old is \$325, on one of 1.3-1.6 litres, \$425 and over 1.8 litres \$625.

If the driver also gets free company fuel for his private motoring, all the above figures are doubled.

The Fleet Management Tree



THE ABOVE chart illustrates the principle elements of services available under the generic terms of fleet management, including contract hire and finance leasing (see left of diagram).

In this diagram, the cross-linkage with direct services for managing a client's own fleet, through the use of a fleet manager, is indicated by a dashed line.

division as well as management services.

In the case of the contract hire and finance leasing operations, financing is carried out through the lessor.

In the fleet management scheme, the choice of financing, including cash and hire purchase, is open to the client. Under the fleet management scheme, the fleet manager is responsible for the fleet as a whole.

monthly invoices to the client company are on an actual-cost basis.

In the contract hire field, there has tended to be a move towards all-inclusive packages in arriving at rental rates. Swan National, for example, now includes the cash cost to the client of the new profit margin in setting out rental agreements.

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Mr Frederick Aldous, managing director, Swan National: his company estimates the growth potential in contract hire in the UK at 7½ to 8 per cent.

Cost pressures

CONTINUED FROM PREVIOUS PAGE

There are indications that they are having some success, although many companies continue to favour in-house distribution as the method over which they have the closest control.

The system chosen by any company should reflect considerations such as: interest rates, the cash flow position in the company, profitability, the importance of personal service, and many others. It might, for example, make sense for a profitable company to take advantage of the capital allowances on commercial vehicles by going in for outright purchase.

Other companies will be reluctant to make the initial commitment of purchase, and some will prefer that capital items be taken out of the balance sheet as offered by leasing (although this may change if Exposure Draft 29, the accounting standards proposal which aims to put leased assets back in the balance sheet, is adopted).

Whatever the method most suitable for a particular company, whether for cars or commercial vehicles, a remarkable lack of knowledge by more than a

third of the managers interviewed, who did not know the various advantages and disadvantages between the main methods of acquisition. It also revealed that an even higher proportion are unaware of Exposure Draft 29 and its possible implications.

Other examples of lack of awareness on the part of managers with responsibility for fleet cars was demonstrated by an analysis of repair costs charged to companies which had recently contracted the management of their fleets to PHH Services, one of the world's largest vehicle leasing companies. One client had been overcharged on servicing and repairs by up to £20,000 a year.

Specialist fleet management operators, and contract hire companies, obviously have an interest in highlighting some of these facts. It does suggest, however, that the pressures to achieve cost efficiencies which have been an important ingredient in management practices in most areas in the past couple of years have not always been extended to the company's management of fleets.

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The dynamically engineered new Ford Sierra is a car that puts man and machine in perfect harmony.

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It won't be long before the Sierra is turning in low running costs that will surprise you. For example, the 1.6 litre five-speed Sierra L does 47.9 mpg at a constant 56 mph and 36.7 mpg at a constant 75 mph. And service analysts project a figure of just 2.2 hours of routine service per 12,000 miles.

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1.6 5-speed	47.9 (5.9)	36.7 (7.7)	28.0 (10.3)

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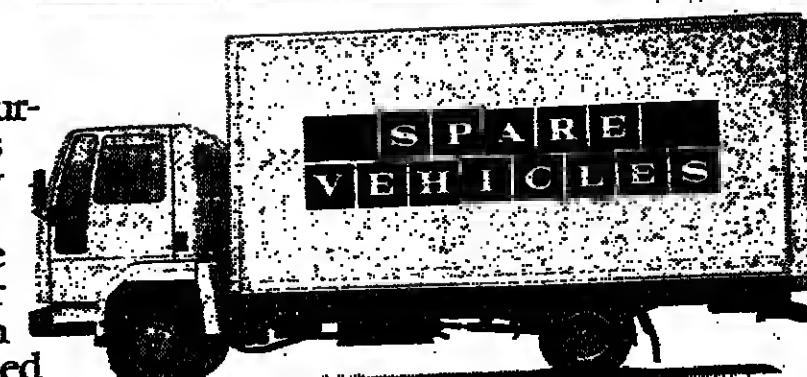
D.O.T. Figs: Metro 1.0 HLE simulated urban cycle 46.4 mpg/6.1 L/100 km. Constant 56 mph 64.1 mpg/4.4 L/100 km. Constant 75 mph 45.3 mpg/6.2 L/100 km. Acclaim simulated urban cycle 32.8 mpg/8.6 L/100 km. Constant 56 mph 48.8 mpg/5.8 L/100 km. Constant 75 mph 34.0 mpg/8.3 L/100 km. Rover SD Turbo simulated urban cycle 30.2 mpg/9.4 L/100 km. Constant 56 mph 46.7 mpg/6.0 L/100 km. Constant 75 mph 32.7 mpg/8.6 L/100 km. *Manufacturers figures. Prices quoted correct at time of going to press, and exclude number plates and delivery.

Stronger marketing of foreign cars

Waiting to match the Cortina's success

the 1990s, the number of people in the world who are illiterate has increased from 1.2 billion to 1.5 billion. The number of illiterate people in the world is projected to reach 1.7 billion by the year 2015. The number of illiterate people in the world is projected to reach 1.7 billion by the year 2015.

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the 1990s, the number of people in the world who are illiterate has increased from 1.2 billion to 1.5 billion. The number of illiterate people in the world is projected to reach 1.7 billion by the year 2015. The number of illiterate people in the world is projected to reach 1.7 billion by the year 2015.

VEHICLE FLEET MANAGEMENT V

John Griffiths on the role of the fleet management specialists

Taking over from the amateurs

OVER A six-month period last year market researchers Makrotest dug around in 1,798 UK companies for their car fleet acquisition and operating policies. They came up with a lot of worms. For example:

● More than a third of executives responsible for buying or funding their fleets appeared unable to identify the pros and cons of the four main acquisition methods—cash, finance leasing, contract hire or hire purchase.

● Over three-quarters of executives operating contract hire and 70 per cent operating finance leases were unaware of Accounting Standards Committee Draft 29, which if finally approved will require finance-leased assets such as cars to appear on companies' balance sheets.

● Some 46 per cent of all companies surveyed operating 10 or more cars still used hire purchase, potentially the most expensive form of acquisition although cash remained the most popular route, with 75 per cent of all companies opting for it.

The findings for running and maintaining fleets were little more complimentary.

Tax bonuses

The survey was commissioned by Lex Vehicle Leasing and in published form discreetly refrained from direct comment on the abilities of many of the executives involved.

But it was impossible to escape the unstated conclusion that many companies have been nothing like so rigorous in examining the costs and efficiency of their vehicle fleets as they have been in undertaking cost-cutting and efficiency measures in the mainstream of their businesses under the pressures of recession.

To some extent this is a reflection of the way internal company fleet management has developed. Encouraged by favourable tax regimes, company or other business car acquisitions have grown to the point where they account for almost five of every 10 new cars sold.

Quite apart from much increased "legitimate" business use — by salesmen and other forces in the field — the incorporation of "perk" vehicles into managers' and executives' remuneration packages had grown rapidly over recent years until stopped short by the business downturn.

So company fleet managers have faced not only the handling of fleets much bigger in unit terms but also fleets of a

much more complex nature because in many cases management allowed executives to pick almost any vehicle they liked within a given price band — with some of the imported marques chosen displaying horrible depreciation rates.

Yet the man in control of this greatly increased overhead has often been ill-equipped to exercise it. The task has been seen as an extra chore for the finance director, as a convenient niche for an executive of advancing years whose mainstream business slot is seen as being better filled by a younger man, or as a reward to a qualified fleet manager whose qualifications, however, are much more related to effective distribution or sales force deployment than the hard economics of actually operating a fleet.

A number of developments have come together to throw the burden of fleet owning and operation into much sharper focus. Fuel, maintenance and repair costs have, of course, escalated sharply; the steep inflation in new car prices of 1979, followed by fierce discounting in the car market as the recession bit, played havoc with residual values.

Companies for a time found themselves with exceptionally high replacement costs and where they delayed replacement to avoid heavy capital outlays found themselves in a minefield of escalating repair charges.

Only in the past few months have the true costs of current fleet operating emerged, as inflation has dwindled and the replacement cycle begun of vehicles acquired during the early price-cut wars of 1980.

But one factor above all has turned the company fleet into a major headache.

In the manufacturing sector particularly, companies have slashed workforces by 30, 40, 50 per cent or even more. But those left employed have gone mainly on the shop floor; they were not car users. So while a company may have cut its workforce by 40 per cent, the need to keep its marketing and sales team means that the vehicle fleet may have dropped by only 10 per cent or less, with the result that the costs of the vehicle fleet have made a big jump towards the top of the overheads table.

In those circumstances it is perhaps not surprising that fleet managers, specialists, perceive that conditions are ideal for expanding business among the estimated 6,000-plus UK companies operating fleets of 25 vehicles or more.

To date it must be said that

they are still only nibbling at the fringes of the 2.8m company-registered vehicles currently on Britain's roads.

There are a number of reasons for the relative slowness of growth.

First, external specialist fleet management is a U.S. concept unknown in the UK before 1972.

It began in the U.S. as closed-end full maintenance leasing (contract hire in UK parlance). Over the years U.S. companies growing preference for fleet operations based on lowest actual cost—rather than paying a premium for the known fixed costs of contract hire—has seen fleet management become dominant.

The UK in 1972 was, according to Mr Ivor Rowe, managing director and president of Gelco, roughly in the same position as the U.S. 10 years previously, with a maturing contract hire market seen by Gelco as a natural stepping stone to fleet management.

But it was inevitable that breaking into an entirely new market would be an uphill slog.

First, they faced a chicken and egg situation. The essence of specialist fleet management is a comprehensive data base over a wide spread of managed vehicles in the operating country. So convincing customers of

their abilities in the early days was difficult in the face of established hire and leasing competitors.

At the time the sophistication of computer processing was considerably less than now. But the pace of development in this field is still accelerating, to the extent that the quantity and variety of data on every conceivable aspect of fleet management has opened up a huge gap between in-house company fleet records and the information available to the specialists. This increasingly augurs well for the specialist industry's future.

Pride

"Pride of ownership" was also a significant element in the UK, although in the U.S. it had long since been replaced by a concern with simply making the best use of an asset prone to an awful lot of liabilities.

The "pride" lay in the perception that a company should own and manage its vehicles. It was thus inevitable that company fleet managers would argue against letting in the specialists, for the sake of their own credibility—and jobs. That now has faded.

What has not happened is the expected dwindling of contract hire business in favour of fleet management. Certainly, there

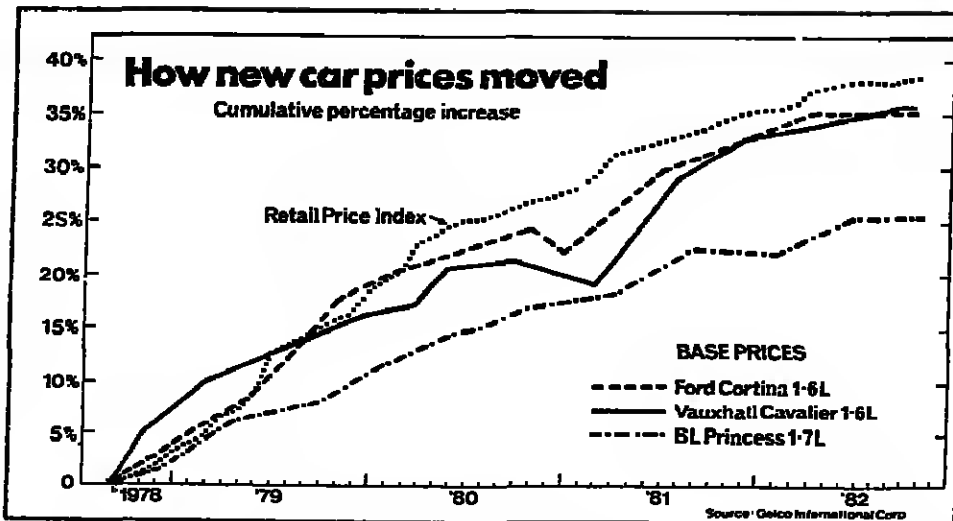
was contraction, particularly during the period when tax loopholes made finance leasing particularly attractive.

But a large element in the resumed growth of contract hire is the economic situation, past high interest rates and the sharp increase above the rate of inflation in car prices (see accompanying chart), which when they collapsed brought residual values tumbling down as well. Thus many companies have continued to seek the security of the controlled budgeting offered by full-maintenance contract hire, even if there is an inbuilt premium to be paid.

With new car prices now expected to rise at less than the rate of inflation the expectation is that there will be room for continued growth by both sides of the fleet business. Gelco's forecast, for example, is that near-term growth for both should be in the order of 10 per cent per annum.

Whether or not a client company gets value for money out of going to a specialist depends obviously on the managing company's expertise. The concept itself is straightforward enough.

The managing company takes over total responsibility for buying the fleet — by whatever



method the client company chooses; selling the vehicles and organising their replacement; and overseeing repairs and maintenance.

This management is on an actual-cost basis. There are no margins for the managing company on sales or running costs and any savings made are passed on to the client in full.

The return for the fleet management company is a fixed fee negotiated with each client. Although there is much close co-operation with manufacturers in terms of buying and running cars, the majors in fleet management are independent of them. Because they are ordering cars per year running to thousands, they can obtain better discounts than even the 1,000-strong fleet-owning individual company.

They deal directly with the several complete replacement cycles allows the management company to advise on which vehicles are best to purchase in terms of whole-life costs, as well as their suitability to a required function.

If the growth forecasts for fleet management are confirmed, almost certainly the business will continue to be dominated by Gelco and PHH, for the simple reason that their data banks are now so large it would be difficult for any new rivals to catch up.

"The state of the art is now such," claims Roy Foster, general manager of Gelco's fleet management operations, "that the investment needed to stay ahead of the game is so substantial that there is no chance of an individual company competitively going it alone."

As part of the overall process the experience gained over

THE NEW 1983 CAVALIER.

IT KEEPS ON GETTING BETTER.



CAVALIER GLS HATCHBACK.

Profile: Lease Plan

Getting the sums right

LEASE PLAN UK, the contract hire and fleet management company, was set up in 1979 and is part of Lease Plan (Netherlands) which has six subsidiaries operating in this field in Europe.

Lease Plan (Netherlands), the largest leasing company in the Netherlands operates more than 30,000 cars and commercial vehicles throughout Europe with some 3,000 in the UK. Lease Plan UK, with its head office in Ruislip where it employs 20 people, offers three services to customers: contract hire, fleet management and a combination of the two which it calls "Open Calculation System." It does not offer commercial vehicles.

Mr Norman Donkin, managing director of Lease Plan UK explained: "The Open Calculation system," he said, "is the system which is at the centre of our marketing strategy."

Disclosure

"We, for example, will run a car for a fixed monthly rental with any combination of services such as maintenance, licensing, insurance or fuel."

"We also give the customer a complete disclosure of costs and how the rental is made up. Then we can apply the fleet management approach and try to control costs. For example, if having done the initial calculations we offer a Vauxhall Cavalier to a fleet operator who changes his cars every two years for £200 a month and we find that it costs £180 a month to run we will refund the £20. If it costs £230 a month to run there is no extra costs."

"That means we have to get our sums right. We do it on a fleet basis and it is a unique system in the UK. It is, we believe, bringing together contract hire and fleet management."

"About two thirds of our fleet is operated on this basis. The other third is either contract hire or finance leasing. There can be variations in these two areas as well."

Lease Plan UK started business in 1980 and according to Mr Donkin the company is still in a "strong growth phase" despite the recession.

The fleet nearly doubled in 1982 and while the recession

will inhibit growth in 1983 the company expects to add another 1,500 cars in the year.

Profitability of Lease Plan has been "modest" but will improve, "We are making an acceptable return on capital invested and are well satisfied with the development of the company."

The market is described by Lease Plan as extremely competitive with some companies quoting "suicidal rates."

"We are not in business to offer the lowest possible rental but a management service. We are in the middle price range and concentrate on the service element."

According to Mr Donkin the trend in the industry is away from traditional fleet management which left the risk with the customer. Therefore, contract hire was likely to gain at the expense of finance leasing.

With finance leasing, the leasing company supplies the cash to finance the purchase of vehicles but standard finance leases do not normally include the supply and disposal of the vehicles.

With contract hire, which can be either non-maintenance or full service, the leasing company buys, delivers and disposes of the vehicles involved.

Contributing to the growth of contract hire are interest rates, residual value and maintenance costs.

Companies have not tended to downgrade their fleets during 1982, Lease Plan claims. "The company car is so ingrained in the system that it would be very difficult for a company to downgrade for example from a Ford Sierra to an Escort."

Companies have, however, been trying to use cars which they believe to be the most cost effective and last year, with the Cortina being phased out the trend was for customers to want the Vauxhall Cavalier, not the Sierra. "We have lots of Cavaliers coming into the fleet because the Sierra has been slow to catch on."

Lease Plan believes its growth in the market has been aided because of introductions to multi-national firms for example by other Lease Plan subsidiaries abroad.

Lisa Wood

NEW FOR 1983. The Cavalier has already set new standards of all-round excellence in its class.

But our policy is one of continual improvement. So now there's even more car for your money. Every model in the range comes with impressive new equipment.

And there's more choice. The new sporty SRi and luxurious CD Cavaliers bring the range to a total of no less than eighteen models.

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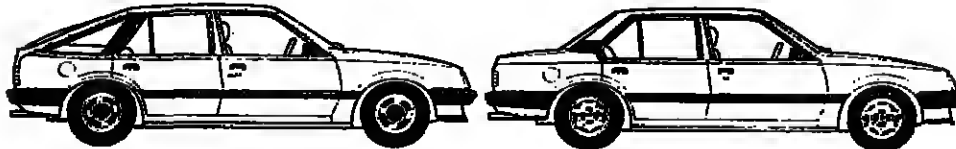
The power of the new generation of engines make the Cavalier truly outstanding.

The 1300S and 1600S develop an impressive 75 hp and 90 hp respectively, and there's the new 115 hp fuel injected 1800i engine on the CD and SRi. There's even an advanced 1600 diesel available on Cavalier L models.

	CAVALIER	L	GL	GLS	SR	CD
Laminated Windscreen	/	/	/	/	/	/
Tinted Glass	/	/	/	/	/	/
Push Button Radio	/	/	/	stereo	/	stereo
Stereo Cassette	/	/	/	/	/	/
Remote Control Door Mirrors	1	2	/	/	/	/
Electric Door Mirrors	/	/	2	2	2	2
5-Speed Gearbox	OPT*	OPT*	OPT*	/	/	/
Split Rear Seat (Hatch)	/	/	/	/	/	/
Electric Boot Release (Sal)	/	/	/	/	/	/

*EXTRA COST OPTION ON 1600 PETROL AND DIESEL MODELS

HATCHBACK OR SALOON. Of course the option of Hatchback or Saloon remains. As do all the benefits of front wheel drive—a spacious interior, excellent road-holding and impressive traction in poor conditions.



ECONOMY. The 1600 GLS, with its new five speed gearbox, gives a remarkable 51.3 mpg, at a steady 56 mph. So, if you really want power, economy and value then the 1983 Cavaliers are a better choice than ever. To see the 1983 Cavaliers, visit your friendly Vauxhall-Opel dealer. You'll find him in Yellow Pages.



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DOT FUEL CONSUMPTION FIGURES FOR CAVALIER 1600S 5-SPEED MANUAL TRANSMISSION: URBAN CYCLE 29.7 MPG (9.5 L/100KM); CONSTANT 56 MPH 51.3 MPG (5.5 L/100KM); CONSTANT 75 MPH 38.7 MPG (7.3 L/100KM).

VEHICLE FLEET MANAGEMENT VI

Profile: Wincanton

Cars the new growth area

CONTINUED success in the contract hire and transport activities of the Wincanton group, part of the Unigate dairy, food and non-food company, helped to produce improved profits for the transport services sector of Unigate in 1982-83.

The results were a record for Wincanton, the company said. The Wincanton group had a year of "excellent growth" and the expansion of its contract hire operations is to continue.

This was all welcome news for Unigate chairman and chief executive, Mr. John Clement, who said the company's results as a whole were at a "virtual standstill" in 1982-83, with turnover at £1,504m compared with £1,345m and trading profits at £48.7m compared with £40.9m in 1981-82. Unigate's commercial transport service activities, which comprised Wincanton and the specialist removals Giffysur Bullen, contributed a profit for the full year to the end of March 1983 of £6.2m.

Licences

The Wincanton group operated about 5,200 licensed vehicles in its transport, contract hire and self-drive fleets in the last financial year. Wincanton Transport carries goods for Unigate companies and provides transport services for other manufacturers on a vehicle rental basis. These activities provide the major operations of Wincanton Transport.

The company reported "substantial profit increases" and a further increase in the size of its vehicle fleet to some 2,000 vehicles in the Unigate transport and vehicle rental fleet. New transport depots were set up at Uttoxeter, Chippingham and Brentford and new transport depots were set up at Dewsbury, Southampton and Darlington.

Immediately after the end of the financial year, Wincanton Transport acquired the Auto-Rental group at Strand. This added another 400 vehicles to the fleet and was a further example of the Unigate policy of acquisition "where appropriate" to support the development of the company's successful activities.

Wincanton Garage improved its profits in 1982-83 compared with the previous year. This was in contrast to the performance of the garage sector in general, where markets were depressed and profits in commercial vehicle sales especially weak.

The car contract hire fleet was increased to a total of over 3,200 vehicles and Wincanton Contracts, with its speciality in the rental of cars, has plans for more expansion.

The commercial vehicle contract hire business of Unigate is dominated by Wincanton Vehicle Rentals. This was based at Western Avenue, London, until last year, when it was moved to the site of the new chilled products transshipment centre at Brentford, Middlesex. Further openings will take place at Bristol, Nottingham and Reading by mid-year.

This follows Darlington, where Wincanton Vehicle Rentals spent £2m to provide one of the most modern lorry transport depots in Britain. The company says it is on the look-out for further sites.

Few other transport companies would willingly have undertaken the £3m investment in the current depressed economic climate, but Wincanton has been fortunate to have access to funds which became available after Unigate sold its 15 milk creameries to the state-owned Milk Marketing Board for £87m in 1979.

Wincanton Transport, partly as a result of this investment, employs 3,500 people and has over 160 maintenance and transport depots in Britain.

One of Wincanton Vehicle Rentals' more unusual transport operations using contract hire vehicles is with the English National Opera. All the opera company's bulk transport needs are met by vehicles provided by Wincanton.

The English National Opera had previously operated a fleet of old, high maintenance cost trailers. There were not tailor-made for specialist opera transport operations



Peter Hemmingsham, managing director Wincanton Vehicle Rentals, part of the Wincanton group.

and were difficult to operate in towns.

The opera company is to take its newly acquired Wincanton trailers to the U.S. when on tour there next year.

The vehicles are operated under Wincanton Vehicle Rentals' normal commercial vehicle contract hire arrangement. The sponsorship by Wincanton of the English National Opera is a separate arrangement and takes the form of Wincanton Vehicle Rentals becoming a corporate member of the ENO.

Mr Peter Hemmingsham, the managing director of Wincanton Vehicle Rentals, is pleased with the developing relationship with the opera company and especially welcomes the ENO's meetings arranged so that corporate members can meet informally.

This is a sound source of business contacts, Mr Hemmingsham believes, and the company is likely to reap the

benefits from further contract hire arrangements when these corporate members learn of Wincanton's role in providing a transport fleet for the opera. Looking ahead to Wincanton Vehicle Rentals' business strategy this year, Mr Hemmingsham points out that the company is "still looking for further acquisitions" in the fleet management and contract hire business.

With access to the funds of Unigate, the parent group, Wincanton Vehicle Rentals is not likely to be constrained by a shortage of capital. A more likely constraint, Mr Hemmingsham says, is a shortage of good quality people to take on the work of growing with one of Britain's fastest growing contract hire and vehicle rental companies.

To help overcome this limitation, the company has a well-developed training scheme for graduates.

Lynton McLain

Profile: Gelco

A foot in each camp

SPECIALIST vehicle fleet management in the broadest sense—the manner in which a client company's vehicle fleet is provided and operated—currently bears some relationship to politics at Westminster. On the one side, the contract hire companies tend to throw mud at the companies specialising in managing a client company's own fleet. This is usually on the grounds that expert though they may be at minimising acquisition and operating costs for their clients—it is still the latter who carry the financial "can" if the management companies get it wrong.

The counter-fire takes the form of claims that while full-maintenance contract hire might remove the big risks for a client company—such as the 1980-82 crash in used vehicle residual values—the hirers build in plenty of margin for themselves to cover the risks. So the end result is a higher net cost to the client.

Much like the electorate, potential client companies stand in the middle, wondering which way to jump.

Gelco International Corporation, with headquarters in Manchester, 20 branches, 120 employees, 7,500 accredited dealer/service outlets, 25,000 vehicles and a large room crammed full of computers under its control, is unusual in having a foot in each camp.

While two-thirds of its business is in management of clients' own fleets, a substantial portion of revenue comes from Auto Contracts Gelco, its contract hire division.

There is room, insists president, Mr Ivor Rowe, for both. They are complementary—not cut-throat rivals.

He quotes the example of two client companies. First, a manufacturing concern with two different product operations. One is price-sensitive, requiring strict budget planning and employing a high proportion of mobile sales and marketing staff. Its priority is fixed budgeting and the logical way of achieving it in terms of fleet costs is through contract hire. The other runs a much less homogeneous fleet and is more concerned with its actual costs, a suitable case for fleet management.

Second, an auditing company. The partners want freedom of selection, freedom of changing period and participation in the reselling of their up-market cars. Again, a clear-cut candi-



Mr Ivor Rowe, president, and his team at Gelco in Manchester: two-thirds of their business is in management of clients' own fleets but the company is also involved in contract hire

date for fleet management. But they employ managers whose cars are part of their remuneration packages. The partners want these vehicles as a fixed, clearly identifiable cost, much like the managers' salaries. Contract hire is, again, the obvious answer.

Gelco handles both sides of each company's vehicles operations. The essence of the business, says Mr Rowe, is that "if you want to pay a premium in order to fix your costs, it makes sound sense to go contract hire. If not, then the sensible route is fleet management."

The analogy with insurance can be expanded for the larger client. A concern operating a large fleet does not insure it comprehensively, for the simple reason that the likely casualty rate among a large fleet will not justify the extra premium. The same consideration applies in the contract hire versus fleet management debate.

Sensible

What both sides of the industry do agree on is that the one route that is not sensible is for a company to wrestle with fleet complexities on its own, when its real expertise lies in other forms of business.

"As far as we're concerned, there's plenty of room for both sides to grow," says Mr Rowe, a 25-year veteran of the fleet and leasing business. "We call ourselves a fleet management company, offering a consultancy service, because we simply say to a client: 'let's look at what you want, whatever the service,

because we don't have an axe to grind. We're not knocking contract hire or fleet management."

During the tax loophole-induced fiasco leasing firms, he says, "there were a lot of so-called fleet management guys who went into the business for the leasing revenue but who didn't really want the hassle of actually looking after cars. We have come from the other direction. We said, 'We'll look after the vehicles, acquire them, market them as used, look after maintenance and break-downs for you. If you want financing as well—sure, have a finance lease. But if you don't, we'll get the vehicles and finance them whichever way you want'."

Gelco's initial involvement with a client is usually an invitation to sit in on a cost-saving committee "which goes through the normal sequence of looking at receivables, etc. They look at their inventories. They've got their stocks down. All of a sudden they discover what our sales and marketing people have been trying to tell them for years: that the biggest thing next to paying the people who work for them is more often than not the damn car fleet."

By Gelco's estimates, says Mr Ian Buckley, general manager of Gelco's contract hire business, UK business is spending \$4m a year to acquire cars. Given the recession, "how can they take \$4m out to buy motor cars? The numbers are now so large they just have to confront them, face to face."

Gelco's fleet management

package covers controlling maintenance and repair costs, acquiring and disposing of vehicles, providing temporary replacements, finance as required and ongoing consultancy.

Given the total capital outlay each year on vehicles by the business sector as a whole, it is not surprising that a proportion of Gelco's customers opt for some form of finance leasing arrangement; nor is it surprising that Gelco has the purchasing muscle to obtain vehicles and service/repair parts at maximum discounts. Without these basic ingredients no company, seriously setting itself up as a fleet management specialist could hope to survive.

Expertise

The major expertise in the business is more elusive: recommending the right cars, best suited for a particular company's needs in the light of operating costs, spreading the model mix to avoid too much dependence on a single manufacturer; knowing, via the data-banks, precisely where to go and when for best residual values, and — not least — ensuring that clients are not overcharged (referred to elsewhere in this survey) by servicing and repair outlets.

Mr Roy Foster, Gelco's general manager of fleets, claims that the combined result of this expertise can be a 37 to 40 per cent saving on the historical cost of a company's in-house fleet operation.

John Griffiths

ROCKWELL CVC. TODAY'S AXLES FROM TOMORROW'S TECHNOLOGY.

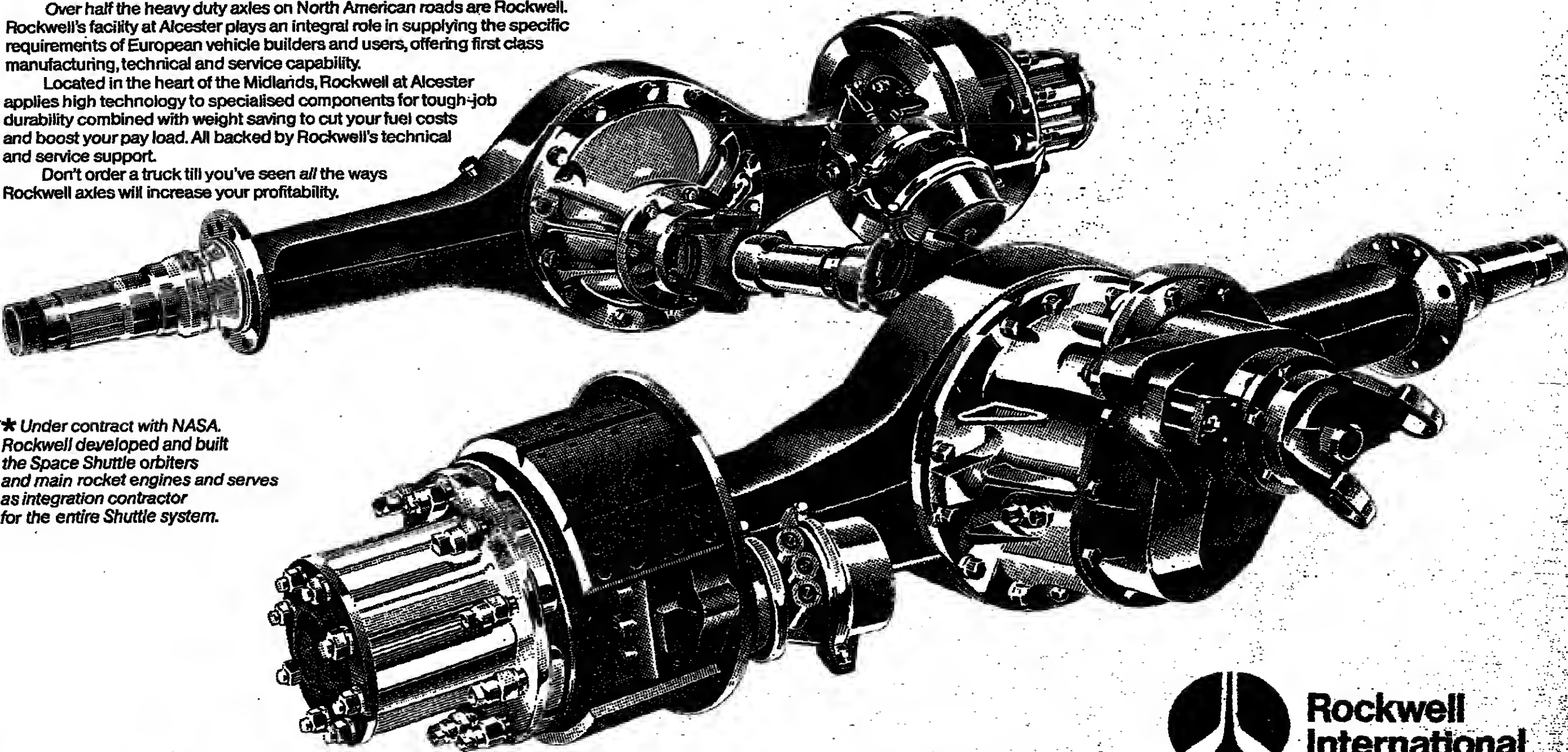
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...where science gets down to business

VEHICLE FLEET MANAGEMENT VII



Mr James Mercer, executive director of Camden Motor Rentals: "most of our business is on a Buy British basis"

Profile: Camden Motor Rentals

Further growth expected

CAMDEN MOTOR RENTALS, a subsidiary of Mercantile Credit, was set up in 1957 as a rental and contract hire company.

Real growth of the company, based in Leighton Buzzard, began in 1962 and grew progressively to the current complement of cars and light commercial vehicles of about 5,200.

The majority of the fleet is cars — 65 per cent Ford with an increasing Vauxhall Cavalier content — with the light commercial vehicles being mainly related to car customers' needs.

The majority of the business is contract hire, mainly on two or three year contracts, with or without maintenance. Then customers can add AA/RAC membership, availability of replacement vehicles or fleet insurance. The latter is not usually demanded as customers cover this in their main insurance policies.

A very small part of the business is finance leasing. Mr James Mercer, executive director of the company, says there is a slight trend in his own business away from finance leasing.

This is borne out for the industry generally by a survey conducted by the British Rental and Vehicle Association which says that members generally

saw growth being in the contract hire sector.

Camden Motor Rentals does not do vehicle fleet management as such. "We have not had many inquiries from customers," says Mr Mercer.

Cost conscious

Customers however, he says, are increasingly cost conscious and, in his company's experience, this often means considering whether or not a three year contract, instead of one over two years, would be acceptable to their staff. Camden's customers run fleets ranging from six cars to about 500.

"Most of our business is on a Buy British basis," says Mr Mercer, "either by name of manufacturer. We do not have many customers swinging over to foreign vehicles except for executives."

Last year Camden put out 2,700 new vehicles. "Ninety nine per cent go through our own hands," says Mr Mercer. "We do not buy from a dealer and get him to deliver direct. The reason is we try to keep up standards of vehicles. This is because there is a problem with a car the customer contacts us."

In the financial year ended December last year Camden had

a turnover of £13.8m with profits described by Mr Mercer as "an acceptable return."

Camden has never made a loss. The cost of its cars on the road is £27.9m with a written down value of £20.6m. During 1982 the fleet has grown by 20 per cent with Camden targeting for a 25 per cent growth in 1983. "Disastrous is too strong a word to describe the effects on our accounts of resale of cars but there has been a complete turnaround," says Mr Mercer.

The company's relationship with Mercantile Credit is of benefit in that financial support and management and legal

expertise are available if wanted. "But generally we are a locally managed company," says Mr Mercer.

Within the Camden group there are four operating subsidiaries: Camden Motors Ltd, Camden Motor Rentals, Camford Cars and a small finance business, Camden Acceptances.

Camden Motor Rentals is an approved dealer for Ford, Vauxhall/Opel and Talbot/Peugeot. On the 5.6 acres site in Leighton Buzzard, Camden Motor Rentals shares some space with the Motor Rentals company's workshops.

Lisa Wood

Profile: Dial Contracts

Changing the emphasis

DIAL CONTRACTS, part of the Mercantile Credit group owned by Barclays Bank and one of the largest company car hire specialists in Britain, responded vigorously last year to the growth in demand for contract hire services.

This demand for contract hire services has grown rapidly for many companies in the vehicle hire sector with the steady swing away from lease finance which followed the ending of some of the advantages of leasing with the Finance Act 1979.

Dial Contracts has specialised in both these forms of corporate car finance since it was formed in 1966 as part of Astley Finance, subsequently taken over by Mercantile Credit. Quite deliberately, however, it has recently made a "significant change in emphasis" towards more contract hire with its greater financial risks for the company providing the vehicles.

To help meet the demands for company car fleets last year, fuelled by the interest in contract hire, Dial Contracts expanded its hire fleet by 21 per cent to 15,750 cars compared with the previous year. It expects to have a similar "or better" growth rate this year with the emphasis again on contract hire.

The swing has been so pronounced over the past two years for Dial Contracts, that the traditional positions of contract hire and leasing have been reversed. In 1980, lease finance accounted for 55 per cent of the company's corporate car finance business, with the balance accounted for by contract hire arrangements.

Last year, contract hire by the company dominated its accounts with 60 per cent of company car fleet business in

this sector. In contrast, lease finance accounted for approximately 40 per cent of business. The company believes that the underlying trend is even more strongly in favour of contract hire. This year, perhaps 80 per cent of its business will be on contract hire terms.

In general it is the larger companies, with upwards of 1,000 vehicles on contract from Dial Contracts, which have retained lease finance as the tool for funding corporate car fleets. These companies have sufficiently large fleets to be able to accommodate fluctuations in the cost-effectiveness of individual cars.

In spite of the changes in the make-up of the corporate car fleet market over the past two years or so, Dial Contracts successfully operated its car hire business at a profit. The company made a pre-tax profit of £2.1m after interest payments in 1981, out of a pre-tax profit for Mercantile Credit as a whole of £52m for the 12 months to the end of December, compared with £38m for the previous year.

Profits

"Substantially higher profits" are forecast for Dial Contracts for the current year, according to Mr Stuart Burns, the company's sales and marketing director.

The success of Dial Contracts in the vehicle contract hire business contrasts sharply with the performance of sister operations, also under the umbrella of Mercantile Credit, in France. In 1981, this company, Letting France, "incurred losses at an unacceptable level," with its fleet of 3,500 vehicles, according to the Mercantile Credit annual report.

These French contract hire operations were subsequently reorganised with the aim of

restoring profitability.

10 Britain, Mercantile Credit has two companies to cover the whole spectrum of car rental and hire. Dial Contracts specialises in meeting the needs of the corporate car fleet customer and Camden Motor Rentals, another subsidiary company, provides a service for the private sector.

Dial Contracts is prepared to handle corporate car fleets ranging in size from 25 cars to several thousand cars. To help meet demand, last year, the company invested a total of £41.2m in 8,000 new cars for company use.

The company has a computerised vehicle records system to ensure comprehensive management information about each vehicle on contract hire or on a lease agreement. Historic, current costs and future trends are all covered by the computer.

It has also introduced, or is about to introduce three associated services to enable it to compete even more effectively in the contract hire and leasing market.

The first of these new services is to accompany contract hire with a fully comprehensive insurance cover. This has been arranged with Hogg Robinson and provides for fully comprehensive insurance to be included as standard in Dial Contracts' contract hire arrangements.

The provision of insurance cover means that we are now able to offer company and fleet operators a total package where a single monthly payment takes care of all vehicle operating costs except the petrol they put in their tanks," Mr Burns said. The insurance part will be based solely on a fixed percentage of the vehicle value. There are expected to be "significant advantages" in terms of streamlining administrative procedures for the customer.

Dialcard is another of the recent improvements to contract hire and leasing services offered by the company. The card, launched through a subsidiary, Dialcard Limited, covers the purchase of petrol, diesel or liquid petroleum gas, servicing, maintenance, repairs, tyres and batteries.

Dialcard takes effect next month and will be operated through a national network of service stations. There is no charge to the outlets for fuel and other services available on the card.

Dial Contracts believes that customers could show annual savings of £200 per vehicle "if they make efficient use of the management information that will be provided by the card's computer-controlled systems."

Maintenance

This will be in the form of a monthly analysis of individual vehicle and fleet performance.

Talks have taken place between Dial and over 500 fleet users operating between them over 80,000 vehicles. The total annual running cost of this combined fleet is put at £136m.

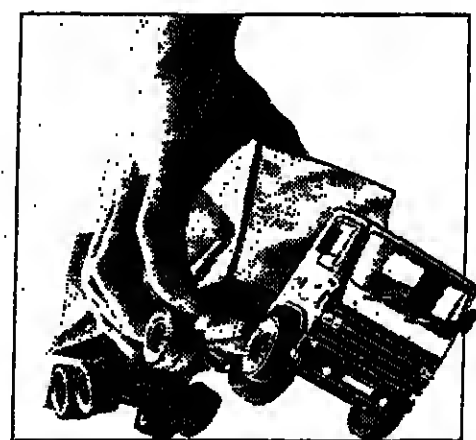
Finally, Dial Contracts has just launched its first venture into the contract hire of commercial vehicles. This is to be backed by a network of 100 depots.

The new commercial vehicle contract hire arrangements cover heavy goods vehicles, light trucks, vans, delivery vehicles, trailer units and public service vehicles.

Each of these classes of vehicles is available on the basis of fixed price contracts to cover all expenses in fleet running, at an agreed, all-in monthly rate, including fuel and oil and the cost of the driver.

Lynton McLain

Which saves you more money, a disposable truck or a Mercedes?



There are two ways of looking at road transport, whether you're thinking of a light van or a 40-tonne artic.

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hard, getting the most from it you can, then dispense with it while the going is good and before it really starts to cost you in terms of repairs and maintenance.

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METICULOUS ENGINEERING DOESN'T COST YOU. IT PAYS YOU.

Profile: PHH

Computers help cut costs

CONTINUAL investment in new computer systems has been one of the key elements in the success of PHH Group, the American fleet management and executive relocation company.

This investment, which has also been strong in Britain, has enabled the company to restrict the costs involved in providing its mainly blue-chip customers with fleet management services, according to its chairman, Mr Gerry Geckle.

He said that the U.S. company was spending about £7.5m a year on research and development in this area. "No one else can afford to spend this kind of money on software, and it provides us with great economies of scale which we pass on to customers," he said.

Mr Geckle, whose company bought cars in the U.S. worth more than £200m in 1981, has recently overseen a major restructuring of its finances during which its £45m equity base has been increased to more than £27m in the past three years.

After some early concern over the company's high debt-equity ratio, U.S. analysts have recently reappraised this in the light of the credit ratings of PHH customers who assume risk on loans, with the result that it now has top ratings as a borrower.

Resilient

The company's structure has also proved extremely resilient to both inflation and recession, one of the points made by Mr Geckle during recent discussions with City analysts and portfolio managers.

The UK is important to PHH, as a financial centre and as its major overseas operating base which is likely to play an important part in further expansion into Europe. A further £32m has recently been invested in Britain and a £30m long term credit facility to fund leasing operations.

Much of the investment has been in new computer systems at PHH's UK headquarters in Swindon, from which 10,000 service outlets are controlled. The company, with a turnover of around £125m, has recently amalgamated its All Star petrol card concern with PHH Services into one company, PHH Limited.

This move is aimed partly at rationalising computer use and reducing overlap, with integrated software systems now dealing with the control of 20,000 vehicles and 120,000 All Star card holders. Savings achieved will, as always, allow

the company to be more competitive, says Mr Nick Suddaby, the vice-president PHH International.

He said that the company's UK vehicle fleet had grown by about 30 per cent last year and would rise by a further 30 per cent this year. "Recession has increased the need to restrain costs of vehicle operation and in that sense we are recession-proof," he said.

"Investment in new systems is now a vital factor, because it sets a genuine large-scale company like ours apart from others, and has enabled us to provide far greater analysis for fleet management purposes," he said.

PHH policy on computers comes directly from the top, since Mr Geckle's background is firmly in that area. Last year he won a major award in the U.S. for work in computer science, but believes that no computer system can ever be a substitute for talent.

"Even if we build a massive system it needs to be highly customised to meet the needs of the client," he said, adding that the company avoids using computers for its own internal purposes, a policy he adopted many years ago since their prime purpose was serving the customer.

PHH Group, once regarded as a typical American company which would have difficulties adapting to foreign conditions, has given a high level of autonomy in operating style to the UK company, accepting that business styles vary widely from country to country.

This was seen as particularly relevant in the matter of fleet management, since it involved client companies in considerable internal negotiation to break through departmental barriers and achieve agreement to hand over the fleet responsibility to an outside company.

Similarly, financial management techniques in the UK were generally unfamiliar to PHH Group, and this had to be taken into account, but the experience gained in Britain is regarded as valuable for future expansion in Europe, since conditions there are more like the UK than the U.S., according to Mr Geckle.

Although plans for Europe are still at an early stage, the international nature of oil companies and the motor industry is seen as an important advantage in international vehicle management despite considerable complexities.

Lorne Barling

VEHICLE FLEET MANAGEMENT VIII

Stuart Marshall assesses some of the top sellers to companies on this and the following page



The Cavalier CD saloon

VAUXHALL CAVALIER

A well-established newcomer

THE CAVALIER has become so well established in fleet and private ownership in Britain that it is hard to realise it was only in the autumn of 1981 that it appeared, ready to lock horns with Ford's all-conquering Cortina.

During that time it has revolutionised Vauxhall's fortunes (aided and abetted by another Opel designed range, the Astra) and last year it scored just over 100,000 registrations, making it Britain's fifth best selling car. Cavalier was only General Motors' second front-wheel drive car and it is a tribute to that automotive giant's research and development arm that they got it right, first time. When I drove it just before its launch, I commented on its flat, well-damped ride, which makes the Cavalier as comfortable to be a rear passenger in as it is to drive. It handles capably, with enough understeering tendency (that is, it wants to go straight and has to be held into a bend) for stability in crosswinds but not so much that it makes a succession of sharp corners seem like hard work.

Four-door

The original two-door base price Cavalier has been dropped. It now comes as a four-door saloon with a good boom, or as a five-door hatchback with distinct Rover SD-1 overtones from the rear quarters. The transversely mounted 1.3 and 1.6 litre engines have been supplemented by a 1.8 litre, including a fuel injected version. The original four-speed gearbox is no longer used on the up-market Cavaliers, which have one of the best five-speeders in production with fourth and fifth being big-draw ratios. Power, steer-

ing, a most desirable extra on the wider-tired Cavalier models, recently became available. In appearance, the sedans are less attractive than the hatchbacks and at a glance look little different from the rear-drive Cavaliers they replaced. They have a deep window line for good visibility and a high roof for good headroom, but manage to look fashionably elegant for all that. The boot is of good size in the sedans and the hatchback's sill is not so high as to create loading difficulties.

The Cavalier and Astra became the first British-assembled cars to be offered with optional diesel engines and it looks as if they will play a significant role in bringing home the advantages of diesel cars to fleet management. The 1.6 litre engine is a dieselised version of the petrol unit, having been designed for easy conversion on the drawing board. It is a particularly smooth running unit, providing up to 30 per cent lower fuel consumption without calling for much sacrifice in acceleration or top speed.

Although the Cavalier is perhaps mainly thought of as a sales force car, the 1800 CD and 1.8i SRI are pitched at middle management levels in appointments and price. Both cars have the same 115 horsepower engine but the CD majors on luxury, the SRI on sharp handling at the cost of a little ride comfort. They are high geared (over 25 mph per 1,000 rpm in fifth) for relaxed motorway travel, will exceed 114 mph yet return good fuel consumptions. In town, they are pleasant to drive because the engines develop a lot of torque (pulling power) at little more than idling speeds.

Leaked photographs of the car have been widely published — but not in the Financial Times — and it is common knowledge that the Maestro is cast in a similar mould to the Metro, though it is larger, with four passenger doors. BL has made no secret of the fact that it will be powered by two of its engines — a developed version of the A-series used in the Metro, and a larger four-cylinder based on, though substantially different from, the overhead

camshaft engine that powered the Maxi.

The fact that the Maestro, like so many mainland European cars, has major components from another car-maker has been admitted. BL makes no secret of the fact that Maestro's transmission is being supplied by Volkswagen.

I have driven Maestro. To be accurate, I have tried five different versions of it, from the base model to a fast, upmarket variant. It is an agreeable car in every way. In performance, it breaks no records but compares well with obvious mainland European competitors in the VW Golf/Opel Kadett class. It can also hold its head up in the company of cars in the next size class — the Sierra, Cavalier and Renault 18, to name but three.

BL MAESTRO

Equipped to be a world beater

In appearance, the Maestro has a lot going for it. The lines are stylish, though eminently practical, and it runs little risk of being confused with any of its class rivals. The best kept secret of Maestro concerns items of equipment of which it can truly be said they are not just original but world beating. They will be widely copied — but Austin Rover are first and deserve every credit for them. The fleet manager will approve of its servicing requirements and cost-of-ownership statistics. Those who drive it will appreciate its good ride, comfortable seats, excellent visibility and — except for one model — lively performance.

So will it be a hit with fleet buyers? It has a great deal going for it. The price will clearly be crucial, a fact

of which Austin-Rover is well aware. So will its build quality and in-service reliability. Austin-Rover have no illusions on this score. They have tried to design out of Maestro the minor niggles that become sources of major dissatisfaction over the years. They are determined to ensure that any assembly defects are caught in the factory for rectification and not left to the dealers to put right or the customer to suffer.

My own view, based on a sampling of early production examples in quite demanding conditions, is that Maestro will win substantial fleet business. It may not topple Sierra or even Cavalier from the top of the heap, but it will give BL a slice of fleet business it has been missing for years due to lack of a competitive vehicle.



The Ambassador L7L

AUSTIN AMBASSADOR

Diplomatic way with bumpy roads

THE PRINCESS always looked as though it had been planned as a hatchback and that a last minute dose of nerve had resulted in its appearing as a saloon. Last year, BL grasped the nettle and launched the Ambassador, essentially a Princess with a tailgate instead of a boot lid but with other improvements, visual and mechanical.

Perhaps the most important change was small in itself but with an effect on all proportion to its size. A simple re-wiring of the Hydras suspension so improved the ride that it is now possible to talk of the Ambassador as being in the same class as a Citroën for the arrogant way it tramples bumpy roads flat. Yet it allows very little roll to develop on corners taken at sensible speeds and passenger comfort — always a strong point of the Princess — is even better in the Ambassador.

In appearance a longer, slightly drooping nose, a general cleaning up of the body detail and matt black external trim have worked wonders. The Ambassador is a sharper looking car altogether than the Princess. Inside, there have been extensive changes to the fascia layout and trim and the family relationship with Metro (and the soon to be announced Maestro) is evident.

The hatchback opens on to a very large luggage space and fold-down rear seating combines to give the Ambassador a dual personality. It will carry up to five people in considerable comfort, or accommodate almost a light van load of bulky luggage. The seats are as plump and yielding as one would expect to find in a French car. There are five versions of Ambassador, any with the

Hard worker

It would be pleasant to be as complimentary about Ambassador's engine and transmission as I have been about the suspension but in truth it is little better than the Princess's. The 1.7 litre is a cheerfully hard worker, but needs a fair amount of gear shifting and the change is gritty rather than silky. There is more transmission noise than there should be in a car aimed at middle managers. The 2-litre engine is lustier and goes well with automatic transmission, changing smartly from middle to high at 65 mph when hurrying.

Fuel consumption is nothing special; a light foot is needed to get 30 mpg from a 2-litre manual but the very large 15 gallon tank gives a range of more than 400 miles between fill-ups.

TRIUMPH ACCLAIM

Favoured by middle management



The Acclaim HLS

low for starting, middle for urban motoring, high for the motorway.

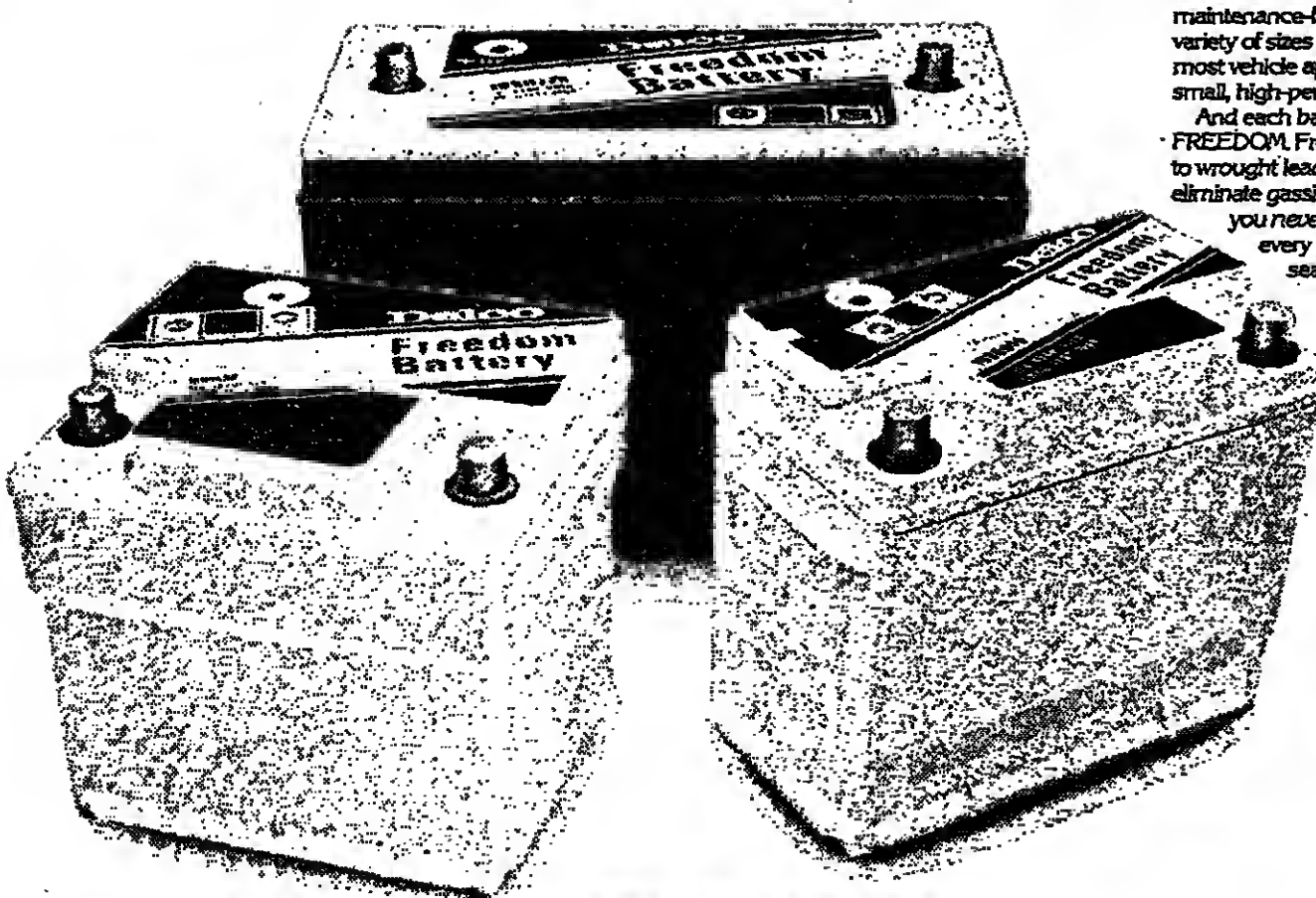
Used thus, the Acclaim becomes livelier, but the two-pedal version does lack some of the bite of the manual gearbox car. Apart from being more pleasing to drive, the manual Acclaim is extremely economical, giving an intelligent driver over 40 miles per gallon of two-star on normal journeys. The engine is exceptionally free-revving right up to 6,000 rpm, at which it still runs like a Japanese watch. A motorway 70 mph (2,500 rpm) is quiet

and relaxed and an Acclaim would happily sustain 90 mph continuously on the autobahn.

Rack and pinion steering is light and positive though, due to the unequal length of the front driveshafts, one can detect a small amount of torque reaction when accelerating hard. It reveals itself as a slight tug on the steering but only a heavy-footed driver will provoke it. The ride is firmly comfortable, wind noise is muted and tyre thump moderate.

BL make the Acclaim's body shell from British steel, and all the trim, tyres, wheels and else-

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Our factory in Sarreguemines, France, is the world's newest and most modern automotive battery facility.

Delco Remy

VEHICLE FLEET MANAGEMENT IX

FORD SIERRA

Aimed at becoming the new top choice

IF EVER a car was all things to all men, so far as fleet managers were concerned, it was the Cortina. With models ranging from the 1.1L to the 2.3 litre V6 engine, power steering, Ghia, Ford had a version of the Cortina for everyone from the junior member of the sales force to the fiddle manager. With the Sierra that replaced the Cortina last autumn take over as top of the fleet managers' choice.

It should. In every important respect it is a vastly better car than the Cortina, which had become mechanically outdated and visually boring. The Sierra keeps its rear drive layout, which appeals strongly to fleet managers though may be less attractive to private buyers, but has an excellent independent rear suspension instead of the Cortina's live axle. So the first thing one notices on getting into a Sierra is that the bumps that were all too evident to those who travelled in Cortinas—especially in the rear seats—seem

not to be there any more. The ride is extremely good—not enough to appeal to a Frenchman and firm enough to please a German—and the Sierra handles with a sophistication on rough, winding roads that will surprise and delight an ex-Cortina driver. The steering (a power option is offered at extra cost only on the 2-litre and over models) is light and the smaller engine models are effortless to twist in and out of city traffic. Power assistance improves the heavier and faster-tyred V6 engine Sierras.

On the motorway, even the 1.6L Sierra I drove up to the Motor Show last October was mechanically refined at businessmen's cruising speeds though there was some wind roar from around the exterior mirror.

This is, of course, a problem with such smooth-lined, low drag cars as the Sierra. The quieter the car is basically, the more obvious extraneous noise becomes. But the only minus point of any significance

is that the car is not as good as the Cortina in the rear seats—seen

FORD ESCORT/GRANADA

Two for a wide range of customers

EMPLOYEES of a company with an all-Ford fleet for whom a Sierra may be considered too grand may well get an Escort. And middle managers seeking the status of a larger car will probably drive a Granada. These two cars represent opposite ends of Ford's philosophical scale.

The Escort has front-wheel drive and is in every way typical of the European small/medium car, cast in the same mould as the VW Golf. The Granada, big by European standards in both engine capacity (from 2-litres to 2.8-litres) and overall size, has rear wheel drive and fully independent suspension, as have most of its obvious rivals. So, too, has the Sierra, which shares some Granada power units.

The Escort, a well-deserved Car of the Year Award winner two years ago, was far and away the best-selling car in Britain last year. It comes in no fewer than 31 different models, from a two-door under £4,000 1.1L to a £6,700 fuel injected RS 1600.

There are three door and five door hatchbacks and two-door estates, soon to be supplemented by a much needed four-door estate. The engines are transversely mounted and transmissions are four-speed or five-speed manual gearboxes with

Ford's traditionally silky shift or a recently introduced optional extra three-speed automatic.

In handling and roadholding the Escort shows up well against its competitors. The interior ranges from the merely neat and tidy of the 1.1L to positively luxurious in the Ghia. The high overdrive fifth is ideal on long motorway journeys and the Escort has the agreeable toughness that comes from front-wheel drive, rack and pinion steering and fairly firm suspension.

Suspension
In only one respect does it disappoint: the ride comfort. Ford simply did not get the rear suspension quite right. It gives passengers in the rear seat a jolty ride and dropping one rear wheel into a pothole produces a disconcerting lurch, though stability is not affected significantly.

One has to be fair to say that compared with the old Escort, the new one is a vast improvement. The latest one's ride does not seem at all bad. It is only when one compares it with other cars of similar design that it comes out less well. During its 12 year life the Granada has had its rear suspension problems, too, but the latest versions, introduced 18

months ago, are fine. Outwardly, the '83 model looks little different from a three or four year old car, but the completely returned suspension gives a smoother and, especially, quieter ride, with tyre thump kept outside of the passenger compartment.

Given the choice of a 2.3 litre Sierra GL (£7,392 for five-speed manual or three-speed automatic) or a £7,600 (£8,156 automatic) 2.3 Granada, I would unhesitatingly go for the former—but then, I rarely need to carry five people in a car.

As one moves up the Granada range to the 2.8 litre models, which are all automatics except for the sporty fuel injected version, Ford's contention that its cars rival those of the German quality producers in performance and comfort if not in price becomes believable. At 100 mph and over on the autobahn a 2.3 Granada is most acceptable transportation.

Granadas are not particularly economical though if low fuel consumption is a priority, Ford offer a diesel. The original Peugeot 2.1 litre engine Granada diesel was slow and ponderous enough to give all diesel cars a bad name but the latest 2.5 litre engine cars—still Peugeot powered—are a far better proposition. They are price competitive, too: a five-seat, power-steered Granada diesel estate at £7,976 would be good for a high mileage company car user who had to have van-like carrying capacity on occasion.

Apert from the limited edition, very high performance Vitesse, the latest variation on the Rover SD-1 theme to reach the market is the 2400SD, powered by an Italian-made VM turbo-charged diesel engine. It is selling very well indeed in Italy, where it has become something of a cult car, but has not really taken off over here, where the savage petrol price war has temporarily made the diesel car's advantages less obvious. But it is a most civilised car to drive, languorously relaxed on the motorway and capable of returning mpg figures in the middle 50s.

Where the Rover 3500 really shines is on a long motorway journey, when its ultra-tall gearing (nearly 90 mph per 1,000 rpm in fifth) gives it seven league boots. The smaller-engined Rovers are not quite so long-legged but still manage to cover the ground quickly and quietly. The SD-1 range of Rovers never did live up to British Leyland's expectations. Despite being chosen car of the year, it failed to achieve expected volumes because production was erratic and

package, perched on the full-width shelf, is now more like a boot box. The gauges themselves are much more easily read than before.

For a large car, the front passenger does not get a lot of space, because the central console is bulky and the safety "crash" front of him further restricts knee-room. It has an immense luggage area, however, with a foldable back seat making space for bulky items that are easily loaded through the hatchback.

Shines
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The Sierra Ghia

once I would award the Sierra is for its lack of directional stability on a blustery day. Sudden gusts are enough to shift it perceptibly from its course.

The seats of the 1.6L are nicely shaped and the driving position is good. The thick pillars and high headrests create a problem for shorter drivers, who find the only way they can see to reverse into a tight parking spot is to lower the window and look out.

All Sierras perform better than the Cortina equivalent. This is hardly surprising because the engines, though basically the same as before, have been updated and the car's wind-cheating shape creates much less aerodynamic drag, helping fuel consumption, especially at motorway speeds.

For buyers intending to do

much of their mileage on motorways, the 5-speed gearbox—optional at extra cost on cheaper Sierras, standard on the upmarket ones—is worth while. It has an excellent shift and in top, the Sierra becomes agreeably long legged.

At the top of the Sierra range, the V6-engined cars have the equipment and the panache of Granadas. Ford may be a little over-optimistic in suggesting that top of the line Sierras will steal customers away from BMW and Mercedes, but they are at least half a class above the Cortina.

The looks are controversial, but they will become conventional during the Sierra's lifespan. Meanwhile, they help the car keep clean in dirty weather and are ideal for car wash machines.



The Escort 1300 GL

JAGUAR/DAIMLER

Popular with chairmen

FOR THE chairman of a company which cannot afford to buy him a Rolls-Royce and whose British-cars-only policy precludes purchase of a Mercedes or BMW, there is only one choice—a Jaguar.

Jaguar would be the first to admit that they went through a bad patch a few years ago. Quality went downhill for a variety of reasons, slackness among suppliers being not the least important. When I asked business users of Jaguars nearly four years ago to let me know of their experiences, I thought the letters would never stop coming.

About one-third were ecstatic—"a beautiful car that never goes wrong." Another third took a diametrically opposite view—"an unreliable monster that swallows money." And about 40 per cent admitted that their Jaguar had given more than a fair share of aggravation but that, when they ran properly, they were so super they would buy again, hoping for greater reliability.

Jaguar swear that the problems are over. Their sales in the U.S. have zoomed skyward to far more than double the previous year's total, in itself a remarkable tribute to renewed customer faith in Jaguar product quality. When I asked Jaguar-owning financial Times readers at the end of last year for their views once again, the response was far lower than before.

From which I deduce that the improvement in Jaguar's factory performance really is being reflected on the road, because the keenest writer of letters to motoring columns is the man whose costly car is a Jaguar.

In Britain, Jaguar sales—and I include Daimler registrations, too—rose from 5,888 in 1981 to 6,440 last year. A few may have been Rolls-Royce substitutes but most, I believe, were bought on the strength of Jaguar's newly found quality and reliability.

The range is smaller than it used to be; just four Jaguars



The Jaguar XJS

(three saloons and the XJS HE coupé) and five Daimlers, including the enormous limousine used mainly by undertakers and government institutions.

Crinkly grille

Mechanically, there is no difference between a Jaguar and a Daimler. Bodily, the crinkly radiator grille distinguishes the Daimler from the Jaguar. The poshest models, the Vanden Plas variants, are now available only Daimler badged. The 3.4 litre straight-six engine, long in the stroke (and tooth) but of classic design, survives only in a Jaguar. The 4.2 six goes into both Jaguar and Daimler (including a Vanden Plas) as does the magnificent V12 of 5.3 litres capacity. The V12 is not long for this world, I fear, but it will live on, cut in half, to form the engine for the XJ-40 Jaguar due in two years time.

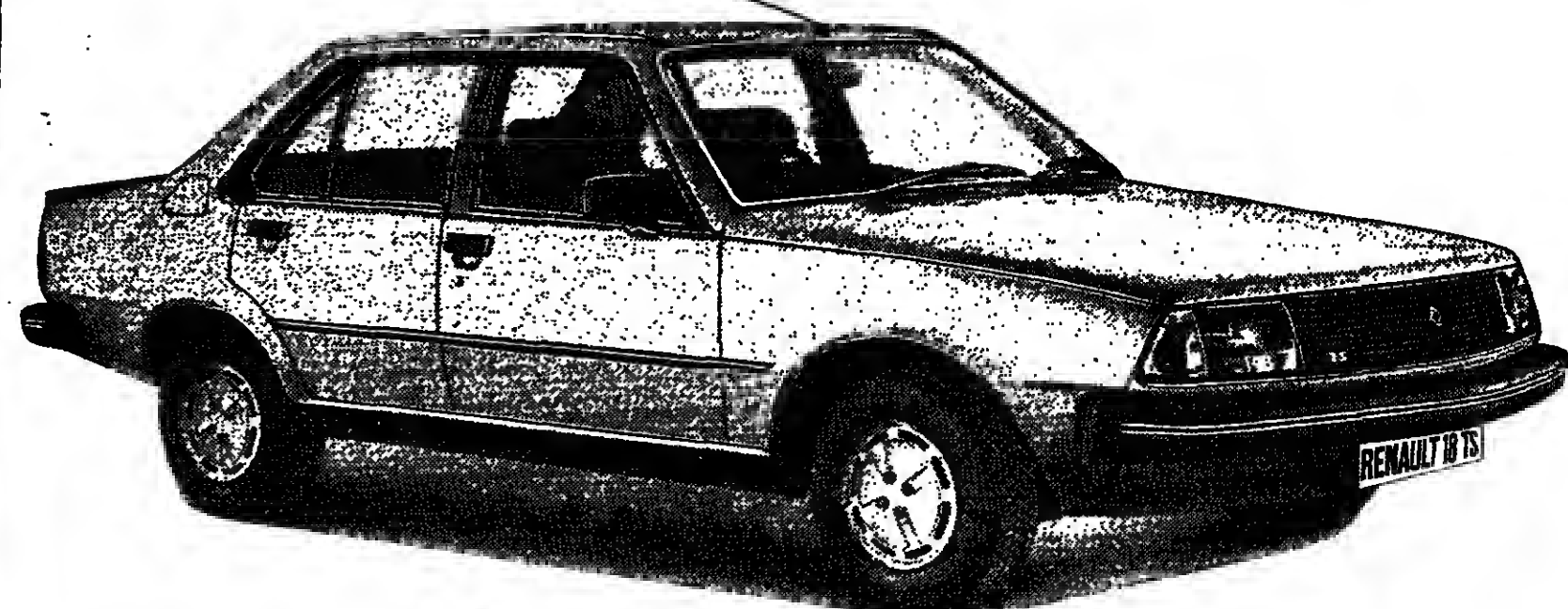
A 3.4 automatic Jaguar I drove recently aroused the same kind of emotions as a Chippendale cabinet. It is a thing of beauty, no longer really up to date in a narrow sense, but representing a way of motoring

that must soon disappear. The ride is almost in a class of its own—Rolls-Royce have only just succeeded in equalling its smooth and silent shock absorber—and the handling is beautifully balanced. It is a heavy car, trimmed in fine materials and wood veneer and its driving environment is one of traditional quality. Many smaller engines and lighter cars can now exceed its 117 mph maximum and use far less fuel than the Jaguar's 16-17 miles per gallon. None can surpass it—and few get near to it—for the combination of solidity, silkiness and suave good manners.

The V12 Jaguars and Daimlers have no peers for mechanical silence. Lesser and lighter cars equal their close to 150 mph maximum speed only by being coarser and costlier—and they cannot seat five people, either.

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VEHICLE FLEET MANAGEMENT X

David Freud examines the options open to companies for financing their fleets

Why outright purchase may make comeback

THE LAST decade has been a period of rapid change in the financing of vehicle fleets. In the early 1970s the typical fleet car or commercial vehicle was purchased outright, often on money borrowed short or long-term from a bank, or obtained through a hire purchase agreement. From the mid-1970s the leasing boom took off, whereby vehicle users took advantage of tax rules to reduce the costs of a fleet.

In the case of cars, the advantages of leasing were even more marked initially, because the different tax rules on leasing a car or buying it outright were heavily weighted in favour of the former.

The past couple of years have seen a marked shift to contract hire, in which a specialist lessor offers an all-in maintenance service and often takes all the risk in disposing of the vehicle after use.

However, the pendulum may now be swinging back in favour of outright purchase, at least for profitable companies. Lease rates a year ago were running in a range as low as a half the level of interest rates, according to the September Bank of England Bulletin. Since then, interest rates have come tumbling down, but leasing rates have not changed, so the relative attraction of leasing in purely financial terms has declined.

Options in the UK still have a long way to go to catch up the U.S., where it is estimated that up to 80 per cent of company fleets are non-self-financed. But the proportion in the UK is growing steadily, and leasing and contract hire may account for something like 25 per cent of purchases.

For profitable companies, outright purchase can make a great deal of sense, since they can obtain the capital allowances. Cars, by contrast, only qualify for themselves. Commercial vehicles qualify for 100 per cent first year capital allowances. Cars, by contrast, qualify for a 25 per cent first year allowance (except when bought for business hire by a company like Avis, when the 100 per cent allowance still applies).

Profits

There are, of course, a variety of ways to fund outright purchase, either through retained earnings, raising capital or commercial debt or by borrowing, preferably medium term, from a bank.

Other considerations are now coming into the picture. Leasing in the UK developed as an adjunct to the tax system. Since 1972, buyers of assets have been allowed to claim 100 per cent relief in the year of purchase. Not all businesses have enough profits to cover that

relief, however, so they gain no relief in terms of cash flow from it. So businesses with high taxable profits—essentially, the banks—which would not normally buy anything like sufficient assets to match profits for their own use, soon began to buy assets and pass them over for the use of manufacturers and others through a leasing agreement.

In practice, this meant that the investment incentive was shared, through the rates, between the lessor who was deferring his tax liability until he had to pay tax on his rental income (which he could use to finance further leasing deals) and the lessee, for whom the rental would be much less than the burden of buying outright if he could not use capital allowances of his own.

The growth rate for all leased assets is indicated by the figures of the Equipment Leasing Association, whose membership is dominated by the big banks and which claims to account for up to 90 per cent of the market (although a proportion of their deals will be to specialist lessors who will lease on the assets to end users).

In 1971, E.L.A. leasing was £159m; in 1975, £340m; in 1977, £1.2bn; and in 1981, £2.7bn. Commercial vehicles grew steadily as an integral part of the leasing market, reaching £154m in 1978 and £235m in

1979, a level at which it seems to have peaked for the time being. For after rising to £291m in 1980 it fell back to £225m in the subsequent year, as the recession began to bite.

Car leasing has been a more dramatic story. Slower to get off the ground, the way was cleared by two decisions of the special commissioners for taxation in 1975, which ruled that cars could be treated in the same way as other equipment.

Combined with looser credit controls in July 1977, car leasing took off. From £6m in 1976, the E.L.A. figure rose to £468m in 1979. This proved the peak, since the Government acted to remove the anomaly whereby a leased car enjoyed a 100 per cent first year capital allowance and one bought outright only 25 per cent. This, in fact, took two budgets—in 1979 and 1980—since when the value of E.L.A. car leasing has fallen back to £222m in 1981.

But the advantages of leasing are not solely tax based. One of the original attractions of leasing was that capital items could be purchased "off balance sheet." Neither the item, nor the associated contingent liability of paying rental appears on the balance sheet, so a company can appear less geared than it might if the item was included.

However, last winter the Accounting Standards Com-

mittee released an exposure draft for a new accounting standard on leasing, ED 29, which effectively proposes that leased assets are put back on both sides of the balance sheet.

This may tarnish the attractions of the pure finance lease, in which the lessor recovers the bulk of his costs in rental. However, it may have done something to boost the operating lease, in which the lessor takes more risk in terms of the residual value of the asset after its primary use.

Lump sum

Another key advantage of leasing is in terms of cash flow. Many companies do not have substantial cash resources to tie up in the lump sum purchase of a fleet, and possibly the timing of the acquisition of the fleet and its replacement makes irregular demands. By leasing, the cost can be spread on a monthly basis over the life of the vehicle.

One form of finance leasing that grew in popularity in the late-1970s was the balloon lease, whereby the rental was tailored closely to the depreciation of the car over the period of use. So, over a two-year period, the payment might have worked out at about 50 per cent of the full cost, with the second 50 per cent payable at the end of the period, when the car was to be sold to raise roughly the required amount.

This form of leasing has appeared less desirable over the past couple of years as second-hand values of cars have come under pressure.

Indeed, it is estimated that about 50 per cent of lease deals are now contract hire agreements, a more comprehensive form of leasing. The attractions are, first, that the specialist lessor can usually buy at a greater discount than all but the biggest of companies. At the same time the lessor maintains and disposes of the vehicles. This saves garage management resources. Contracts can even be written with provision for replacement vehicles in the case of breakdowns.

Typically under contract hire the rate will be fixed—which means that the fleet is not necessarily obtained at the lowest possible cost. It is the lessor who takes the risk on the disposal value of the car, and hand vehicles. But the contract hire market has grown much more competitive than it was in the mid-1970s, and it is by no means unwise of for the specialist lessors to take a look on selling prices, in those cases the user has obtained a surplus and made money at the same time.

John Griffiths on how the motor trade can fiddle bills

The pitfalls of the repair bay

COMPLAINTS against the motor trade—over poor repairs and servicing—used car sales and other areas of the business—provide one of the biggest headaches for the Office of Fair Trading. The private buyer is, inevitably, most vulnerable, but even the alert in-house company fleet operator can be caught.

Last year, 71,000 complaints were filed with the OFT. A few weeks ago, trading standards officials came up with a report suggesting that over £100m a year is extracted from consumers' pockets through malpractice.

The Consumers' Association, in one of its periodic investigations into vehicle servicing, found that out of 50 garages to which a vehicle deliberately rigged with faults was sent for repair, only two carried out the repairs to anything approaching a reasonable standard.

Even the Motor Agents' Association, which represents the vast majority of the franchised and "establishment" motor trade in the UK, admitted shortly before Christmas that its two attempts at a comprehensive Code of Practice were proving inadequate and that legislation to enforce standards was needed, particularly for non-MAA members.

The motor trade might place its hand over its heart and protest that the virtuous many are being tarred by the brush of the incompetent or unscrupulous few. But the weight of evidence clearly indicates that the pitfalls of the repair and service bay are both numerous and very varied.

Some examples: It forms a routine part of the job of an

employee in one established garage to comb through work sheets prior to customers being invoiced. From her knowledge of "what the market will bear," she will pad the bill, mostly for trivial items not actually used, and for fractions of hours of labour, up to £15 per hour—but nevertheless providing a significant bonus for the garage over the course of a year.

From her knowledge of the pattern of manufacturer warranty claims, she knows that certain models have various weaknesses, which receive little or no publicity. If a vehicle comes in for a repair related to, but not directly involving that weakness, she will lodge a warranty claim with the manufacturer for replacement of the supposedly faulty part—even though it has not been touched—in the almost certain knowledge that the manufacturer will not query it.

There are a lot of instances where the manufacturer, knowing this weakness, will almost automatically foot the bill if the part fails just after the warranty period has expired. The garage knows this; the client may well not. It is not unknown for garages to collect from both sides.

The above may involve total engine failure. The garage will naturally say that it will contact the manufacturer. The customer is told that the manufacturer will reimburse the amount of the replacement cost. The customer, with mixed feelings of being aggrieved and relieved, accepts. He may never know that the manufacturer in fact made reimbursement

(but via the garage) in full.

Another model of car has been prone to the clutch lever mounting bracket weld shearing. To the driver, the symptoms are all too indicative of a broken clutch. Some customers are likely to have paid for an unfitted "replacement" clutch instead of the few minutes' spot weld.

These are a few examples of outright frauds, and the extent to which they are practiced remains unknown. There are plenty more, one of the commonest, even if most trivial, being the small charge for brake and wheel-bearing adjustment—even though self-adjusting brakes and adjusted-for-life bearings have rapidly become the norm.

Unnecessary

There is a much larger area where no actual fraud is involved, but where a servicing dealership can maximise its return from a repair operation to the unnecessary, and considerable, expense of the client.

A fleet manager can be informed by such an outlet that a particular vehicle's engine is down on compression and in need of replacement. If the vehicle is moving towards the end of its replacement cycle and has high mileage, and even more so if the flow of technical justification is profuse, the chances are that the garage's recommendation will be accepted and a replacement authorised.

Just short of that, a garage's recommendation is at least likely

to be accepted to. And it then becomes even more difficult to argue with a replacement engine recommendation—to which the garage can add strip-down time costs on the old one.

The reality is that the loss of compression can be for much more minor reasons—a head gasket, for example; and that where an engine is suspected of being genuinely in need of replacement, the diagnosis can be made in about 30 minutes without the extra on-cost of strip-down inspection.

One leading expert in the fleet management field says the problem is that the majority of the larger garages use highly sophisticated service managers: good marketing people with a good command of technical jargon. You need equally sophisticated people to deal with them.

In fact, as fleet management specialists and the large contract hirers also handling fleets of several thousand vehicles point out, considerably more than that is needed.

The megabytes of stored computer information on the service histories of the tens of thousands of cars under their control are also an essential counter. It has been the accelerating ability to call up such records on a particular car instantly which is overwhelmingly responsible for establishing the credibility of specialist fleet management as a concept.

"There is still a high degree of opportunism on the behalf of garages," according to the manager of one team of computer-armed fleet management technicians. "I'm not saying that all



Illustration of a car in a repair bay

garages will take advantage of you, but the pressures to do so are all there. This is because manufacturers have greatly lengthened service intervals. Sometimes, however, companies need protecting from their own employees: an engine replacement was needed on a fleet Talbot Sunbeam.

When the bill came through to the fleet management company, the price of the replacement engine was correct, as were the installation charges. It was also considerably more expensive than it should have been.

The explanation was that the user planned to buy it at the end of the replacement cycle. When he had delivered the vehicle to the garage he had said a larger, more powerful, unit was to be fitted. Eventually, the driver was fired and ordered to pay the costs of installing the correct engine. In this case the garage was innocent—but in how many companies would that one have slipped through the net?

Not that kind of problem confined to the non-management level. A senior executive of one fleet management client company needed his BMW servicing.

The management company authorised servicing of £200. The bill when it came in was for £1,200.

The garage knew before starting work that the management company would not

authorise such a payment on what was supposed to have been a routine service. Instead, it rang the executive, who

wanted his car and felt that he should be able to approve it. When the management company flatly refused to pay, the garage claimed it had received authorisation from the executive.

The garage went unpaid for the improperly authorised work, and the client company was saved £1,000. "We shifted all business from that garage," said the specialist involved.

"Opportunism" might be still fairly widespread among garages, say the fleet specialists, but "wrist-slipping" by the fleet management companies has declined considerably in recent years. "The garage has to accept that we got too good to be conned," says one.

"It's become a two-tier system. What they lose to 'opportunists' from us tends to be made up from the private customer and unaware industrial fleet operators. Your average customer still gets clattered."

Telephone conversations between a garage and a fleet management technician seated at his computer console, with a vehicle's record in front of him, have some of the elements of a chess game. The garage outlines what it says needs doing, and the technician closely questions why. Move and counter-move is made until a conclusion is reached.

"What is really meaningful," observes Chris Burnell, Gelco's head technician, "are the long silences you get at the other end..."



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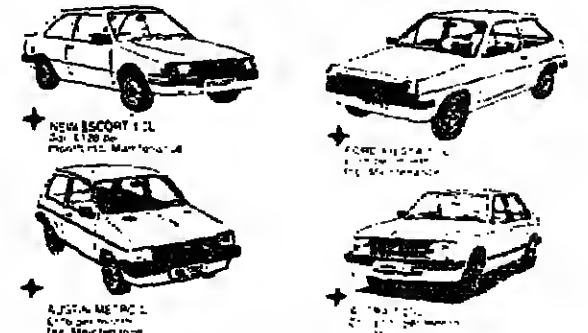
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VEHICLE FLEET MANAGEMENT XI

Phillip Hastings on how the recession has hit the road haulage and freight industries

Public carriers take the hardest blows

THE FIRST people to feel the pinch in Britain's freight transport sector as the recession led to declining traffic volumes were the public carriers.

As activity levels fell, so manufacturing and retail companies took their marginal traffic flows away from outside carriers and put them through their own systems.

This compounded a general trend during much of the 1970s towards the development of own account transport operations, with the result that during the first two years of the new decade some 10 to 20 per cent of the existing haulage industry went out of business. Those problems were further highlighted by the fact that immediately prior to the last major rail strike it was estimated that 50-60,000 commercial vehicles were laid up in the UK.

Not surprisingly, sales of new commercial vehicles and fleet cars during the early 1980s also declined. Figures released by the British Society of Motor Manufacturers and Traders (BSMMT) in fact showed that sales of new commercial vehicles during 1981, for example, were 20 per cent down on the previous year, at 217,903.

Opportunity

Just recently, though, the picture appears to have brightened slightly for sales of both commercial vehicles and fleet cars. Quite how much this is due to any recovery from recession and how much, at least in the case of the former, is due to the spin-off benefits to the haulage industry of British Rail's difficulties, is not yet really clear.

However, according to the BSMMT, new commercial vehicle sales in November last year were 8.7 per cent up on the same month in 1981 at 20,350.

Sales for the first 11 months of 1982, at 215,619, were 5.5 per cent up on the 204,311 figure for the same period in 1981.

The importers' share fell from 22.7 per cent in November 1981 to 30.6 per cent in November 1982. For the first 11 months, the importers' share of total sales fell from 31.5 per cent in 1981 to 30.25 per cent in the same period of 1982, added the BSMMT.

New car sales also showed signs of some recovery during 1982. Figures released by the BSMMT put the number of new car sales in November last year at 116,320, some 10 per cent higher than for the same month in 1981. Sales for the first 11 months of the year, at 1,430, were 4.4 per cent ahead of the 1981 figure for the same period.

In the case of cars, though, importers increased their market share from 55.3 per cent to 57 per cent for November and from 55.8 per cent to 57.8 per cent for the 11-month period.

Even the slight signs of recovery suggested by improved commercial vehicle and car sales, though, have not yet been sufficient to really help the beleaguered freight transport sector in the UK. Prices have been forced down as surviving carriers fight for business while wages, fuel and other costs continue to rise.

Between 1978 and 1981, for instance, it has been estimated that the haulage industry's pre-tax gross margin on sales dropped from 4.6 per cent to 2.1 per cent. Last year the ICC Business Survey commented that in the year July 1981-82, 50 per cent of professional carriers operated at a loss.

Bankruptcies

Recent developments suggest that the problems of the road haulage and freight industries are hardly easing. Diesel fuel prices went up again towards the end of last year while lorry drivers all over Britain have been talking of taking strike action in the face of 1983 wage offers from employers ranging from nil increases to a maximum of 2.5-3 per cent.

An additional problem for the freight transport industry, like most others, is that of cash flow. Many transport operators have suffered from seeing customers either going bankrupt, owing them considerable amounts, or simply delaying payments as long as possible.

In addition, customers are so hard pressed generally that they are, in many instances, not prepared to accept any increases in transport rates for 1983. In what is still very much a buyer's market as far as transport services are concerned, the customers are in a fairly strong position to ensure that is the case.

The view of many of them was summed up recently by the Freight Transport Association which represents the transport interests of over 15,000 companies throughout trade and industry in the UK. In addition to operating large fleets of commercial vehicles and company

cars, its members are responsible for over 60 per cent of the freight carried by British Rail, giving the association a good overall view of the industry/transport scene.

The continuing economic difficulties are forcing companies to even greater economies and rationalisation, said the FTA. Far from being immune, transport is in the front line in the pursuit of cost savings—"this not only concerns own account operations but also the use of outside transport services," added the FTA.

"In road transport it is recognised that many haulage companies have suffered in the past year or more in that, because of the very high level of competition, they have been unable to recover from customers all their cost increases."

This trend was inevitable in existing economic circumstances, where industry generally could not bear further increases in haulage rates for whatever reason they were requested.

The situation continues and any attempt by hauliers to increase rates would be exceedingly ill-advised and would meet with the strongest resistance from users."

Sales increase

Furthermore, he said, there was much greater cost awareness among operators. Service standards in delivery times, control and reporting systems had improved but carriers were much more sensitive to aberrations in traffic characteristics, variations in distribution specification and were more prepared to press for financial penalties.

This represented an opportunity for hauliers of transport services to talk with operators about rationalisation of distribution systems. There were clear signs of this happening as the development of integrated handling, unit loading and packaging changes developed in conjunction with, rather than in conflict with, carriers and suppliers.

"The inevitable reactions within the public carrier sector are matched by upheaval within the own account sector. The number of supplier-owned vehicles operated on their own account have started to fall, as a direct consequence of recession," claimed Mr Harvey.

"Companies have re-appraised the opportunity cost of capital tied up in storage and distribution resources have been confronted by the realities of replacement cost in a time of stagflation operation cash flow, causing re-appraisal of strategic decisions on distribution policy and commitment."

It was the financial management who were increasingly making the strategic distribution decisions on policy and very often electing to quit own account transport and sometimes storage.

As business systems have become obsolescent as a result of concentration of either manufacturing or retail buying power and the growth of central warehousing in the public sector, in the non-distributive trades as well as in the retail industry.

Not only have supply channels changed but, in many instances, the UK domestic manufacturing base has been eroded as buyers purchase in the EEC and beyond. Many manufacturing suppliers themselves now source abroad and work on an inter-Continental scale.

"The fixed cost burden in terms of location, system and throughput call into question policies developed and investments made in transport or storage in a period when financing costs were lower and logistics almost certainly different, for example the textile, consumer durable and similar industries," commented Mr Harvey.

In some cases, the reaction of manufacturing and retail companies has been to either sell off their own transport and either contract back the service or switch to composite delivery through a public carrier.

THERE CAN be few but the most optimistic hauliers who are relishing the year that lies ahead. Last year was hard for most operators in the hire and reward sector and conditions have changed little.

Rising operating costs, the introduction of restrictive EEC legislation and static haulage rates have combined with the recession to undermine any benefit that might have come from the increasing amount of Britain's trade being moved by road.

The one bright spot this year, as far as the industry is concerned, comes from Westminster with the long-awaited announcement by David Howell that the Transport Ministry has decided to endorse the introduction of heavier lorries. Truck weights should rise from 32 to 38 tonnes in May.

This will at last give British operators parity with many of their Continental competitors but there is widespread scepticism about how much they will benefit. Some businesses complain that they are in no position to start investing in new equipment and say that shippers will not be prepared to pay higher rates to support larger capacity.

Others believe that it will open the floodgates to foreign hauliers who already have larger trucks and have been waiting for this opportunity to increase their share of the UK market.

In fact, penetration of the domestic business has been relatively small but it has been growing. One of the reasons has been the imbalance of trade with European countries.

This was one of the most significant features of Continental operations last year and led to

Hauliers: costs rise while rates remain static and there are doubts about the apparent bright spot on the horizon

Views vary on heavier trucks



Renault's Savem HL: it and other 38-ton lorries should be allowed into the UK later this year.

foreign companies slashing rates in a bid to fill their trailers with UK exports on the return leg. The amount of empty trailers crossing the channel southbound has risen steeply.

The need to invest in new vehicles as a result of the new truck weights represents a serious problem to many road operators. New vehicle sales have slumped and second-hand values are rock bottom. It is possible to pick up a 12-month-old truck for around £12,000, less than half the price it would cost new.

Operating costs have continued to soar, with the most prominent being fuel prices. In November diesel rose twice in one month forcing one of the

country's largest private international hauliers, F. E. Atkins, to threaten to lay up its 400 trailers unless the increase could be passed on to the customer.

Drivers' wages have continued to rise although this year many businesses have opted for no increase at all. At the same time driving time has been reduced through the introduction of the tachograph which limits the hours drivers can work under EEC legislation.

It is now estimated that the average profit margin for companies in the hire and reward sector has fallen to 1.46 per cent and the mood of many hauliers was summed up by one Midlands company which said: "We might as well shut the doors and sell

the depot for real estate rather than scratch around for that kind of return."

The root of these problems lies in depressed rates which have not risen on some routes for three years. The fragmented nature of the industry makes it difficult to get concerted action by companies to stop rate cutting. The Road Haulage Association which represents 13,000 companies has continually called on its members not to operate below cost. But for many the only alternative is to immediately lay up vehicles.

In Birmingham the RHA says that its members have an average of 40 per cent of their fleet off the road. The Continental full load market has been particularly competi-

tive. Some routes are dominated by a few large businesses that have pushed smaller companies out of the market.

Operators like Chris Hudson International, Ferryman and Norfolk Line contract in a lot of their haulage requirements and have found that by tying up large contracts with manufacturing companies they can win substantial reductions in ferry rates by offering large volume business. This in turn allows them to offer substantial savings to shippers but rates like £190 from the Midlands to Antwerp and £240 to the Ruhr have infuriated smaller businesses, some of which complain they are unable to reach Dover for that price.

These companies have tended to move into the groupage or part load market and it is this business which has cut into the traditional airfreight market between Britain and the Continent.

Since Britain entered the EEC, border regulations have been reduced though the Confederation of British Industry still complains that delays that do occur are costing the industry £50m a year. Generally trucks can clear goods through customs speedily and this, along with flexibility and cheap rates, gives haulage a massive advantage over goods moved by air. Many airlines themselves have turned to trucking goods from one airport to another in a bid to compete with hauliers and freight forwarders offering road-based services. They have all been helped by the efficiency of Channel ports, like Dover, which relies for most of its revenue on the 40,000 yearly ferry crossings it can offer.

The distinction is blurred between haulier and forwarder, but the groupage market has generally been the preserve of the latter. Though they may not operate their own trucks the more substantial firms offer warehousing facilities where small packages can be dropped and grouped together for their final destination.

Although this side of business has been growing, major operators like Haniel International, which claims to move over 3,000 loaded trailers a year between the UK and the Continent, have found it difficult to make profits in the difficult circumstances.

Terry Macalister

HOW UK GOODS ARE MOVED

	1980	1981
	Ba tonnes per km	Ba tonnes per km
Road	85.9	87.1
Rail	17.6	17.5
Coastal shipping	28.0	27.0
Inland waterways	0.1	0.1
Pipeline	10.1	8.3
All models	151.7	151.0

Source: SMMT.

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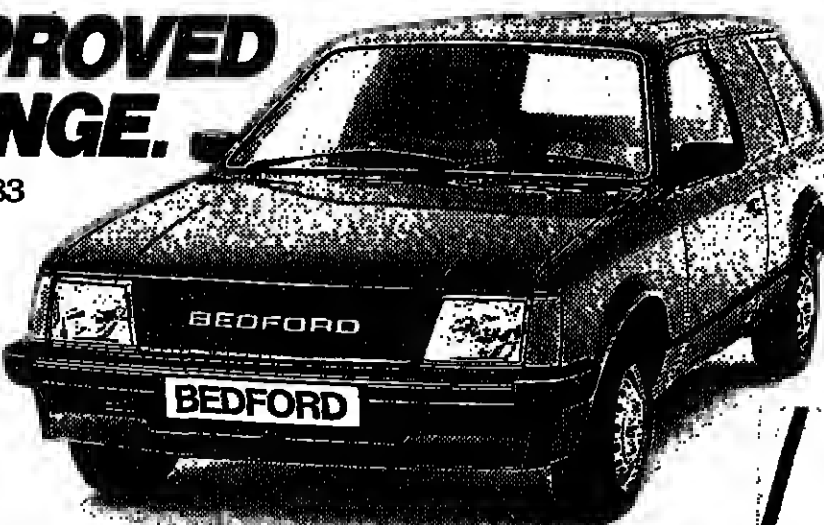
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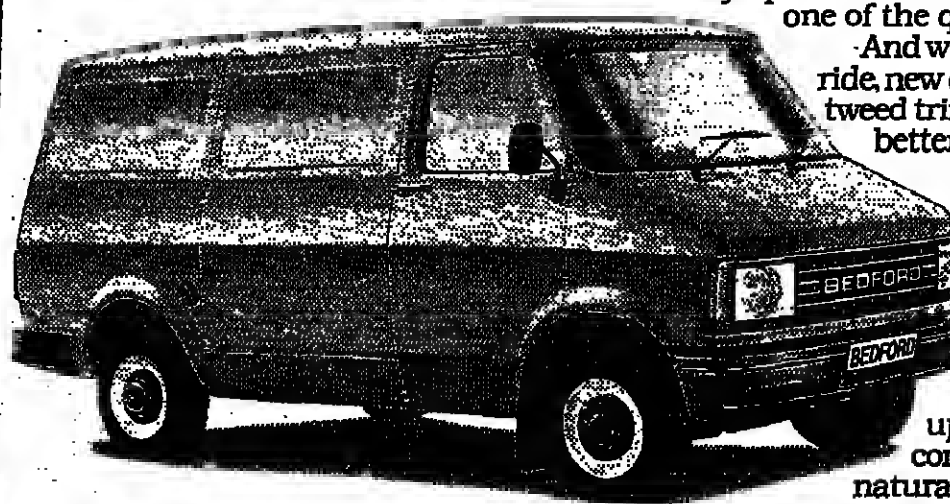
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THE MOST comprehensive form of vehicle fleet management in the commercial sector is the growing service of contract distribution.

The concept of contract distribution is a variation on the general theme of contract hire, perhaps the fastest growing of all the financial tools available to industry and commerce for the acquisition of vehicles by means other than outright purchase.

Under the contract distribution variation, the specialist vehicle fleet management company agrees to take on responsibility for all aspects of fleet operation, including providing a team of drivers. In addition, however, the fleet management specialist takes over the planning of the distribution network for the manufacturing company customer.

In the case of the British Road Services, part of the National Freight Consortium, the former state-owned freight haulage company now owned by its management and staff, the company is prepared to take over every aspect of a company's distribution. One long-standing example is the way BRS took over the distribution of Mars' confectionery products from the Slough factory.

Every aspect of the distribution of the products from the end of the conveyor belts to the corner sweet shop is handled by BRS. The road transport company also handles confectionery distribution for George Bassett and for Bridon, using this advanced form of contract hire.

Contract hire of vehicle fleets is one of the fastest growing of the wide range of financial mechanisms available for assisting companies to acquire

vehicles without the problems of tying up scarce capital in the transport overhead. Under contract hire, one or more vehicles are provided by the contract hire company to the customer in return for a fixed charge, usually monthly, for the agreed period of the contract. This charge can cover just the vehicle, or a growing range of additional services needed for the trouble-free operation of the vehicle or fleet of vehicles.

These "extras" include the provision of contract maintenance on the vehicles, licensing, insurance, tax and even a driver. Usually, the only items not included are fuel and possibly oil, as these are variables determined by the individual customer. Where a driver is supplied, the customer

has no responsibility for ensuring that the driver meets the drivers' hours legislation or the complexities of the tachograph records.

All these costs are assessed when the contract hire agreement is drawn-up and the rate of repayment is set for the period of the contract.

The crucial advantage of contract hire from the point of view of the customer, is the freeing of capital for other investment more directly related to the company's day-to-day manufacturing operations.

The customer under a contract hire arrangement has no capital tied up in the vehicle fleet. This fleet then takes on its true character as an overhead to the main operation. In some cases, the contracts

take into account an estimate for the rate of inflation for the period of the contract. More usually, however, the customer agrees to reviews over terms shorter than the contract hire period.

Other financial tools widely available as alternatives to the outright purchase of vehicle fleets include various forms of leasing and rental and the use of specialist fleet management companies. Some of these fleet management specialists provide vehicles and management skills to control them, others provide simply the management skills.

One company which can acquire vehicles and provide a comprehensive management service for the would-be fleet operator unwilling to take on the financial burden of a high

VEHICLE FLEET MANAGEMENT XII

A variety of systems is now available for the management of truck fleets

Where deals come tailor-made



capital investment is Fleet Management Services of Shrewsbury. The company was formed in 1984 and still advises companies on their fleet operations, down to the operation of a single executive car.

The company takes over the time-consuming and expensive operations of vehicle purchase, insurance, repairs, vehicle taxes and the other aspects of vehicle finance and operation. The customer pays a fixed amount each month. For vehicles off the road for more than 48 hours, the company will provide a replacement vehicle.

Leasing continues to be offered by fleet management and finance companies in spite of the changes which came with the Finance Act 1973. The Act brought the rate at which capital allowances could be charged on leased cars into line with the rate for cars which had been bought outright.

For companies which have used all their liability to tax, leasing can still form an advantageous form of fleet finance.

Open-ended leasing provides a vehicle or fleet of vehicles at a minimal cash outflow by anticipating the final residual value at the end of the contract term. Typically, fleet management companies assume that the vehicle will be fully depreciated at the end of 48 months. The essential point is that the fleet management company and the customer have to agree between themselves a realistic market value so that the vehicle can be disposed of when the contract ends.

Any surplus funds are passed to the customer and similarly any shortfall at the end of the contract when the vehicle is sold, becomes the responsibility of the customer.

Under leasing arrangements, the legal title of the fleet remains with the leasing company. Some fleet management companies also offer contracts which involve supply the management of the maintenance of vehicle fleets. Most companies also provide their customers with comprehensive analyses of the costs of their vehicle fleets. This can include a full breakdown to include the comparative costs of different vehicles, vehicle performance, petrol costs and projected replacement dates.

The increase in the use of computers in fleet management companies is aiding this systematic analysis of vehicle costs and performance. In the commercial vehicle field, Freight Computer Services, part of the National Freight Consortium has introduced recently, its Microdrive computer package. This has been designed to enable fleet operators to monitor and control fleet costs and performance in situ.

The programme for Microdrive allows the fleet operator to make comprehensive analysis of cost, the operating history of individual vehicles and their cost compared with the fleet as a whole and compared with the planned budget. The programme also highlights vehicle or component failure trends.

The computer system can also be linked automatically with the company's fuel management system. Each driver has his own key for obtaining fuel and consumption is monitored and fed to the Freight Computer Services Microdrive computer. The analysis of tachograph vehicle and driver records can also be carried out on the system, which is suitable for operators with fleets of 20 vehicles or more. The Microdrive fleet management system can be installed on most makes of micro computer.

Lynton McLain

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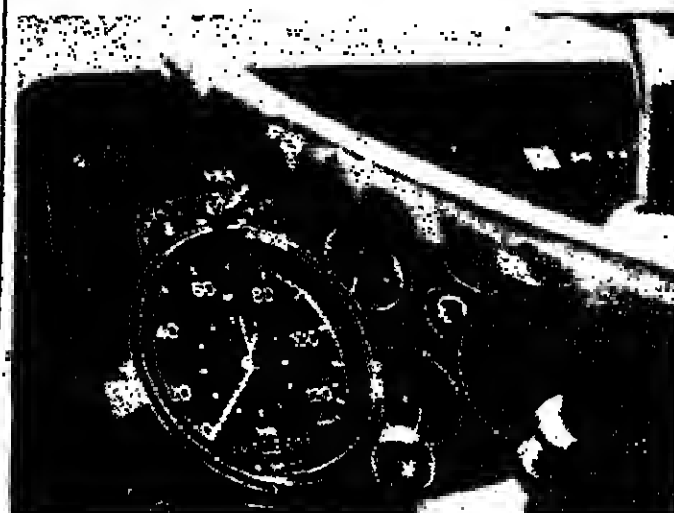
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The tachograph: automatic recorder of speed, distance and time on the road

The 'spy in the cab' is recognised as a useful tool for management

Learning to live with the tachograph

THE OPERATORS and drivers of British commercial vehicle fleets have lived with the tachograph, vehicle and driver performance recorder for three years. There are almost no signs left of the vigorous outburst of protest which greeted the Parliamentary birth of the tachograph in the UK in November 1979.

Tachographs record automatically a vehicle's speed, distance travelled and time on the road.

The trades unions in the transport sector were uniformly opposed to the introduction of what they saw as "spies in the cab" when Britain was ordered in February 1979 by the European Commission to introduce them into commercial vehicles over 3.5 tonnes laden weight. This was necessary to bring Britain into line with her EEC partners which had already introduced the instruments after the community order was placed in 1976.

While the trades unions were opposed to the tachograph, the European Commission saw the instrument as a way of assisting in the enforcement of complex drivers' hours legislation in the interests of road safety. These regulations were aimed at protecting drivers from unfair exploitation by companies and ensuring that the health of drivers did not suffer because of excessively long hours behind the wheel of their truck or lorry.

The tachograph was heralded as a tool for management to enable companies to get the most out of their vehicle fleet. Tachographs fulfilled many of the functions of the old drivers' log book, which fleet managers had relied on for their information on the performance of their vehicles.

The tachograph is a more accurate and useful management tool. The basic functions of recording speed, distance and time spent on driving and not driving, time at rest and time spent on unscheduled stops and delays as they happen, has the potential for providing fleet management

with a continuous and reliable source of data for improving the efficiency of their vehicle operations.

To help in the appraisal of the complex and technical record on a tachograph, special analysers are available. Vehicle Control System of Washington, Tyne and Wear, provide typical analysers. These can show the history of information about speed, time and distance, but they are also able to show the driving technique of each driver.

The most important points that can emerge from an analysis of a circular tachograph chart are excessive speed; vehicle movement while not in gear; movement downhill in the wrong gear; high revving; engine idling and cold start warming up.

The chart can be used to help compile wages, haulage transport costs and freight rates.

Variations of speed consume more fuel than is necessary and reduce engine life. Once problems have been identified, fleet managers can check the reasons for the problem and re-route lorries and possibly re-locate depots, or otherwise change day-to-day operations after consulting the customer.

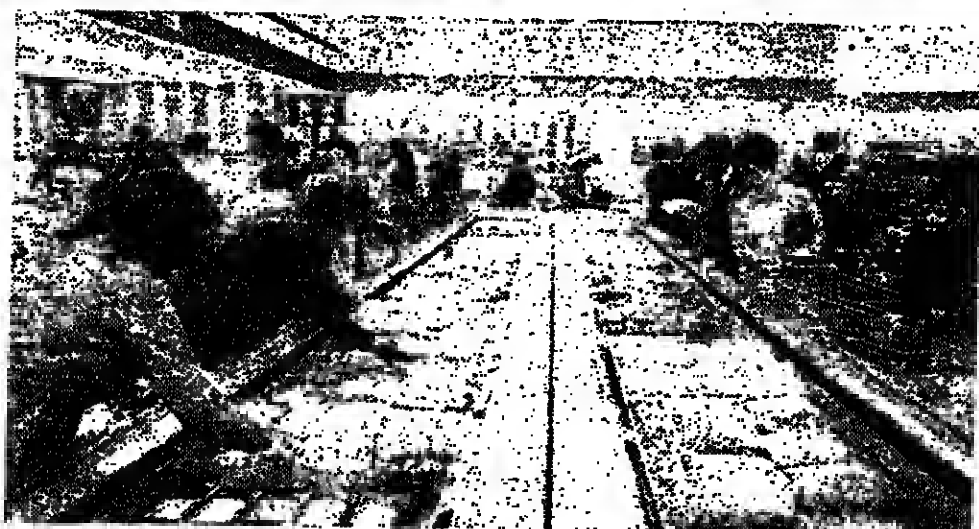
There are also automatic tachographs available suitable for analysis by computer programmes designed specifically to meet the needs of the individual fleet manager.

Lucas Kienzle Instruments, one of Britain's tachograph makers—the other main makers are Smiths Industries and Veeder-Roos—launched a chart reading and analysis system suitable for operators of small and large fleets.

This is the M-RS modular fleet organisation system. The system is able to analyse drivers' hours and the management of fleets. Programmes are also available for further processing by Sirius computers to give extra analysis of fleet maintenance requirements, cost and profit analysis, cash flow and payroll.

L. McL

VEHICLE FLEET MANAGEMENT XIII



Shoppers at a well-known supermarket: the growth of increasingly powerful retail chains has provided an impetus for the development of contract distribution

Restricted cash flows, changing distribution patterns and new technology boost bought-in services

Contract hire begins to gain acceptance

DESPITE an inherent reluctance among many UK manufacturing and retail companies to change radically their freight transport set-ups, the concepts of contract hire and contract distribution are steadily gaining wider acceptance.

Long-established in the U.S., for example, such systems have been slower to gain ground in the rather more conservative UK. Over the past three years, however, various factors including recession, restricted cash flows, changing distribution patterns, increasingly complex transport legislation, and the spread of new technology have all helped to boost the development of bought-in services.

Tracing the development of UK distribution, Mr Paul Rivett, the managing director of National Carriers Contract Services, said that before the 1950s services were provided by either companies concentrating on small parcels or general hauliers which looked after the transport of economic truck loads. Customers basically had to take what was on offer from these two types of transport operator or run their own operation.

During the 1950s and 1960s business and industry began to realise the value of money, such things as stockholding, and the value of service. Often dissatisfied with the services they were getting from outside operators, manufacturers and suppliers began switching over to do-it-yourself systems. They acquired their own fleets, warehouses, and general transport systems.

"Then there was an underlying growth in the late 1960s and early 1970s of people coming in and offering something different called 'contract hire' whereby customers paid a

fixed rate for use of a vehicle over a set period. That concept really grew steadily through the 1970s," Mr Rivett said.

Even with contract hire vehicles, though, customers were still in the main basically running their own transport operations. It is really only over the past few years that the concept of contract distribution has started to grow.

"Not surprisingly, there is often confusion among customers over the different terms used by transport service and vehicle supply companies. The industry itself admits there are a number of grey areas where it is hard to nail down exactly what type of system or agreement is in force. Basically, the main terms are:

- leasing of vehicles;
- leasing of vehicles plus maintenance;
- contract hire of vehicles, plus maintenance, licensing, probably insurance, possibly vehicle replacement—a managed contract;
- contract distribution, where the provider examines the customer's overall distribution requirements and develops a system to operate on his behalf.

Leaving aside straight leasing, contract hire services are often seen as offering an attractive halfway house between owning and operating an own account fleet or switching over completely to an external system.

The nationalised sector, many leasing and finance companies, and the private sector have all been actively developing this market in recent years.

"The argument against contract hire is that it does not really rid the customer of all his transport problems. He still has to employ his own drivers, schedule his own loads and so on.

"He has not actually taken a real new look at his distribution requirements. All he has done is find another way of acquiring new vehicles but without getting rid of all the agony which goes with running a transportation fleet.

"With contract distribution the customer hands over to an outside company the transport vehicles, warehousing and location throughout," Mr Rivett claimed.

Companies offering leasing or contract hire agreements of course put forward equally strong cases for their systems and the confusion which this generates is probably one of the factors which has inhibited to some extent the growth of different transport operation methods. A general hesitancy among many British companies about any major changes in their operating systems has undoubtedly been another factor.

Overall, I think that the contract hire side of the transport business will be steady, the basic leasing side will grow and the contract distribution sector will expand significantly, based on the fact that companies are increasingly recognising the need to have distribution systems tailored to their own requirements," Mr Rivett concluded.

Initiatives

Other observers of the contract hire/distribution scene are rather more forward looking and think that there will be growth in their sector but perhaps not at the rate some companies might wish.

Even so, there is undoubtedly an increasing trend among major British manufacturing and retail organisations towards engaging professional management to run their warehousing and distribution systems on a contractual and dedicated basis. This is exemplified by Marks & Spencer which has a series of contractors responsible for the consolidation, control warehousing and delivery of different merchandise sectors.

"Many other retail and manufacturing companies are moving in this direction, which allows the advantages of professional management, off-balance sheet financing and segregates some of the potential industrial relations problems from the mainstream company operations," Mr John Harvey, the UK managing director of distribution specialist SPD Group, claimed.

"From essentially the original own account networks and, more recently, by direct investment, a number of specialist operators have developed to give warehousing, inventory control, stock selection and delivery service across a wide range of retail trades."

Mention of the retail trade is significant because within that sector most of the major initiatives for the development of flexible handling systems, equipment, administration, data processing and unit handling have appeared to come from the purchasers of transport rather than the providers of it.

Since the growth of increasingly powerful retail chains has meant that they—as opposed to manufacturers and suppliers—are often calling the tune when it comes to transport systems, much of the impetus for the development of contract distribution operations is likely to come from them.

"It could be that manufacturers' direct delivery will eventually disappear. Retailers will control the distribution field, using either outside contractors or by developing their own fleets," the transport operations manager for temperature-controlled food distribution specialist Frigoscandia, Mr Barrie Shroobree, said.

"I think there will be continued development of contract distribution, the operation of consolidated services on behalf of retailers. There may also be more of a move towards customer-dedicated vehicles."

Philip Hastings

Profile: Frigoscandia

The chilled transport specialists



WHILE MANY contract hire/distribution service companies cater for a wide range of industries and products, there are others which specialise in particular trades.

Included in the latter category is Frigoscandia which principally operates transport and distribution services for the temperature-controlled food sector. It is also involved in a much smaller way with the movement of other temperature-sensitive products.

Frigoscandia has more than 30 years' experience in frozen and chilled food distribution, having been established in Sweden in 1950.

United Kingdom operations were started 11 years later with the opening of a cold store at Stratford, east London where the company now has some 5m cu ft of storage space. Since the opening of that initial facility, Frigoscandia has gone on to set up five other cold store facilities in the UK—King's Lynn, (Norfolk), Liverpool, South Kirby (Yorkshire), Bellingham (Cheshire) and Pottbury (Bristol).

Those stores now form the base for the company's UK operations, which over the years have developed to include various other services, most notably transport. As well as operating within the UK, Frigoscandia operates transport services between the UK and Western Europe/Scandinavia. Latterly, there have also been movements into some parts of Eastern Europe.

Until comparatively recently, the transport service emphasis was very much on bulk movements for the wholesale trade, both from point of manufacture to cold store and between stores. In the past couple of years, though, the company has built up its retail distribution business to the point where, as far as transport distribution is

concerned, the ratio is about 50-50 between bulk and retail traffic.

Frigoscandia's active interest in retail distribution really began in 1980 when it saw opportunities arising from the failure of a company called Warehousing and Distribution Limited which had set up in King's Lynn in the late 1970s to operate third party retail distribution on behalf of manufacturers and retail groups.

In addition to seeing the opportunity to exploit what it felt was a gap in the market as far as distribution of temperature-controlled foods was concerned, Frigoscandia also saw the move into retail distribution as a way of making better use of already established cold store and transport facilities.

Now, the company has about a dozen major contract distribution customers, most of whom

are manufacturers/suppliers but also including one well-known retail chain, the Co-op. In what it describes as a "classic" example of an integrated transport system operated on behalf of others, Frigoscandia handles the Co-op's incline refrigerated foods, taking in everything from stock control to final delivery to the retail outlets on behalf of the Co-op.

The company's computer system is based on a main frame ICL 2904/50 at Huddersdon, this having a degree of "distributed intelligence" in the form of ICL System 25 Business Computers at each of the cold stores.

By feeding order requirements into this, either from the telesales team or by direct link from a customer's computer, comprehensive instructions are transmitted to the cold store. In this way, the right mix of products is assembled in the correct order for loading. Full management information is provided from available stock levels through to customer invoices.

Frigoscandia runs a similar distribution operation for some of its manufacturing customers. As an extension of its distribution

operations, Frigoscandia has established processing and packaging facilities at some of its locations. In King's Lynn, for example, peas are taken into the company's freezing plant, packaged, stored and then distributed on behalf of the customer.

The majority of the 130 refrigerated vehicles operated by Frigoscandia run under its own livery although they can where required be fitted out in the colours of the customer and used only to collect products from a Frigoscandia cold store or stores to the customer's specialised outlets.

Frigoscandia, however, has only one customer at the moment using this contract hire system, a company called Flying Goose Ltd of Warminster, Wiltshire, which trades under the name Dan-Maid Seafoods.

P.H.



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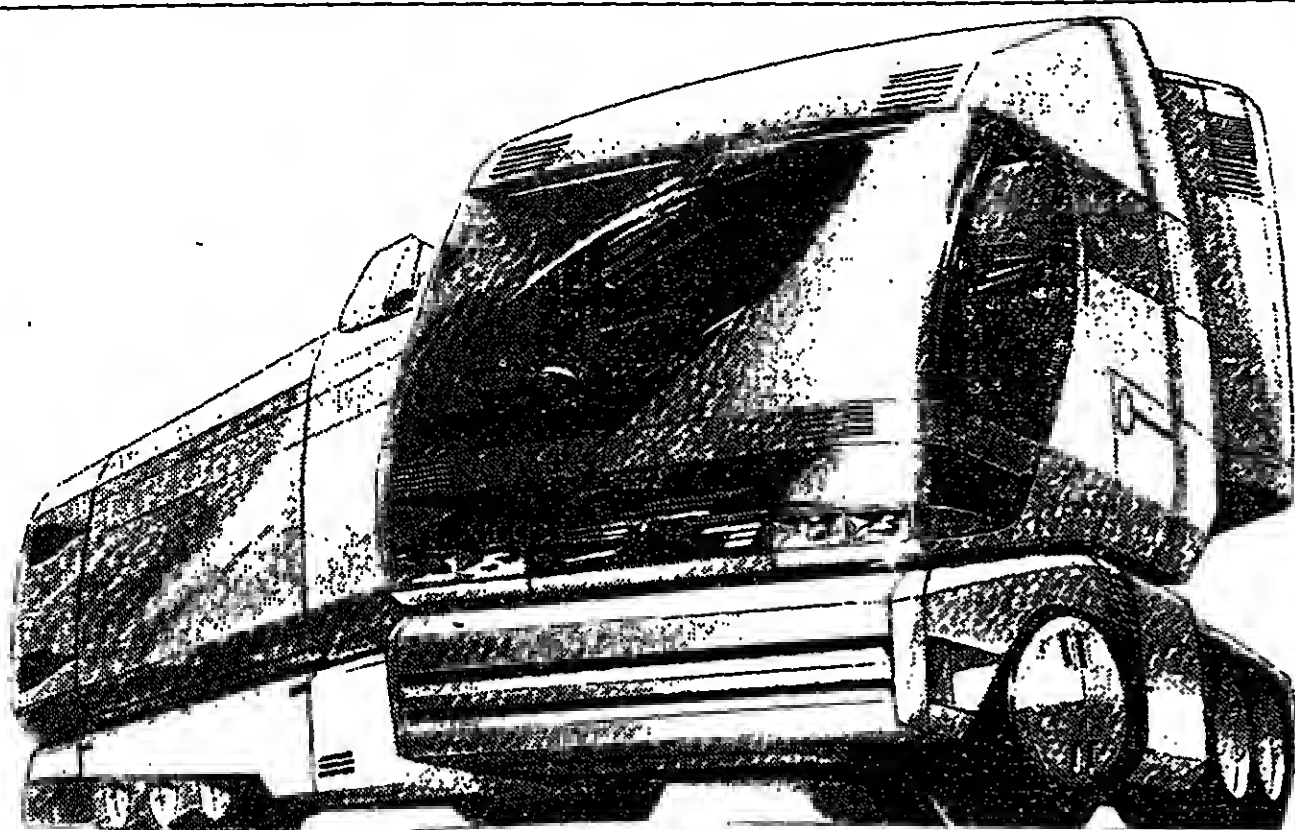
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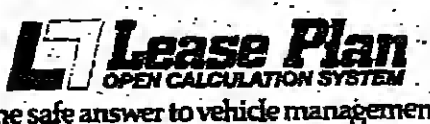
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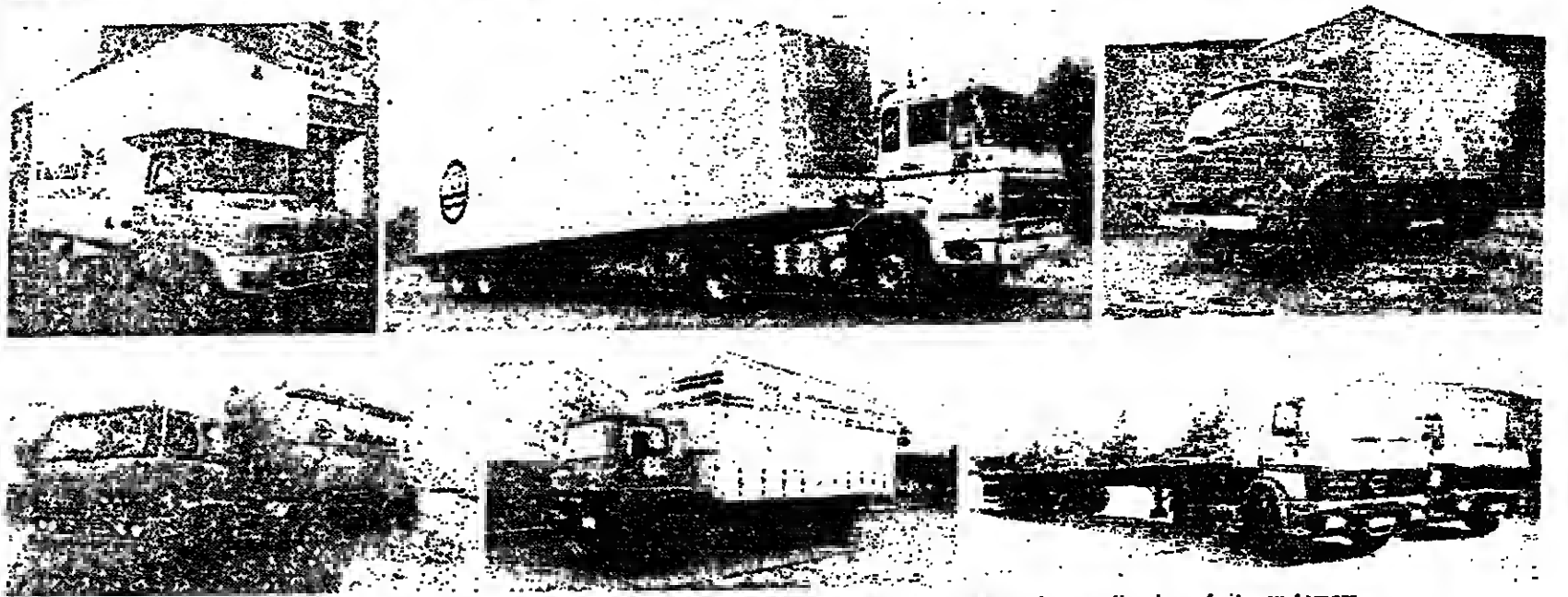
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VEHICLE FLEET MANAGEMENT XIV



Some of MCTS's clients: the vast majority of the company's vehicles are painted in the liveries of its customers.

Profile: Mitchell Cotts Transport Services

Three ways to find growth

A NUMBER of company and fleet acquisitions enabled Mitchell Cotts Transport Services to expand considerably its UK contract hire/

distribution operations during 1992.

Part of the Transportation Division of Mitchell Cotts, an international organisation involved in engineering, transportation and trading throughout the world, MCTS was in fact involved in three substantial acquisitions of different types.

First deal for the company, which has its head office in London and main sales office in Milton Keynes, involved acquiring Dulwich-based Hellmouth Transport which operated an already well-established contract hire business.

Further expansion resulted from a deal with Avis which allowed some 500 commercial vehicles under existing contracts to be operated by MCTS. Third development for the company involved acquiring Ashbury Haulage of Cannock, Staffordshire.

Three ways

"Basically, there are three ways a company such as ours can grow—through the development of existing customers, the gaining of new customers and acquisition."

Mr Michael Hopcraft, MCTS managing director said: "During 1992 we did all three but the main emphasis this year will be on expansion through organic growth and new business. We now have scope for expansion, within our existing operation."

After its major expansion, MCTS now claims that it is the second largest UK company in the contract hire

field, behind the National Freight Consortium's BRS and National Carriers operations. Altogether, the company has 22 depots and a total contract hire fleet of over 1,500 vehicles.

Operationally, MCTS is divided into four geographical areas—London, Eastern/Western, Midlands and Northern, plus a special products division and a central accounting section. Each depot has a manager and its own workshop facilities. In some cases, notably in London where MCTS supplies vehicles on hire to the newspaper and publishing industry, workshop facilities are operational 24 hours a day, seven days a week.

As far as contract distribution is concerned, Mr Hopcraft said that the company had really been involved in that type of operation for a number of years, particularly for one major customer, ICI Fibres, where it handled all aspects of distribution except the scheduling of loads.

"Contract distribution is something of a new term but the delivery of its customers—the company concentrates on long-term contract hire of vehicles and does not get involved in shorter-term rentals. One exception to the general rule of vehicles being painted in customers' liveries involves the special products division of MCTS which has depots at Bury St Edmunds, Norwich, West Drayton and Cannock. For this operation, MCTS uses vehicles in its own livery

have fleets of 50-70 vehicles on contract hire. Distribution operations are also undertaken on behalf of some of them.

"For ICI Fibres we do everything except the scheduling of loads. We used to do warehousing and load scheduling for them as well from our warehouse at Fenkridge in Staffordshire but due to recession and different distribution patterns adopted by the customer company we are no longer involved in that side of things," Mr Hopcraft said.

Majority

"We also do full contract distribution for the Remploy Furniture Division and for British Sugar. In the case of Remploy, for example, we pick up products from their factory, put them into our warehouse at Stroud, Gloucestershire, receive orders from Remploy and then go and schedule the loads for them."

The vast majority of MCTS vehicles are painted in the livery of its customers—the company concentrates on long-term contract hire of vehicles and does not get involved in shorter-term rentals.

One exception to the general rule of vehicles being painted in customers' liveries involves the special products division of MCTS which has depots at Bury St Edmunds, Norwich, West Drayton and Cannock. For this operation, MCTS uses vehicles in its own livery

since they may be carrying products from two or more customers.

Two of the special products division depots, at Norwich and West Drayton, are located at rail sidings. They specialise in handling bitumen on behalf of Shell.

"The bitumen is brought in by rail. We are given the delivery instructions and then offload the product into storage tanks on road tankers according to those instructions. Before doing the final deliveries from the depots," Mr Hopcraft said.

"At Bury St Edmunds and Cannock we do all the packed lubricants distribution for Shell, BP and Esso, in the case of Cannock for Shell only. The products are stored at our warehouses in those locations, orders come through and we do the deliveries in the regions concerned."

Assessing future prospects for the development of contract hire and contract distribution, Mr Hopcraft said he felt that both would develop although maybe not as quickly as some people were suggesting.

Many potential customers had a natural reluctance to change their transport set-ups and this was a major obstacle which had to be overcome. There was a lack of appreciation among customers of the exact benefits to be gained from contracting out their transport and distribution operations.

Phillip Hastings

Profile: National Carriers

Contract Services

Looking to the top end of the market

EVIDENCE OF increasing customer interest in specialised and comprehensive on-site distribution services is apparent in the recent growth of National Carriers Contract Services. Launched in 1977 with half a dozen principal customers and contracts worth around £1m, Contract Services now has 2,000 vehicles, 1,000 staff and a turnover of more than £5m.

Included among present customers are well-known British names as Westworth, Kellogg's and Empire Stores.

"The services we provide range from a single contract vehicle to taking complete responsibility for every aspect of a company's distribution, including all staff, vehicles, maintenance, warehousing and management," Mr Paul Rivett, Contract Services managing director said.

Initially, National Carriers' contract business was handled by three fairly autonomous regional divisions—Eastern, Western and Northern—which were also responsible for operating other group activities such as the Fleetcare vehicle maintenance centres.

Incompatible

With the growth of contracts business it became increasingly clear there was a degree of incompatibility having the different services operated by regional divisions. As a result, the operations were reorganised in October last year (1992) into three national businesses, one of which was Contract Services.

The other two were Fleetcare and Freight Services, the latter including warehousing, cold storage, haulage and rail/road distribution activities. All three are part of the National Services Group within the National Freight Consortium.

"The change in organisation will allow Contract Services to pursue its own

objectives more vigorously and to take advantage of new technology, computerised systems and handling methods. It will also be able to develop new products and services," said Mr Rivett.

Based at Contract Services headquarters at the Meriton Centre, Bedford, Mr Rivett was previously managing director of National Carriers Eastern, having joined it seven years ago as marketing manager for general distribution. Before joining National Carriers he had been a senior consultant with Unigate where he was involved in marketing, production and distribution.

Tracing the development of National Carriers' involvement in contract distribution, he said that in the mid-Seventies the company had begun to find its traditional parcels business declining as customers sought new or alternative distribution services.

Faced with that situation, National Carriers decided in 1977 to launch contract services as a specific product and business had grown steadily to the point where the reorganisation of last year became necessary.

About two-thirds of the Contract Services' present business involves contract distribution, where the company develops and operates a complete distribution system on behalf of the customer, and one-third is contract hire where it basically supplies the vehicles along with associated back-up services.

As far as the contract hire side of its business is concerned, National Carriers Contract Services is to some extent in competition with another part of the NFC, the British Road Services Group, which claims to be market leader in contract hire and fleet management. The BRS Group employs more than 7,000 people, operates 8,000 vehicles from 130 locations

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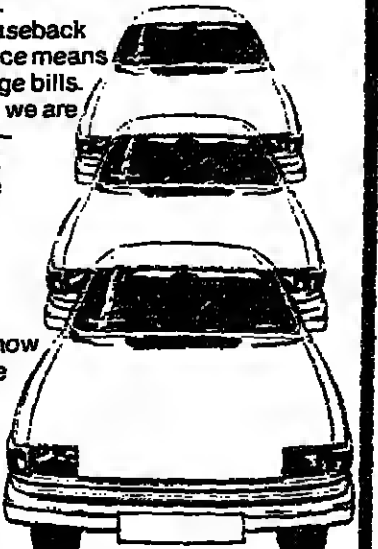
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VEHICLE FLEET MANAGEMENT XV

Profile: the SPD Group

Services for others increasing

ONE OF THE largest companies in the general UK transport sector, Unilever's SPD Group, has in recent years considerably expanded the distribution work it undertakes on behalf of customers.

In some cases this involves using locally-based contract fleet vehicles, either in the colours of SPD or in the customer's colours. In other instances SPD has taken over the distribution operations of manufacturing companies and now has total responsibility for that function.

"Last year, for example, we took over Black & Decker's distribution operation and now have the total distribution responsibility. We took on their drivers, vehicles, the lot," Mr John Harvey, SPD Group UK managing director, said.

SPD—the name comes from "speedy, prompt delivery"—has, from its foundation in 1918, warehoused and carried for non-Unilever companies and has always traded on a commercial basis with fellow Unilever subsidiaries.

From the outset, SPD was based on a stockholding depot network, concentrating on composite deliveries and distribution of fast-moving consumer goods. In recent years, particularly since 1969, the group has also diversified into a number of other sectors and is now organised on a tripartite divisional basis—domestic refrigerated, and international—with individual business units specialising in certain products or market sectors.

Specialist sectors include the transport of china and glass, hanging garments and textiles, white goods and liquor. Traditionally, the clients were branded manufacturers but increasingly the traffic is being handled under dedicated contract for retailers like CWS, Sainsbury, Debenhams, and Tesco.

Network

The core of the group's UK domestic operations is SPD Distribution, which has a national depot network said to be particularly suited to the distribution of high volume, repeat purchase merchandise through grocery, chemist, institutional, and other retail and wholesale outlets. Last year the company delivered over 100m cases on behalf of 400 clients to 125,000 outlets.

"There is a nationwide 26-depot network extending from Inverness to the Channel Islands. This comprises over 2m sq ft of storage space with 25 ft clearance throughout," Mr Harvey said.

"Within the warehouses there are temperature-controlled areas for chill distribution—several million cubic feet—with temperatures 5-15 degrees Centigrade. A high proportion of the depot network is pallet racked—in fact this has been a substantial growth area for us in 1982-83.

SPD Distribution's present fleet comprises some 700 vehicles, ranging from 3-12



Mr John Harvey, managing director of the SPD group

pallet night box vans to 16-20 ton articulated vehicles, plus a small number of traditional flatbed units. The company claims to operate a nominated delivery schedule to every city, town and village in the UK, with a minimum of once per week delivery throughout.

Superimposed over nominated days are special delivery arrangements, which have been developed with most branches of the major retailers, whereby SPD delivers against locally pre-determined arrangements," the company said.

"Clients receive copies of these schedules, allowing them the benefit of consultation and delivery with servicing of the retail trade against the local inventory against orders and product volume."

Over the past couple of years SPD has installed fast printers in each of its major depots to enable clients to transfer data, and print delivery notes at the local stockholding and distribution depot. The system will

integrate with clients' administrative and processing systems and for retailers will produce a standardised distribution format.

New service

The basic SPD network is used in a variety of ways by clients. Where stockholding is involved, for example, the clients' stocks are held in the depots and, on receipt of delivery instructions, orders are assembled, consolidated with other traffic for delivery to the same area/outlets against the delivery schedule.

A relatively new service, store shuttles, is designed specifically to speed up and simplify retailers' deliveries and minimise back door congestion. The system depends on pre-determined intake arrangements agreed with the stores and compatible paper work. A number of clients use the SPD system only for particular retail chains, a number of whom have nominated SPD as their chosen carrier.

"Whereas most of the depots are composite, there are a number of operations which, by virtue of their size or

specialism, demand dedicated operation in terms of either transport or vehicles. In effect, it is contract distribution and such operations are running on behalf of both manufacturing and retail clients," SPD said.

Included in the SPD Group's more specialised operations is Carecare which offers what it describes as "an integrated care concept in distribution." The company identifies market sectors, where product care and security are of prime importance to both the consignee and consignor, and then develops a comprehensive distribution "package," which includes loading, handling and security techniques, allied to pick and pack, order processing and stockholding facilities.

Established in 1976, Carecare developed the first nationwide distribution service of china and glassware on behalf of major manufacturers such as Royal Doulton, Wedgwood and Aynsley. China, plus specialised services for major retailers of the products like Debenhams, Littlewoods and Asda. Other traffic now includes hi-fi equipment, domestic electrical and white goods.

Phillip Hastings

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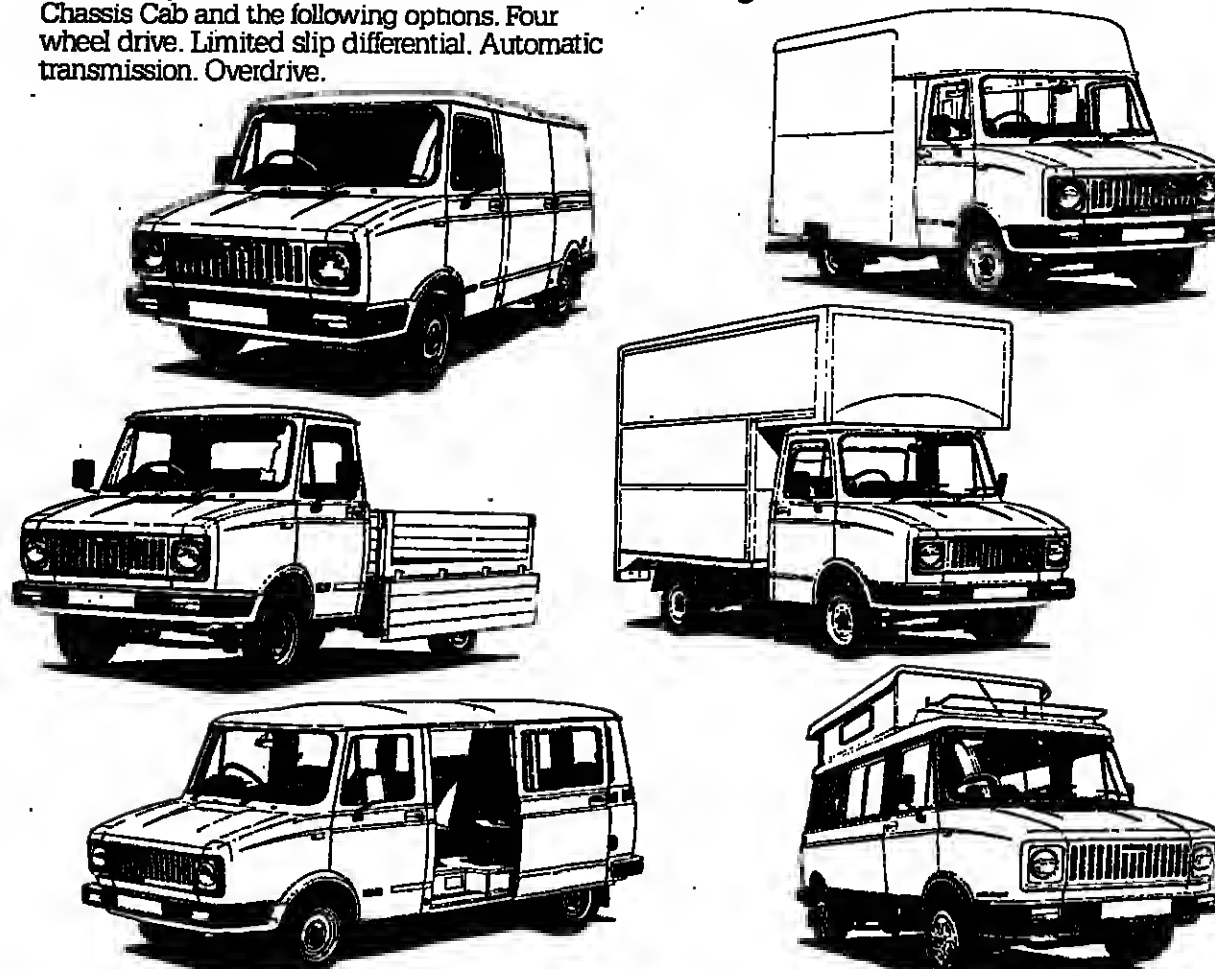
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National Carriers

CONTINUED FROM PREVIOUS PAGE

and has a turnover of some £200m.

Agreeing that there is something of an overlap between the services provided by BRS and National Carriers Contract Services, Mr Rivett said that while both were to some extent involved in both contract hire and distribution there was a difference in emphasis.

"We really concentrate more on the top end of the market, looking to develop sophisticated total distribution schemes, while BRS is much more into contract hire of vehicles," he said.

"Also, as far as the NPC as a whole is concerned, it makes sense that if it has a market leader like BRS in the field of contract hire then it should have a number two in the same market to cater for customers who like to have an alternative."

As far as the contract distribution customers of Contract Services were concerned, he continued, the pattern of operations varied considerably. Some clients need differ-

ent distribution companies in different regions, while others preferred to take a national approach.

In the former category, for example, Contract Services handles the distribution of Kellogg's cereals to customer outlets in the North East of England and Cumbria.

The National Carriers company operates a purpose-built warehouse at Gateshead to serve the delivery area, this warehouse having a computer terminal which is linked to the Kellogg's computer for all delivery documentation, order picking notes and stock control.

Contract Services receives, warehouses and distributes the Kellogg's products.

For Woolworth, Contract Services provides three distinct operations to cater for the customer's requirement that merchandise be collected from its suppliers and delivered to its retail stores throughout the UK.

Merchandise not requiring warehousing is collected from the suppliers into four transshipment centres where it is sorted for distribution to individual stores. Contract vehicles based at the transshipment centres are used for collection and delivery.

Merchandise requiring warehousing is received into two distribution centres, at Castleton in North West England and Swindon, Wiltshire. From these centres, contract vehicles collect from suppliers and deliver direct to those stores situated close by, while remaining areas of the UK are served by contract vehicles based at National Carriers satellite depots.

Contract Services also operates a specialised furniture distribution service for Woolworth, centred on a purpose-equipped warehouse at Barnley, Lancashire.



Work at National Carriers' depot in Derby



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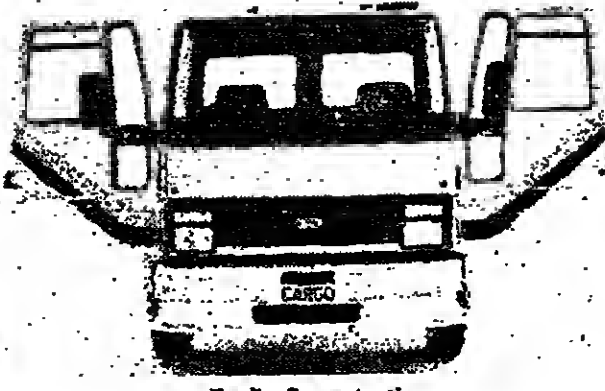
Mr Paul Rivett, Contract Services managing director, in charge of 2,000 vehicles, 1,400 staff and turnover of more than £200m.

P.H.

VEHICLE FLEET MANAGEMENT XVI



Leyland's T45 road train.



Ford's Cargo truck.

Truck manufacturers: UK companies retain grip on sales to large fleets

Patriotic buyers relieve gloom

GLOOM HAS been a universal sentiment amongst commercial vehicle manufacturers selling in Britain over the last three years. For UK-based truck producers the story has been, relatively, even grimmer.

Penetration by overseas vehicle makers has grown, in percentage terms, during a period of contraction in total UK sales.

Domestic producers might be more despondent still if it was not for the loyalty of fleet buyers. In the late 1960s when foreign truck builders began their assault on the British market, the allegiances of small transport operators were swayed first.

Owner-driver haulage contractors, concerned about performance and reliability, were attracted by the newly available Volvo and Scania trucks from Sweden. The high level of refinement and cab comfort in the imported vehicles would often clinch a sale where the haulier had lingering doubts.

In the large — and not so large — fleets, British marques continued to hold sway. Fleet users frequently run their own workshops, where they hold stocks of fast-moving (regularly needed) parts, in which substantial sums are invested. Fitters are invariably sent for training, at considerable expense, in the servicing and repair of the appropriate manufacturer's engines, gearboxes, axles and chassis components.

There is, in fact, a solid commitment to the chosen make of vehicle, which is not easy to shed. The larger the fleet, the more binding are such commitments. Changing from Ford to Mercedes-Benz in a 100-vehicle fleet, for example, would be a long and initially costly

exercise. Reluctance to switch from British to foreign vehicles is widespread in large fleets for other reasons. Managing directors of major vehicle-using industrial concerns are more likely to heed government exhortations, political pundits and the Confederation of British Industry to "buy British," than are smaller enterprises. A public company which stops buying British ERFs in favour of imported DAFs, for example, is likely to antagonise at least a proportion of its shareholders.

If a nationally-known producer of branded goods, whose product is publicised on the sides of its delivery vehicles, "goes foreign," the eyebrows of its customers are likely to be raised — some in disapproval.

A distinction needs to be made between light and middle-weight vehicles, up to say 18 tons sit-up weight, on the one hand and heavier chassis on the other, when it comes to British versus foreign fleet-buying patterns.

Image

Patriotic and image-conscious companies have shown themselves more ready to buy Swedish, German, Dutch, Italian or French chassis for maximum weight long-haul trunk operation than for "high visibility" urban distribution work.

Names like Express Dairy and J. Sainsbury are to be seen on the sides of Dutch DAFs; Volvos are running in the Tesco and Bass Charrington fleets; Scania carry Walls Ice cream. Mercedes vehicles deliver Robertson's jam and British Home Stores merchandise. Glaxo products are distributed in German-engineered

Italian-built Magirus-Deutz machines. The reasons given for their choice of overseas heavy chassis are numerous.

High levels of cab comfort in continental vehicles bring demands for their adoption, from unions representing driver interests. Efficient after-sales support and parts availability, particularly in the event of a breakdown on the road many miles from base, has also proved a powerful marketing weapon for the importers. Patriotism and company image are subjugated in the interests of reducing transport costs.

Whether a truck is foreign or not is itself sometimes open to debate. Like the Honda-engineered Triumph Acclaim car, a number of Volvo's heavy chassis models are now nominally British. They are assembled in Scotland from predominantly Swedish components. As such they are perceived as politically "clean" by patriotically-sensitive fleet buyers.

Volvo's position as UK market leader in the 28-ton-plus truck segment, ahead of all other contenders, British and foreign, is certainly less dominant if operators running say 15 heavies or less are excluded. No precise statistics are available relating sales volumes to fleet size for individual makes of chassis.

The main domestic contenders above 28 tons, ERF, Seddon-Atkinson, Leyland Vehicles, Vauxhall, Bedford, Ford and Sandbach Engineering (Foden) are unquestionably more popular than their importer rivals in the larger fleets. Among own-account (manufacturer/trader) users the pro-British feeling is more

apparent than in haulage fleets. At lower weights, notably below 16 tons gross, domestic truck makers have suffered far less at the hands of the importers.

In the strongly-contested eight to 15 ton segment, foreign penetration has been negligible. Only Renault, Fiat (Iveco) and Mercedes offer chassis in this category and the small numbers sold have tended to go to small own-account concerns wanting to be different.

Competition

In contrast, Ford, Bedford, Dodge (Jointly Renault-Peugeot owned) and Leyland sell large volumes of chassis. Competition between the four UK-based contenders for eight-15 ton business is fierce, with Ford's new-generation Cargo range and Bedford's TL models vying for the lead. The Dodge Commando 2 has begun to make an impact, while Leyland's up-to-15 ton Freighter chassis launched last October are set to boost BL's fortunes in a sector where the superseded Boxer models had become outdated.

Each manufacturer tends to have its own area of strength in the market. At 12 to 13 tons gross, Bedford has been dominant for many years and remains so, thanks in part to strategic pricing by General Motors' UK commercial vehicle subsidiary — now a separate division from Vauxhall Cars.

Ford, the overall UK market leader in commercial vehicles of all sizes and weights — with a 36.9 per cent numerical share in 1982 — is strongest in the 2.5 to 3.5 ton gross sector. The company's ubiquitous Transit, now an 18-year-old design, took 37.7 per cent of the market

last year, in the face of tough competition from Bedford, Volkswagen, Mercedes-Benz, BL Sherpa and, from Japan, Toyota and Nissan.

At 7.5 tons gross — the weight above which drivers are required to hold a heavy goods vehicle licence — the lighter Cargo chassis is gradually replacing Ford's traditional strength, established by the former D-series range. Again Bedford provides the main competition, along with Dodge and Leyland, and imports from Mercedes and Fiat.

Between the 3.5 ton and 7.5 ton key gross weights is a "no man's land" where, for legislative reasons, sales potential is widely thought to be limited. Mercedes-Benz with its Dusseldorf vans/chassis and Dodge with the 50-series models have, however, recorded burgeoning sales, in relation to market patterns at large. Ford is in contention with its A-series, though sales have been disappointing, by Ford's ever-ambitious standards.

Sales of carderived vans have remained relatively buoyant during the recession, a reflection of the way in which consumer spending has been maintained, leading to prolonged business activity for the small trader. The last two years have seen Ford replace its best-selling Escort van with a new model based on the new front-wheel-drive Escort car.

Bedford has also gone two, replacing its Chevrolet-derived light commercial with the compact Astra van, though for users more concerned with load volume than refinement, the 19-year-old HA van remains available.

Alan Bunting

Trucking to the Middle East: a precarious market but the rewards are high

Ports closure boosts business for hauliers

TRUCKING BRITISH exports to the Middle East has for a decade been the most lucrative side of the UK haulage industry. Although the trade has declined, it remains a money spinner for those hauliers who have concentrated on and survived in the market.

In common with all high-return markets, it is a precarious one. One of the hardest aspects of managing a road haulage operation over such long distances is the problem of obtaining accurate, up-to-date route information.

Conditions in the Middle East are liable to such rapid change that the Department of Transport has discontinued publication of a Middle East section in its guide for taking lorries abroad.

Most regular operators maintain a string of local agents to provide them with the information they need and, although these intelligence networks push up haulage costs they are generally regarded as vital to the survival of enterprise in regions where British trucks have been reported, inaccurately, to have been bombed in a Lebanese battlezone.

Continued hostilities between Iraq and Iran, with the consequent closure of seaports in the Gulf, has resulted in a trailer boom into the region of unprecedented proportions.

Retrenchment

Although Iraqi imports began to filter last year, as the rising cost of the war took its toll and are set to fall even further this year in line with an Iraqi Government retrenchment of large construction project contracts, trade with Iran seems likely to grow in the coming months.

"Intelligent comment is that the sleeping giant of Iran is beginning to stir. It is not yet the land of milk and honey, and there is no room for over-optimism, but we are getting a lot of enquiries at the quote stage and we are looking forward to these being translated into firm orders later in

the year," the international truck control manager of a major UK freight forwarding company says.

The haulage market, however high-risk, remains sufficiently lucrative to attract large numbers of operators into the area. The domestic recession which has induced many UK trucking companies to carve their way into Continental markets has had a knock-on effect under European recession, forcing hauliers ever further south in search of profits. There have been reports of Scandinavian vehicles plying for British export consignments trans-shipped out of Holland.

Freight rates competition is severe, with tariffs for a full trailer load to Turkey varying by a wide margin of as much as £1,100. One overland groupage company, Astran Cargo Services, this month took the unprecedented step of publishing its rates to Baghdad, Doha and Riyadh together with those of 11 of its major competitors in the newspaper International Freight Weekly.

A further bout of tariff-slashing may be expected as all 12 companies react to the inevitable customer response to this advertisement.

High overheads incurred by the larger companies in such areas as warehousing and storage, customs bonding facilities, depot maintenance and fleet investment are a further inducement to cut-price competition.

At the bottom end of the market are the sub-contract hauliers, often owner-drivers with a single vehicle and low overheads, and rates wars are frequent.

Bottomline haulage, as many exporters have found to their cost, can prove a very expensive business, however, when trucks break down in remote areas or, worse, simply disappear — along with their cargoes. The road to Damascus is littered with the casualties of inexperienced, misinformed or merely unlucky trucking ventures.

Regular operators complain bitterly about the cowboy com-

petitors who take away their traffic by quoting undercut rates. "I have to pay fleet maintenance costs, but when someone else's truck breaks down in the desert because it is totally unsuited to being driven in those conditions my drivers have to stop and help. This means wasted effort, maybe even towing a competitor's truck all the way to Baghdad, delaying my delivery time and costing me even more money."

Delays

Despite quoted delivery times of between 12-15 days dependent on destination, delays are frequent.

This winter exceptionally heavy snowfalls on the Bulgarian-Turkish border have held up traffic by as much as three days. The bad weather has also been reported as far south as Jordan and Syria.

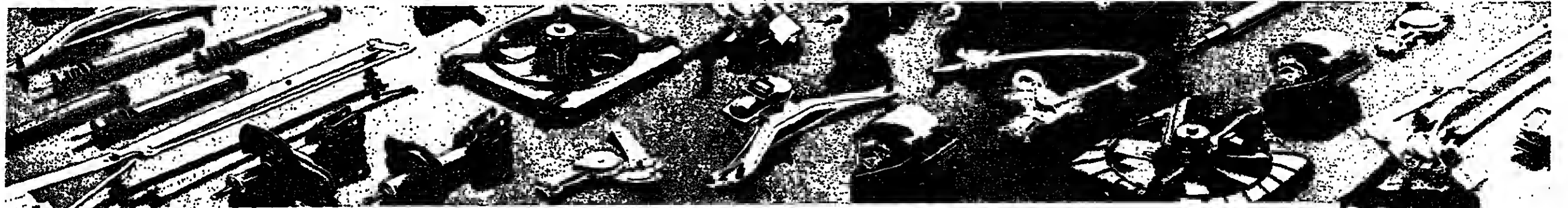
Sudden border closures due to fluctuating political situation and road closures because of movements of military traffic, as well as the prospect of warfare in the mountains of Turkey, are all factors which have to be considered by this industry in which speed and security of delivery are of prime importance.

When the Middle East trucking hubbly is likely to burst depends largely on the cessation of the Iranian war and the subsequent reopening of Gulf ports.

The shipping lines, which have lost much business to surface transport in recent years, are poised to strike back at the market, but meanwhile new haulage services are springing up almost every week.

Meanwhile, it is likely that the eastern Mediterranean ports which are being developed — "roll-on/roll-off" ports for freight traffic to Syria, Turkey and drive directly into the deep Gulf regions will continue to experience growth for some years to come.

Leigh Stoner



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